Dell 27 Plus 4K Monitor

S2725QS

User’s Guide

Model: S2725QS
Regulatory Model: S2725QSb
March 2025
Rev. A00

Notes, cautions, and warnings

NOTE: A NOTE indicates important information that helps you make better use of your product.

CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

WARNING: A WARNING indicates a potential for property damage, personal injury, or death.

Copyright © 2025 Dell Inc. or its subsidiaries. All Rights Reserved. Dell Technologies, Dell, and other trademarks are trademarks of Dell Inc. or its subsidiaries. Other trademarks may be trademarks of their respective owners.

Contents

Safety instructions 5
About your monitor 6
Package contents 6
Product features 7
Operating system compatibility 10
Identifying parts and controls 10
Front view 10
Side view 10
Back view 11
Bottom view 12
Monitor specifications 13
Dell Display and Peripheral Manager (DDPM) for Windows 14
Resolution specifications 14
Supported video modes 14
Preset display modes 15
Electrical specifications 16
Physical characteristics 17
Environmental characteristics 18
Pin assignments 19
DisplayPort 19
HDMI port 20
Plug-and-play capability 20
LCD monitor quality and pixel policy 20
Ergonomics 21
Handling and moving your display 22
Maintenance guidelines 23
Cleaning your monitor 23
Setting up the monitor 24
Attaching the stand 24
Connecting your monitor 27
Connecting the HDMI and power cables 27
Connecting the DisplayPort and power cables (optional) 27
Routing the cables 28
Attaching the side I/O-cover 28
Organizing your cables 29
Turn on the monitor 29
Securing your monitor using Kensington lock (optional) 30
Removing the monitor stand 31
VESA wall mounting (optional) 32
Operating the monitor 33
Turn on the monitor 33
Using the joystick control 33
Using the On-Screen Display (OSD) menu 35
Accessing the Menu Launcher 35
Using the navigation keys 36
Accessing the menu system 36

OSD warning message . . . 48
Locking the control buttons . . . 50
Setting the maximum resolution . . . 51
Requirements to view or playback HDR content . . . 51
Using the tilt, swivel, pivot and height adjustment . . . 52
Tilt and swivel adjustment . . . 52
Height adjustment . . . 52
Pivot adjustment . . . 53
Adjusting the rotation display settings of your computer . . . 54
Troubleshooting . . . 55
Self-test . . . 55
Built-in diagnostics . . . 55
Common problems . . . 56
Product-specific problems . . . 58
Speakers-specific problems . . . 58
Regulatory information . . . 59
FCC notices (U.S. only) and other regulatory information . . . 59
EU product database for energy label and product information sheet . . . 59
Contacting Dell . . . 60

Safety instructions

Use the following safety guidelines to protect your monitor from potential damage and to ensure your personal safety. Unless otherwise noted, each procedure included in this document assumes that you have read the safety information that shipped with your monitor.

NOTE: Before using the monitor, read the safety information that is shipped with your monitor and printed on the product. Keep the documentation at a secure location for future reference.

WARNING: Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards and/or mechanical hazards.

CAUTION: The possible long-term effect of listening to audio at high volume through the headphones (on monitor that support it) may cause damage to your hearing ability.

- Place the monitor on a solid surface and handle it carefully.
  - The screen is fragile and can be damaged if dropped or hit with a sharp object.
  - Ensure that your monitor is electrically rated to operate with the AC power available in your location.
  - Keep the monitor in room temperature. Excessive cold or hot conditions can have an adverse effect on the liquid crystal of the display.
  - Connect the power cable from the monitor to a wall outlet that is near and accessible. See Connecting your monitor.
- Do not place and use the monitor on a wet surface or near water.
- Do not subject the monitor to severe vibration or high impact conditions. For example, do not place the monitor inside a car trunk.
- Unplug the monitor when it is going to be left unused for an extended period.
- To avoid electric shock, do not attempt to remove any cover or touch the inside of the monitor.
- Read these instructions carefully. Keep this document for future reference. Follow all warnings and instructions that are marked on the product.
- Certain monitors can be wall mounted using the VESA mount that is sold separately. Ensure to use the correct VESA specifications as mentioned in the wall mounting section of the User's Guide.

For information about safety instructions, see the Safety, Environmental, and Regulatory Information (SERI) document that is shipped with your monitor.

