HP ProDesk 400 G7 Small Form Factor PC

Reliable and ready expansion for your growing business

Designed to fit the modern workspace, the small and reliable HP ProDesk 400 Small Form Factor is equipped with strong security features and performance that's scalable to grow with your business.

HP recommends Windows 10 Pro for business

- Intel® Core™ processors[2]

Powerful options

- Power through your day with a high-performance 10th Gen Intel® Core™ processor[2] and options that include Intel® Optane™ memory H10[3], SSD storage[4], and up to 64GB of DDR4 memory.[4]

Expansion that extends your investment

- The full value of your investment comes with expansion that extends the life of your PC. The HP ProDesk 400 SFF has two bays and two slots—including storage and WLAN M.2 slots, and configurable ports to fit your peripheral needs.

Built in security

- HP Sure Sense uses advanced protection backed with deep-learning AI to help defend against never before seen threats. An intrusion sensor along with an integrated accessory cable lock help secure your cabled mouse and keyboard from theft.

Tested and ready

- Rest easy with a PC that undergoes MIL-STD 810H testing[6] and 120,000 hours of the HP Total Test Process.[7] Reduce airborne particulate intake with an optional dust filter[4] that helps extend the life of your PC.

- Support a commitment to create and use more sustainable products. The high-efficiency power supply, use of ocean-bound plastics in the speaker box and molded pulp packaging help reduce the impact on the environment.[8]

- Traditional antivirus can't always recognize new attacks. HP Sure Sense harnesses the power of deep learning AI to identify and quarantine never-before-seen attacks, helping prevent infections before they happen.[5]

- Simplify securing your PC. HP Client Security Manager Gen6 offers a single interface to set up and manage powerful security features, including HP SpareKey and HP Password Manager.[9]

- Keep productivity high and downtime low with HP BIOSphere Gen6 firmware-level automation. Your PCs have extra protection thanks to automatic updates and security checks.[10]

- The HP Manageability Integration Kit helps speed up image creation and management of hardware, BIOS, and security through Microsoft System Center Configuration Manager.[11]

- ITDMs can quickly help create, improve, and secure custom Windows images with HP Image Assistant.

- Help protect your PC from websites, read only Microsoft Office and PDF attachments, malware, ransomware, and viruses with hardware-enforced security from HP Sure Click.[12]

- The HP ProDesk 400 SFF becomes a hub for all your devices in the office with nine total USB ports, optional ports to connect up to three HP Displays, and optional Bluetooth® connectivity.[4,13]

- Get answers to everyday support questions with HP Support Assistant, an included self-help tool. It's ready to go the first time you turn on your PC, it updates automatically, and you can directly connect to HP Support through the tool.[14]

