

# Cisco Unified IP Conference Phone 8831

## Product Overview

The Cisco® Unified IP Conference Phone 8831 enhances people-centric communications, combining superior high-definition (HD) audio performance and 360-degree coverage for all sizes of conference rooms and executive offices. It provides an audiophile sound experience with a full-duplex two-way wideband (G.722) audio hands-free speaker.



The IP Conference Phone 8831 is a simple, scalable solution that meets the challenges of the most diverse rooms. It provides flexible deployment options and expansion by using extension microphones that can be wired or wireless (Digital Equipment Cordless Telephone [DECT]) with a daisy-chain configuration of two units.

The IP Conference Phone 8831 has an industrial design with enhanced ergonomics that puts the user first. It offers a detached control panel so that the display may be easily viewed without having to move the entire unit. It also provides easy view of device mute status from all sides.

Supported on Cisco Unified Communications Manager and Business Edition systems, the IP Conference Phone 8831 delivers a more productive, acoustically pleasing, and secure communications experience across sites and participants.

## Features and Benefits

The Cisco Unified IP Conference Phone 8831 offers many improvements. New features include:

- Superior wideband acoustics with the first two-element speaker in a conference phone; this feature allows the phone to capture the full voice spectrum without having to compromise with a single-element speaker
- Expanded room coverage with support for daisy chaining two units
- Support for DECT wireless extension microphones
- Session Initiation Protocol (SIP) signaling
- Device authentication and signaling encryption using Transport Layer Security (TLS) with Advanced Encryption Standard 128 (AES-128)
- Media encryption using Secure Real-Time Transport Protocol (SRTP) with AES-128

Table 1 lists the features and benefits of the Cisco Unified IP Conference Phone 8831.

**Table 1.** Features and Benefits

Feature	Specification
<b>Features</b>	
<b>Superior wideband acoustics</b>	<ul style="list-style-type: none"> <li>• 160 Hz to 20 kHz, +/-3 dB.</li> <li>• The latest in wideband codecs for maximum voice bandwidth.</li> <li>• Enhanced speech quality and speaker recognition.</li> </ul>
<b>Output</b>	92-dB SPL peak output <sup>*</sup>
<b>Expanded room coverage</b>	<ul style="list-style-type: none"> <li>• 160-degree conical pattern provides even coverage of listening area.</li> <li>• Four Hemi-Cardioid microphones are perfectly spaced so that they combine to provide a 180-degree pick-up pattern around the device. Speech is captured at the same level at all points around the Cisco Unified IP Conference Phone 8831.</li> <li>• Ability to grow to fit a variety of room needs               <ul style="list-style-type: none"> <li>◦ Small Office (base unit)</li> <li>◦ Standard Conference Room (base unit and 2 wired or wireless extension microphones)</li> <li>◦ Boardroom (daisy chaining two base units)</li> <li>◦ Large Boardroom (daisy chaining two base units and 2 wired or wireless extension microphones)</li> </ul> </li> </ul>
<b>Wired microphones</b>	These microphones extend the operational range of the Cisco Unified IP Conference Phone 8831 with even coverage around the periphery of the device with 7 feet of additional reach.
<b>Wireless microphones</b>	DECT wireless microphones for the Cisco Unified IP Conference Phone 8831 provide additional coverage with the added flexibility of 300 feet of range.
<b>Wired control panel</b>	The panel allows easy control of the unit and viewing of the display without having to move the entire unit.
<b>Power Features</b>	
<b>IEEE 802.3af line power</b>	Local power supply is not required.
<b>Cisco Power Cube 3</b>	This power cube uses a standard Cisco Unified IP Phone Power Supply for non-Power over Ethernet (PoE) deployments. It is required for daisy chaining two units together.
<b>Call-Control Support</b>	
<b>Cisco Unified Communications Manager</b>	The phone supports Cisco Unified Communications Manager (Cisco UCM) Releases 7.1(5), 8.5(1), 8.6(2), 9.0, and later.
<b>Cisco Business Edition 3000</b>	The phone is supported on the Cisco Business Edition 3000 Releases 8.6(1) and later.
<b>Cisco Business Edition 6000</b>	The phone is supported on the Cisco Business Edition 6000 Releases 8.6(5) and later.
<b>Cisco Unified Communications Manager Express</b>	The phone is supported with CME 10.0 and above. On IOS 15.4(1)T and later with Fast Track Support.
<b>Cisco Hosted Collaboration Solution</b>	The phone is supported with 8.6(2) and later ( using supported UCM versions above)

<sup>\*</sup> Peak output measured in half-space environment.