About your monitor

Package contents

The following table provides the list of components that are shipped with your monitor. If any component is missing, contact Dell. For more information, see Contacting Dell.

NOTE: Some items may be optional and may not ship with your monitor. Some features may not be available in certain countries.

Table 1. Monitor and accessories inside the box.

Component image	Component description
	Display
	VESA cover
	Stand riser
	Stand base
	Side I/O-cover
	Power cable (varies by country)
	HDMI 2.1 FRL cable (cable length: 1.80 m)

Component image	Component description
	• QR Card • Safety, Environmental, and Regulatory Information

Product features

The **Dell S2725QS** monitor has an active matrix, Thin-Film Transistor (TFT), Liquid Crystal Display (LCD), and LED backlight. The monitor features include:

- 684.7 mm (27.0 in.) viewable area (measured diagonally).
  3840 x 2160 (16:9) resolution, plus full-screen support for lower resolutions.
- Supports AMD FreeSync Premium Technology, with a refresh rate of 120 Hz and a rapid response time of 4 ms gray to gray in **Extreme** mode*.

*The 4 ms gray-to-gray mode is achievable in **Extreme** mode to reduce visible motion blur and increase image responsiveness. However, this may introduce some slight and noticeable visual artifacts into the image. As every system setup and every user's needs are different, we recommend that users experiment with the different modes to find the setting that is right for them.

- A wide viewing angle to allow viewing from a sitting or standing position.
- Color gamut of 99% sRGB.
- Digital connectivity with one DisplayPort and two HDMI ports.
- Tilt, swivel, pivot, and height adjustment capabilities.
- The ultra-thin bezel reduces the gap between monitors in multi-screen setups, making installation simpler and providing a sleek, seamless viewing experience.
- Removable stand and Video Electronics Standards Association (VESA) 100 mm mounting holes for flexible mounting solutions.
- Plug-and-play capability if supported by your computer.
- On-Screen Display (OSD) adjustments for ease of set-up and screen optimization.
- Power button and OSD menu lock.
- Security-lock slot for Kensington locks (sold separately).
- Stand lock.
- ≤ 0.3 W in Standby Mode.
- Integrated speakers (2 x 5 W).
- Dell ComfortView Plus is an integrated low blue light screen feature that improves eye comfort by reducing potentially harmful blue light emissions without compromising color. Through ComfortView Plus technology, Dell has reduced harmful blue light exposure from <50% to <35%. This monitor is certified with TÜV Rheinland Eye Comfort 3.0 with a 4-star rating. It incorporates key technologies that also deliver a flicker-free screen, up to 120 Hz refresh rate, a color gamut of minimum 99% sRGB. Dell ComfortView Plus feature is enabled by default on your monitor.
- This monitor uses a low blue light panel. When the monitor is reset to factory settings or default setting, it is in compliance with TÜV Rheinland's hardware low blue light certification.

  Blue light ratio:

  The ratio of light in the range from 415 nm-455 nm compared to 400 nm-500 nm should be less than 50%.

Table 2. Blue light ratio.

Category	Blue light ratio
1	≤ 20%
2	20% < R ≤ 35%
3	35% < R ≤ 50%

- Decreases the level of hazard blue light that is emitted from the screen to make viewing more comfortable for your eyes without distortion of color accuracy.
- The monitor adopts Flicker-Free technology, which clears the eye visible flicker, brings comfort viewing experience and preventing users suffer from eye strain and fatigue.
- This monitor is in compliance with TÜV Rheinland hardware low blue light certification under Category 2.

About TÜV Rheinland Eye Comfort 3.0

- TÜV Rheinland Eye Comfort 3.0 certification program presents a consumer-friendly star rating scheme to the display industry promoting eye wellness from safety to eye care. Compared to existing certifications, the 5-star-rating program adds rigorous testing requirements on overall eye care attributes such as low blue-light, flicker-free, refresh rate, color gamut, color accuracy and ambient light sensor performance. It lays out requirement metrics and rates the product performance on five levels, and the sophisticated technical assessment process provides consumers and buyers with indicators that are easier to judge.
- The eye wellness factors being considered remain constant, however, the standards for the various star ratings are different. The higher the star rating, the more stringent the standards. The table below lists the major eye comfort requirements which apply in addition to the basic eye comfort requirements (such as pixel density, uniformity of luminance and color, and freedom of movement).
- For more information around **TÜV Eye Comfort certification** please refer to: **https://www.tuv.com/world/en/eye-comfort.html**

Table 3. Eye Comfort 3.0 requirements and star rating scheme for monitors.