HP ProDesk 400 G7 Small Form Factor PC Specifications Table

Available Operating Systems	Windows 10 Pro 64 – HP recommends Windows 10 Pro for business[1] Windows 10 Pro 64 (National Academic only)[1,2] Windows 10 Home 64[1] Windows 10 Home Single Language 64[1] FreeDOS
Processor family[34]	10th Generation Intel® Core™ i3 processor; 10th Generation Intel® Core™ i5 processor; 10th Generation Intel® Core™ i7 processor; Intel® Celeron® processor; Intel® Pentium® processor
Available Processors[27,28,29,31,32,33]	Intel® Core™ i7-10700 with Intel® UHD Graphics 630 (2.9 GHz base frequency, up to 4.7 GHz with Intel® Turbo Boost Technology, 16 MB L3 cache, 8 cores) Intel® Core™ i5-10600 with Intel® UHD Graphics 630 (3.3 GHz base frequency, up to 4.8 GHz with Intel® Turbo Boost Technology, 12 MB L3 cache, 6 cores) Intel® Core™ i5-10500 with Intel® UHD Graphics 630 (3.1 GHz base frequency, up to 4.5 GHz with Intel® Turbo Boost Technology, 12 MB L3 cache, 6 cores) Intel® Core™ i3-10300 with Intel® UHD Graphics 630 (3.7 GHz base frequency, up to 4.4 GHz with Intel® Turbo Boost Technology, 8 MB L3 cache, 4 cores) Intel® Core™ i3-10100 with Intel® UHD Graphics 630 (3.6 GHz base frequency, up to 4.3 GHz with Intel® Turbo Boost Technology, 6 MB L3 cache, 4 cores) Intel® Pentium® Gold G6500 with Intel® UHD Graphics 630 (4.1 GHz base frequency, 4 MB L3 cache, 2 cores) Intel® Celeron® G5900 with Intel® UHD Graphics 610 (3.4 GHz base frequency, 2 MB L3 cache, 2 cores) Intel® Pentium® Gold G6600 with Intel® UHD Graphics 630 (4.2 GHz base frequency, 4 MB L3 cache, 2 cores)
Chipset[32]	Intel® Q470
Form factor	Small form factor
Maximum memory	64 GB DDR4-2666 SDRAM; 64 GB DDR4-3200 SDRAM [3,4] Transfer rates up to 2666 MT/s for Celeron®, Pentium®, Intel® Core™ i3, and Intel® Core™ i5 processors. Transfer rates up to 2933 MT/s for Intel® Core™ i7 processors
Memory slots	2 DIMM
Internal storage	500 GB up to 2 TB SATA HDD[5,7,8] 500 GB SATA SED Opal 2 HDD[5,7,8] 500 GB SATA SED FIPS HDD[5,7,8] 128 GB up to 1 TB PCIe® NVMe™ TLC M.2 SSD[5,7,8] 256 GB up to 512 GB PCIe® NVMe™ SED Opal 2 TLC M.2 SSD[5,7,8] 256 GB up to 512 GB Intel® Optane™ Memory H10 with Solid State Storage[5,7,8,9]
Storage acceleration[10]	16 GB NVMe™ Intel® Optane™ Memory for storage acceleration
Optical drive[6]	HP 9.5 mm Slim Blu-ray writer; HP 9.5 mm Slim DVD-ROM; HP 9.5 mm Slim DVD-Writer
Available Graphics	Integrated: Intel® UHD Graphics 610; Intel® UHD Graphics 630 Discrete: AMD Radeon™ RX 550X Graphics (4 GB GDDR5 dedicated); AMD Radeon™ R7 430 Graphics (2 GB GDDR5 dedicated)
Audio	Realtek ALC3205 codec, 2 W internal speaker, universal audio jack, combo microphone/headphone jack
Expansion slots	1 M.2 2230; 1 M.2 2280; 1 PCIe 3 x1; 1 PCIe 3 x16; 1 SD 4.0 media card reader [11] (1 M.2 2230 slot for WLAN and 1 M.2 2280 slot for storage.)