## Licensing

The Cisco Unified IP Conference Phone 8831 requires an Enhanced User Connect License (UCL) on Cisco UCM Versions 9.0 and later. For supported Cisco UCM versions before 9.0, a public space license is required.

## Product Specifications

Table 2 lists the features and specifications of the Cisco Unified IP Conference Phone 8831.

**Table 2.** Features and Specifications of Cisco Unified IP Conference Phone 8831

Feature	Specification
<b>Signaling protocol support</b>	Session Initiation Protocol (SIP)
<b>Codec support</b>	G.711, G.729 (a and ab), G.722, and Internet Low Bitrate Codec (iLBC)

Feature	Specification
<b>Calling feature support</b>	<ul style="list-style-type: none"> <li>• + Dialing (E.164)</li> <li>• Adjustable ringing and volume levels</li> <li>• Adjustable display brightness</li> <li>• Application launch pad</li> <li>• Auto-answer</li> <li>• Auto-detection of headset</li> <li>• Barge</li> <li>• Call forward</li> <li>• Call history lists</li> <li>• Call timer</li> <li>• Call waiting</li> <li>• Caller ID</li> <li>• Corporate directory</li> <li>• Conference</li> <li>• Direct transfer</li> <li>• Fast-dial service</li> <li>• Hold</li> <li>• Immediate divert</li> <li>• Join</li> <li>• Message-waiting indicator</li> <li>• Music on hold</li> <li>• Mute</li> <li>• Network profiles (automatic)</li> <li>• On- and off-network distinctive ringing</li> <li>• Personal directory</li> <li>• Predialing before sending</li> <li>• Privacy</li> <li>• Ring tone per line appearance</li> <li>• Shared line</li> <li>• Survivable Remote Site Telephony (SRST)</li> <li>• Time and date display</li> <li>• Transfer</li> <li>• Voicemail</li> </ul>
<b>Directories</b>	<p>The Cisco Unified IP Conference Phone 8831 identifies incoming messages and categorizes them for users on the screen. This feature allows you to quickly and effectively return calls using direct dial-back capability. The corporate directory integrates with the Lightweight Directory Access Protocol Version 3 (LDAPv3) standard directory.</p>
<b>Apps</b>	<p>The Apps soft key allows you to enter the Applications menu, where you are able to adjust display contrast, select background images (if available), and select from a large number of unique ringer sounds through the User Preference menu. Network configuration preferences also can be set up (usually by the system administrator). Configuration can be either automatically or manually set up for Dynamic Host Control Protocol (DHCP), Trivial File Transfer Protocol (TFTP), Cisco Unified Communications Manager, and backup Cisco Unified Communications Manager instances.</p>
<b>Help</b>	<p>The online Help feature gives you information about the phone keys, buttons, and features. The pixel display allows for more flexible feature navigation and significantly expands the information viewed when using features such as Services, Information, Messages, and Directory. For example, the Directory button can show local and server-based directory information.</p>
<b>Hold, Mute, and Redial keys</b>	<p>The Mute key is a fixed key. When it is active, the LED flashes on the Cisco Unified IP Conference Phone 8831 as well as on the optional wired and wireless microphone kits. Hold and Redial are provided as soft keys associated with the screen, and are always at the same position for easy access.</p>
<b>Display</b>	<p>The conference station has a large high-resolution, graphical 3.5-inch backlit display (396 x 162 pixels).</p>
<b>Speakerphone</b>	<p>The Cisco Unified IP Conference Phone 8831 offers full-duplex high-quality wideband speakerphone technology. Included are Automatic Gain Control, comfort-noise generation, silence suppression and voice activity detection, Echo Suppression, and dynamic noise reduction, which reduces noise by up to 9 dB from constant noise sources such as fans or heating, ventilation, and air conditioning (HVAC) systems.</p> <p>A two-way high-fidelity loudspeaker system provides superior speech clarity versus traditional conferencing systems.</p>