Eye Comfort 3.0 Requirements and Star Rating Scheme for Monitors				
Category	**Test item**	**Star Rating Scheme**		
		3-star	**4-star**	**5-star**
Eye Care	Low Blue Light	TÜV Hardware LBL Category III (≤50%) or Software LBL solution[1]	TÜV Hardware LBL Category II (≤35%) or Category I (≤20%)	TÜV Hardware LBL Category II (≤35%) or Category I (≤20%)
	Flicker Free	TÜV Flicker Reduced or TÜV Flicker Free	TÜV Flicker Reduced or TÜV Flicker Free	Flicker Free
Ambient Light Management	Ambient Light Sensor performance	No sensor	No sensor	Ambient light sensor
	Intelligent CCT control	No	No	Yes
	Intelligent Luminance control	No	No	Yes
Image quality	Refresh Rate	≥60 Hz	≥75 Hz	≥120 Hz
	Luminance uniformity	Luminance uniformity ≥ 75%		
	Color Uniformity	Color uniformity Δu'v' ≤ 0.02		
	Freedom of movement	Luminance changes shall decrease less than 50%; The color shift shall be less than 0.01.		
	Gamma difference	Gamma difference ≤ ±0.2	Gamma difference ≤ ±0.2	Gamma difference ≤ ±0.2
	Wide color gamut[2]	NTSC[3] Min.72% (CIE 1931) or sRGB[4] Min.95% (CIE 1931)	sRGB[4] Min.95% (CIE 1931)	DCI-P3[5] Min.95% (CIE 1976) & sRGB[4] Min.95% (CIE 1931) or Adobe RGB[6] Min.95% (CIE 1931) & sRGB[4] Min.95% (CIE 1931)
Eye Comfort User Guide	User guide	Yes	Yes	Yes
Remark	[1] Software controls the blue light emission by reducing excessive blue light, resulting in a more yellow tone. [2] Color gamut describes the availability of colors in the display. Various standards were developed for specific purposes. 100% corresponds to the full color space as defined in the standard. [3] NTSC stands for National Television Standards Committee, which developed a color space for the television system that is used in the United States. [4] sRGB is a standard red, green, and blue color space that is in use on monitors, printers, and the World Wide Web. [5] DCI-P3, short for Digital Cinema Initiatives - Protocol 3, is a color space used in digital cinema that encompasses a wider range of colors than the standard RGB color space. [6] Adobe RGB is a color space created by Adobe Systems that encompasses a broader range of colors than the standard RGB color model, particularly in the cyans and greens.			

Operating system compatibility

- Windows 10 and later*.
- macOS 12* and macOS 13*.

*The operating system compatibility on Dell and Alienware branded monitors may vary based on factors such as:

- Specific release dates when operating system versions, patches, or updates are available.
- Specific release dates when Dell and Alienware branded monitor firmware, software application, or driver updates are available on the Dell support website.

Identifying parts and controls

Front view

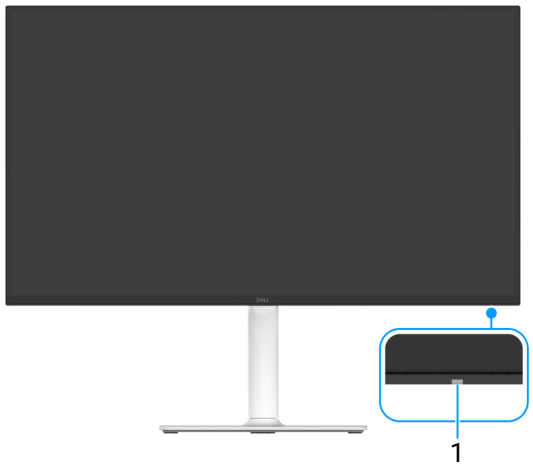


Figure 1. Front view with the monitor stand

Table 4. Components and descriptions.

Label	Description	Use
1	Power LED indicator	Solid white light indicates that the monitor is turned on and functioning normally. Blinking white light indicates that the monitor is in Standby Mode.