Ports and Connectors	Front: 1 headphone/microphone combo; 2 SuperSpeed USB Type-A 10Gbps signaling rate; 2 USB Type-A 480Mbps signaling rate Rear: 1 audio-out; 1 power connector; 1 RJ-45; 1 HDMI 1.4; 3 SuperSpeed USB Type-A 5Gbps signaling rate; 1 DisplayPort™ 1.4; 2 USB Type-A 480Mbps signaling rate
Optional Ports	Add-on card – choose one of the following options: 4x Serial, serial and PS/2 ports combination or parallel; Flex IO port – choose one of the following options: DisplayPort™ 1.4, VGA, HDMI 2.0, serial, SuperSpeed USB Type-C® 10Gbps signaling rate (alternate mode DisplayPort™), Dual SuperSpeed USB Type-A 5Gbps signaling rate[35]
Available Keyboards[15]	HP PS/2 Business Slim Keyboard; HP USB Wired Keyboard; HP Wireless Business Slim Keyboard and Mouse Combo; USB and PS/2 washable keyboard; HP Wired Desktop 320K Keyboard; HP USB Business Slim Smart Card (CCID) Keyboard
Available Pointing Devices[15]	HP USB 1000 dpi Laser Mouse; HP USB and PS/2 Washable Mouse; HP PS/2 Mouse; HP Wired Desktop 320M Mouse
LAN[12] Network Interface[12]	Intel® I210-T1 PCIe® GbE
WLAN [13,32]	Intel® Wi-Fi 6 AX201 (2x2) Wi-Fi® and Bluetooth® M.2 combo card, non-vPro™
Drive Bays	One 3.5" HDD convertible to two 2.5" HDD with caddy [7,8]
Environmental	Operating temperature: 5 to 35°C; Operating humidity: 5 to 90% RH
Software[16]	HP Noise Cancellation Software; HP Support Assistant; Buy Office (sold separately); HP JumpStarts; HP Desktop Support Utilities
Security management[20,21,22,23,24,25]	Power-on password (via BIOS); SATA port disablement (via BIOS); Setup password (via BIOS); Support for chassis padlocks and cable lock devices; USB enable/disable (via BIOS); Serial enable/disable (via BIOS); HP Secure Erase; HP Sure Click; HP Sure Sense; HP BIOSphere Gen5; HP DriveLock and Automatic DriveLock; Trusted Platform Module TPM 2.0 Embedded Security Chip shipped with Windows 10. (Common Criteria EAL4+ Certified); HP Client Security Manager Gen6
Management features	HP BIOS Config Utility (download); HP Client Catalog (download); HP Driver Packs (download); HP System Software Manager (download); HP Cloud Recovery; HP Management Integration Kit for Microsoft System Center Configuration Management Gen 4; HP Image Assistant Gen 5[10,16,18,19]
Power	180 W internal power supply, up to 90% efficiency, active PFC; 210 W internal power supply, up to 92% efficiency, active PFC
Dimensions	10.6 x 3.7 x 11.9 in; 27 x 9.5 x 30.3 cm
Weight	8.6 lb; 3.9 kg (Weight will vary by configuration)
Energy efficiency compliance[26]	ENERGY STAR® certified; EPEAT® 2019 registered where applicable
Warranty	1 year (1-1-1) limited warranty or 3 years (3-3-3) limited warranty delivers one year or three years of on-site, next business day service for parts and labor and includes free telephone support 24/7. One-year and three-year onsite and labor are not available in all countries. Service offers terms up to 5 years by choosing a Care Pack. To choose the right level of service for your HP product, visit HP Care Pack Central: www.hp.com/go/cpc