Feature	Specification
<b>Volume control</b>	The convenient Volume Control buttons on Cisco Unified IP Conference Phone 8831 provide for easy, decibel-level adjustments for the speakerphone and ringer.
<b>Quality-of-service (QoS) options</b>	The Cisco Unified IP Conference Phone supports DHCP and 802.1Q/p standards. The conference station can also be configured with an 801.1Q VLAN header containing the VLAN ID overrides configured by the Admin VLAN ID.
<b>Multiple ring tones</b>	User-adjustable ring tones are available.
<b>Security</b>	The Cisco Unified IP Conference Phone 8831 supports device authentication through 802.1.x supplicant (TLS) and SRTP.
<b>Language support</b>	<ul style="list-style-type: none"> <li>Arabic (Arabic Area)</li> <li>Bulgarian (Bulgaria)</li> <li>Catalan (Spain)</li> <li>Chinese (China)</li> <li>Chinese (Hong Kong)</li> <li>Chinese (Taiwan)</li> <li>Croatian (Croatia)</li> <li>Czech (Czech Republic)</li> <li>Danish (Denmark)</li> <li>Dutch (Netherlands)</li> <li>English (United Kingdom)</li> <li>Estonian (Estonia)</li> <li>French (France)</li> <li>Finnish (Finland)</li> <li>German (Germany)</li> <li>Greek (Greece)</li> <li>Hebrew (Israel)</li> <li>Hungarian (Hungary)</li> <li>Italian (Italy)</li> <li>Japanese (Japan)</li> <li>Latvian (Latvia)</li> <li>Lithuanian (Lithuania)</li> <li>Korean (Korea Republic)</li> <li>Norwegian (Norway)</li> <li>Polish (Poland)</li> <li>Portuguese (Portugal)</li> <li>Portuguese (Brazil)</li> <li>Romanian (Romania)</li> <li>Russian (Russian Federation)</li> <li>Spanish (Columbia)</li> <li>Spanish (Spain)</li> <li>Slovak (Slovakia)</li> <li>Swedish (Sweden)</li> <li>Serbian (Republic of Serbia)</li> <li>Serbian (Republic of Montenegro)</li> <li>Slovenian (Slovenia)</li> <li>Thai (Thailand)</li> <li>Turkish (Turkey)</li> </ul>
<b>Configuration options</b>	You can configure IP address assignment statically or through the DHCP client.

## Specifications

Table 3 gives specifications of the Cisco Unified IP Conference Phone 8831, Table 4 provides temperature ratings, and Table 5 lists certifications for the conference station.

**Table 3.** System Specifications

Category	Specification
<b>Dimensions (H x W x D)</b>	Base: 10.38 x 10.38 x 2.0 in. (15.05 x 26.35 x 5.08 cm) Control panel: 5.75 x 5.0 x 1.0 in. (14.61 x 12.7 x 2.54 cm) Microphones: 3.5 x 2.5 x 0.5 in. (8.89 x 6.35 x 1.27 cm) Charger tray: 6.5 x 4.5 x 0.75 in. (16.51 x 11.43 x 1.90 cm)
<b>Weight</b>	Base 3.50 lbs. (1,587.0 grams) DCU 0.56 lbs. (253.0 grams) Wired Microphones 0.15 lbs. (66.8 grams) Wireless Microphones 0.14 lbs. (64.7 grams) Charger 0.42 lbs. (191.9 grams)
<b>Display</b>	3.25 x 1.5 in. (8.26 x 3.81 cm); 396 x 162 pixels
<b>Phone casing composition</b>	Polycarbonate acrylonitrile butadiene styrene (ABS) textured plastic
<b>Power requirements</b>	The Cisco Unified IP Conference Phone 8831 is an interoperable IEEE 802.3af PoE (Class 3 device); 48 VDC is required; it can be supplied locally at the desktop using an optional AC-to-DC power supply (CP-PWR-CUBE-3=). Use of the power supply also requires the use of one of the corresponding AC country cords listed in Table 7 later in this document.  Use of a power supply (CP-PWR-CUBE-3=) is required when using the Cisco Unified IP Conference Phone 8831 in a daisy-chain configuration.

**Table 4.** Temperature

Category	Range
<b>Operational temperature</b>	23~104°F (-5°C~40°C)
<b>Nonoperational temperature shock</b>	-13~158 (-25~70°C)
<b>Temperature altitude (operational)</b>	77°F (25°C) ambient condition to 9843 ft (3000m)
<b>Temperature altitude (nonoperational)</b>	Ambient condition to 15,000 ft (4572m)
<b>Temperature humidity (nonoperational)</b>	95% relative humidity

Note that products with the CE marking in Table 5 indicate compliance with the 2006/95/EC and 2004/108/EC directives, which include the safety and EMC standards listed.

**Table 5.** Regulatory Standards Compliance: Safety and EMC

Specification	Description
<b>Regulatory compliance</b>	Products should comply with CE Marking per directives 2004/108/EC and 2006/95/EC
<b>Safety</b>	UL 60950-1 Second Edition Amd 1 CAN/CSA-C22.2 No. 60950-1 Second Edition Amd 1 EN 60950-1 Second Edition A11, A1, A12 IEC 60950-1 Second Edition Amd 1 AS/NZS 60950-1: 2011 GB4943 2011

Specification	Description
<b>EMC: Emissions</b>	FCC Part 15 Subpart B Class B AS/NZS 3548 CISPR22 Class B EN55022 Class B ICES-003 Class B VCCI Class B KN22 Class B CNS13438 Class B
<b>EMC: Immunity</b>	EN55024 CISPR24 EN300386 KN24
<b>EMC: Radio DECT</b>	FCC Part 15 Subpart D IC RSS-213 EN 301 406
<b>Telecom</b>	AUS AS/ACIF S004 - Hands-free Send Frequency Response

## Ordering Information

Tables 6, 7 and 8 give ordering information for the phone and power cord, respectively.

**Table 6.** Ordering Information - Cisco Call Control

Product Name	Part Number
<b>CP-8831-K9=</b>	Cisco Unified IP Conference Phone 8831 base and control panel for North America
<b>CP-8831-J-K9=</b>	Cisco Unified IP Conference Phone 8831 base and control panel for Japan
<b>CP-8831-EU-K9=</b>	Cisco Unified IP Conference Phone 8831 base and control panel for APAC, EMEA, and Australia
<b>CP-8831-LA-K9=</b>	Cisco Unified IP Conference Phone 8831 base and control panel for Latin America
<b>CP-8831-TW-K9=</b>	Cisco Unified IP Conference Phone 8831 base and control panel for Taiwan
<b>CP-8831-BR-K9=</b>	Cisco Unified IP Conference Phone 8831 base and control panel for Brazil
<b>CP-8831-DC-K9=</b>	Optional Cisco Unified IP Conference Phone 8831 Daisy Chain Kit for North America. Kit contains: <ul style="list-style-type: none"> <li>• Cisco Unified IP Conference Phone 8831 Base Unit</li> <li>• Daisy Chain Cable (18 ft)</li> </ul>
<b>CP-8831-DC-J-K9=</b>	Optional Cisco Unified IP Conference Phone 8831 Daisy Chain Kit for Japan. Kit contains: <ul style="list-style-type: none"> <li>• Cisco Unified IP Conference Phone 8831 Base Unit</li> <li>• Daisy Chain Cable (18 ft)</li> </ul>
<b>CP-8831-DC-EU-K9=</b>	Optional Cisco Unified IP Conference Phone 8831 Daisy Chain Kit for APAC, EMEA, and Australia. Kit contains: <ul style="list-style-type: none"> <li>• Cisco Unified IP Conference Phone 8831 Base Unit</li> <li>• Daisy Chain Cable (18 ft)</li> </ul>
<b>CP-8831-DC-LA-K9=</b>	Optional Cisco Unified IP Conference Phone 8831 Daisy Chain Kit for Latin America. Kit contains: <ul style="list-style-type: none"> <li>• Cisco Unified IP Conference Phone 8831 Base Unit</li> <li>• Daisy Chain Cable (18 ft)</li> </ul>
<b>CP-8831-DC-TW-K9=</b>	Optional Cisco Unified IP Conference Phone 8831 Daisy Chain Kit for Taiwan. Kit contains: <ul style="list-style-type: none"> <li>• Cisco Unified IP Conference Phone 8831 Base Unit</li> <li>• Daisy Chain Cable (18 ft)</li> </ul>
<b>CP-8831-DC-BR-K9=</b>	Optional Cisco Unified IP Conference Phone 8831 Daisy Chain Kit for Brazil. Kit contains: <ul style="list-style-type: none"> <li>• Cisco Unified IP Conference Phone 8831 Base Unit</li> <li>• Daisy Chain Cable (18 ft)</li> </ul>