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Accessories and services (not included)

HP 16GB DDR4-2666 DIMM

Boost the capabilities of your HP Business Desktop PC and improve system performance and application responsiveness with low-power, high-speed DDR4 memory from HP.
Product number: 3TK83AA

HP Business PC Security Lock v3 Kit

Help prevent chassis tampering and secure your PC and display in workspaces and public areas with the affordable HP Business PC Security Lock v3 Kit.
Product number: 3XJ17AA

HP Wired Desktop 320MK Mouse and Keyboard

Product number: 9SR36AA

HP 1TB 7200rpm SATA (NCQ/Smart IV) 6Gbp/s Hard Drive

HP Serial ATA Hard Drives maximize the performance of HP Business PCs by providing the technologies to meet your increasing storage demands with high-capacity drives offering superior reliability and performance. Serial ATA provides faster data transfer speeds, better system cooling airflow, more bandwidth, more headroom for speed increases in future generations and better data integrity. A next-generation technology, Serial Advanced Technology Attachment (SATA) interface connects hard drives to the PC platform enabling easy aggregation of multiple hard drives into a single PC. This offers you the additional benefits of dedicated bandwidth, the ability to more easily identify device failures and scalability
Product number: QK555AA

HP PCIe NVME TLC 512GB SSD M.2 Drive

Reduce boot up, calculation, and graphics response times and revolutionize how your HP Business Desktop handles large files with the HP PCIe NVME TLC 512GB SSD M.2 Drive, a remarkably affordable and innovative PCIe-based NVMe memory SSD storage solution.
Product number: X8U75AA

Additional Services (Not included)

U11BVE - HP 4-year Next Business Day Onsite with Defective Media Retention for Desktop Only Support

HP Care Pack

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Messaging Footnotes

1 Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See http://www.windows.com.
2 Multicore is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.
3 Intel® Optane™ memory system acceleration does not replace or increase the DRAM in your system. Requires 8th Gen or higher Intel® Core™ processor, BIOS version with Intel® Optane™ supported, Windows 10 64-bit, and an Intel® Rapid Storage Technology (Intel® RST) driver. 4. Sold separately or as an optional feature.
4 Sold separately or as an optional feature.
5 HP Sure Sense requires Windows 10 Pro or Enterprise.
6 MIL STD 810H testing is not intended to demonstrate fitness for U.S. Department of Defense contract requirements or for military use. Test results are not a guarantee of future performance under these test conditions. Accidental damage requires an optional HP Accidental Damage Protection Care Pack.
7 HP Total Test Process testing is not a guarantee of future performance under these test conditions. Accidental damage requires an optional HP Accidental Damage Protection Care Pack.
8 Speaker enclosure component made with 5% ocean bound plastic.
9 HP Client Security Manager Gen6 requires Windows and is available on the select HP Elite and Pro PCs.
10 HP BIOSphere Gen6 is available on select HP Pro and Elite PCs. Features may vary depending on the platform and configurations.
11 HP Manageability Integration Kit can be downloaded from http://www8.hp.com/us/en/ads/clientmanagement/overview.html.
12 HP Sure Click requires Windows 10 Pro or Enterprise and supports Microsoft Internet Explorer, Google Chrome™, and Chromium™. Supported attachments include Microsoft Office (Word, Excel, PowerPoint) and PDF files in read only mode, when Microsoft Office or Adobe Acrobat are installed.
13 Support for up to three video outputs via two standard video connectors and an optional third video port connector which provides the following choices: DisplayPort™ 1.2, HDMI 2.0, VGA, or USB Type-C® with Display Output.
14 Requires Windows and internet access.