**Table 7.** Ordering Information - Non-Cisco SIP Based Call Control

Product Name	Part Number
<b>CP-8831-3PCC-K9=</b>	Cisco Unified IP Conference Phone 8831 base and control panel for North America non-Cisco call control platforms
<b>CP-8831-3P-J-K9=</b>	Cisco Unified IP Conference Phone 8831 base and control panel for Japan non-Cisco call control platforms
<b>CP-8831-3P-EU-K9=</b>	Cisco Unified IP Conference Phone 8831 base and control panel for APAC, EMEA, and Australia non-Cisco call control platforms
<b>CP-8831-3P-LA-K9=</b>	Cisco Unified IP Conference Phone 8831 base and control panel for Latin America non-Cisco call control platforms
<b>CP-8831-3P-TW-K9=</b>	Cisco Unified IP Conference Phone 8831 base and control panel for Taiwan non-Cisco call control platforms
<b>CP-8831-3P-BR-K9=</b>	Cisco Unified IP Conference Phone 8831 base and control panel for Brazil non-Cisco call control platforms
<b>CP-8831-3PD-K9=</b>	Optional Cisco Unified IP Conference Phone 8831 Daisy Chain Kit for North America non-Cisco call control platforms. Kit contains: <ul style="list-style-type: none"> <li>• Cisco Unified IP Conference Phone 8831 Base Unit</li> <li>• Daisy Chain Cable (18 ft)</li> </ul>
<b>CP-8831-3PD-J-K9=</b>	Optional Cisco Unified IP Conference Phone 8831 Daisy Chain Kit for Japan non-Cisco call control platforms. Kit contains: <ul style="list-style-type: none"> <li>• Cisco Unified IP Conference Phone 8831 Base Unit</li> <li>• Daisy Chain Cable (18 ft)</li> </ul>
<b>CP-8831-3PD-EU-K9=</b>	Optional Cisco Unified IP Conference Phone 8831 Daisy Chain Kit for APAC, EMEA, and Australia non-Cisco call control platforms. Kit contains: <ul style="list-style-type: none"> <li>• Cisco Unified IP Conference Phone 8831 Base Unit</li> <li>• Daisy Chain Cable (18 ft)</li> </ul>
<b>CP-8831-3PD-LA-K9=</b>	Optional Cisco Unified IP Conference Phone 8831 Daisy Chain Kit for Latin America non-Cisco call control platforms. Kit contains: <ul style="list-style-type: none"> <li>• Cisco Unified IP Conference Phone 8831 Base Unit</li> <li>• Daisy Chain Cable (18 ft)</li> </ul>
<b>CP-8831-3PD-TW-K9=</b>	Optional Cisco Unified IP Conference Phone 8831 Daisy Chain Kit for Taiwan non-Cisco call control platforms. Kit contains: <ul style="list-style-type: none"> <li>• Cisco Unified IP Conference Phone 8831 Base Unit</li> <li>• Daisy Chain Cable (18 ft)</li> </ul>
<b>CP-8831-3PD-BR-K9=</b>	Optional Cisco Unified IP Conference Phone 8831 Daisy Chain Kit for Brazil non-Cisco call control platforms. Kit contains: <ul style="list-style-type: none"> <li>• Cisco Unified IP Conference Phone 8831 Base Unit</li> <li>• Daisy Chain Cable (18 ft)</li> </ul>

**Table 8.** Ordering Information - 8831 Accessories

Product Name	Part Number
<b>CP-8831-MIC-WRLS=</b>	Optional Cisco Unified IP Conference Phone 8831 Wireless Microphone Kit Kit includes: <ul style="list-style-type: none"> <li>• 2 DECT Wireless Microphones</li> <li>• Charging Station for Microphones</li> <li>• Power Supply</li> </ul>
<b>CP-MIC-WIRED-S=</b>	Optional Cisco Unified IP Conference Phone 8831 Wired Microphone Kit. Kit includes: <ul style="list-style-type: none"> <li>• 2 Wired microphones</li> </ul>
<b>CP-8831-DCU-S=</b>	Spare Cisco Unified IP Conference Phone 8831 Display Control Unit (DCU)
<b>CP-8831-DC-CBL=</b>	Optional Daisy Chain Cable for the Cisco Unified IP Conference Phone 8831. For Daisy Chaining 2 Cisco Unified IP Conference Phone 8831's together (18 ft) * Not required if purchasing the Daisy Chain Kit (CP-8831-DC-*-K9=)
<b>CP-PWR-CUBE-3=</b>	Cisco Power Cube 3

**Table 9.** Ordering Information - Power Cords

Product Name	Part Number
CP-PWR-CORD-AP=	Power cord for Asia Pacific regions such as Hong Kong and Malaysia.
CP-PWR-CORD-AR=	Power cord for Argentina
CP-PWR-CORD-AU=	Power cord for Australia and New Zealand
CP-PWR-CORD-BZ=	Power cord for Brazil
CP-PWR-CORD-CE=	Power Cord European
CP-PWR-CORD-CN=	Power Cord China
CP-PWR-CORD-JP=	Power Cord Japan
CP-PWR-CORD-NA=	Power Cord North America
CP-PWR-CORD-SW=	Power Cord Switzerland
CP-PWR-CORD-UK=	Power Cord United Kingdom

## Warranty

Cisco Unified IP Phones and Conference Stations are covered by a Cisco standard 1-year replacement warranty.

## Cisco Unified Communications Services

Cisco and our certified partners can help you deploy a secure, resilient Cisco Unified Communications solution, meeting aggressive deployment schedules and accelerating business advantage. Cisco's portfolio of services is based on proven methodologies for unifying voice, video, data, and mobile applications on fixed and mobile networks.

Cisco's unique lifecycle approach to services defines the requisite activities at each phase of the solution lifecycle. Customized planning and design services focus on creating a solution that meets your business needs. Award-winning technical support increases operational efficiency. Remote-management services simplify day-to-day operations, and optimization services enhance solution performance as your business needs change.

## Cisco Capital

### Financing to Help You Achieve Your Objectives

Cisco Capital can help you acquire the technology you need to achieve your objectives and stay competitive. We can help you reduce CapEx. Accelerate your growth. Optimize your investment dollars and ROI. Cisco Capital financing gives you flexibility in acquiring hardware, software, services, and complementary third-party equipment. And there's just one predictable payment. Cisco Capital is available in more than 100 countries. [Learn more.](#)

## More Information

For additional details on the Cisco Unified IP Conference Phone 8831, go to <http://www.cisco.com/go/ipphones/8800>.



---

**Americas Headquarters**  
Cisco Systems, Inc.  
San Jose, CA

**Asia Pacific Headquarters**  
Cisco Systems (USA) Pte. Ltd.  
Singapore

**Europe Headquarters**  
Cisco Systems International BV Amsterdam,  
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at [www.cisco.com/go/offices](http://www.cisco.com/go/offices).

 Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: [www.cisco.com/go/trademarks](http://www.cisco.com/go/trademarks). Third party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)