Technical Specifications Footnotes

1 Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See http://www.windows.com/.
2 Some devices for academic use will automatically be updated to Windows 10 Pro Education with the Windows 10 Anniversary Update. Features vary; see https://aka.ms/ProEducation for Windows 10 Pro Education feature information.
3 Memory modules support data transfer rates up to 2666 MT/s. Actual data rate is determined by the system's configured processor. See processor specifications for supported memory data rate.
4 All memory slots are customer accessible / upgradeable.
5 For hard drives and solid state drives, GB = 1 billion bytes. TB = 1 trillion bytes. Actual formatted capacity is less. Up to 36 GB (for Windows 10) of system disk is reserved for the system recovery software.
6 Sold separately or as an optional feature. With Blu-Ray, certain disc, digital connection, compatibility and/or performance issues may arise, and do not constitute defects in the product. Flawless playback on all systems is not guaranteed. In order for some Blu-ray titles to play, they may require a DVI or HDMI digital connection and your display may require HDCP support. HD-DVD movies cannot be played on this PC. Don't copy copyright-protected content.
7 Small Form Factor can be configured with either (1) 3.5" or (2) 2.5" internal storage drive (2.5 inch drive needs adapter).
8 2.5-inch drive needs adapter that can only be purchased when configuring the PC from factory with a 2.5" drive.
9 Intel® Optane™ memory system acceleration does not replace or increase the DRAM in your system. Requires 8th Gen or higher Intel® Core™ processor, BIOS version with Intel® Optane™ supported, Windows 10 64-bit, and an Intel® Rapid Storage Technology (Intel® RST) driver.
10 Intel® Optane™ memory is sold separately. Intel® Optane™ memory system acceleration does not replace or increase the DRAM in your system. Available for HP commercial desktops and notebooks and for select HP workstations (HP Z240 Tower/SFF, Z2 Mini, ZBook Studio, 15 and 17 G5) and requires a SATA HDD, 7th Gen or higher Intel® Core™ processor or Intel® Xeon® processor E3-1200 V6 product family or higher, BIOS version with Intel® Optane™ supported, Windows 10 version 1703 or higher, M.2 type 2280-S1-B-M connector on a PCH Remapped PCIe Controller and Lanes in a x2 or x4 configuration with B-M keys that meet NVMe™ Spec 1.1, and an Intel® Rapid Storage Technology (Intel® RST) 15.5 driver.
11 SD 4.0 with 5-in-1 Interface (Supports SD, SDXC, SDHC, UHS-I, UHS-II). Sold separately or as an optional feature.
12 Intel® I210-T1 PCIe® GbE: Sold separately or as an optional feature, which is subject to change and availability.
13 Wireless access point and internet service required. Availability of public wireless access points limited. Wi-Fi 5 (802.11 ac) is backwards compatible with prior 802.11 specs.
14 Availability may vary by country.
15 Availability may vary by country.
16 HP Support Assistant: Requires Windows and Internet access.
17 HP Driver Packs: Not preinstalled, however available for download at http://www.hp.com/go/clientmanagement.
18 HP Manageability Integration Kit can be downloaded from http://www.hp.com/go/clientmanagement.
19 HP Cloud Recovery is available for HP Elite and Pro desktops and laptops PCs with Intel® or AMD processors and requires an open, wired network connection. Note: You must back up important files, data, photos, videos, etc. before use to avoid loss of data. Detail please refer to: https://support.hp.com/us-en/document/c05115630.
20 HP BIOSphere Gen5 is available on select HP Pro and Elite PCs. Features may vary depending on the platform and configurations.
21 Secure Erase for the methods outlined in the National Institute of Standards and Technology Special Publication 800-88. "Clear" sanitation method. HP Secure Erase does not support platforms with Intel® Optane™.
22 HP Sure Click requires Windows 10 Pro or Enterprise and supports Microsoft Internet Explorer, Google Chrome™, and Chromium™. Supported attachments include Microsoft Office (Word, Excel, PowerPoint) and PDF files in read only mode, when Microsoft Office or Adobe Acrobat are installed.
23 HP Client Security Manager Gen6 requires Windows and is available on the select HP Elite and Pro PCs.
24 HP Sure Sense requires Windows 10 Pro or Enterprise.
25 Storage Drivelock does not work with Self Encrypting or Optane™ based storage.
26 Based on US EPEAT® registration according to IEEE 1680.1-2018 EPEAT®. Status varies by country. Visit www.epeat.net for more information.
27 Your product does not support Windows 8 or Windows 7. In accordance with Microsoft's support policy, HP does not support the Windows 8 or Windows 7 operating system on products configured with Intel® and AMD 7th generation and forward processors or provide any Windows 8 or Windows 7 drivers on http://www.support.hp.com
29 Multi-Core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering branding and/or naming is not a measurement of higher performance.
31 Intel® Turbo Boost technology requires a PC with a processor with Intel Turbo Boost capability. Intel Turbo Boost performance varies depending on hardware, software and overall system configuration. See www.intel.com/technology/turboboost for more information.
34 Your product does not support Windows 8 or Windows 7. In accordance with Microsoft's support policy, HP does not support the Windows 8 or Windows 7 operating system on products configured with Intel® and AMD 7th generation and forward processors or provide any Windows 8 or Windows 7 drivers on http://www.support.hp.com
35 Flex Port and Add-on Card are optional and must be configured at time of purchase. Max of one Flex Port and one Add-on Card can be configured.

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