Side view

Figure 2. Side view

Back view

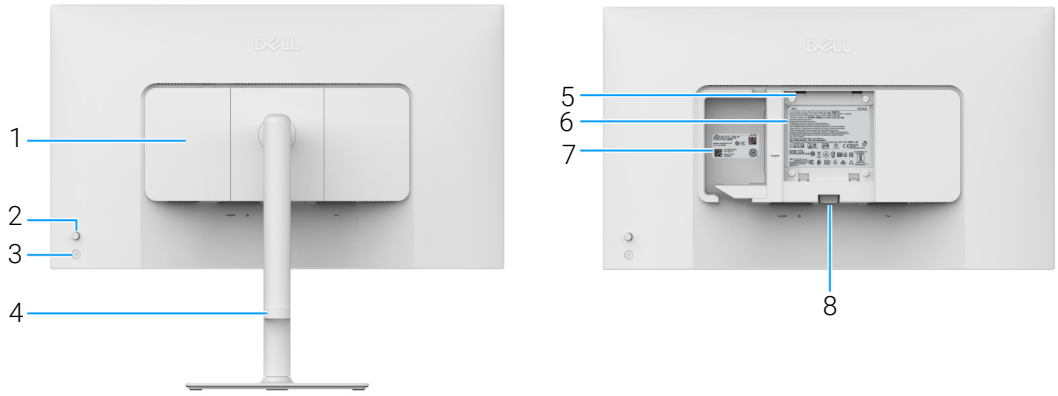


Figure 3. Back view

Table 5. Components and descriptions.

Label	Description	Use
1	Side I/O-cover	Use to cover side I/O.
2	Joystick	Use to control the OSD menu. (For more information, see Operating the monitor.)
3	Power button	To turn the monitor on or off.
4	Cable management guide	Use to organize the cables by routing them through the guide.
5	VESA mounting holes (100 mm x 100 mm - behind the VESA cover)	Wall-mount the monitor using VESA-compatible wall mount kit (100 mm x 100 mm). **NOTE:** Wall-mount kit is not shipped with your monitor and is sold separately.
6	Regulatory label	Lists the regulatory approvals.
7	MyDell QR code, serial number, and Service Tag label	Refer to this label if you must contact Dell for technical support. The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your monitor and access warranty information.
8	Stand-release button	Releases the stand from the monitor.

Bottom view

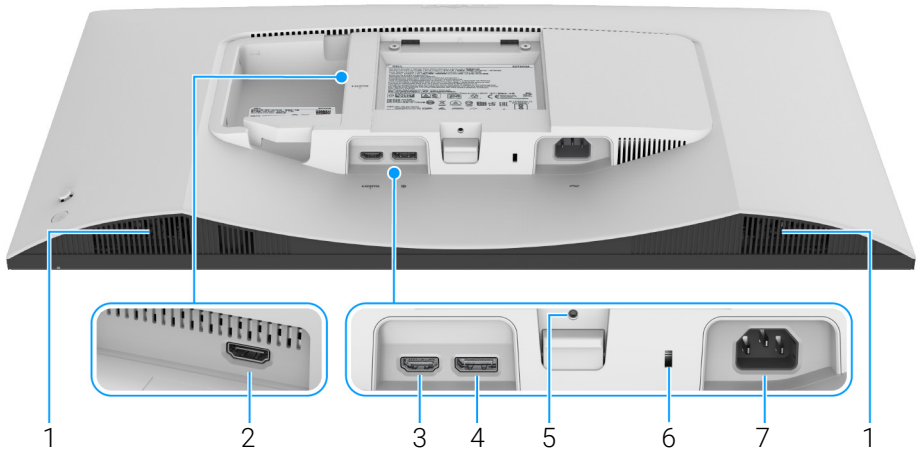


Figure 4. Bottom view without monitor stand

Table 6. Components and descriptions.

Label	Description	Use
1	Speakers	Provides audio output.
2	HDMI port (HDMI 2)	Connect your computer to either port with the HDMI 2.1 cable (shipped with your monitor).
3	HDMI port (HDMI 1)	
4	DisplayPort	Connect your computer with the DisplayPort cable.
5	Stand-lock feature	To lock the stand to the monitor using a M3 x 6 mm screw (screw not included).
6	Security-lock slot (based on Kensington Security Slot)	Secures the monitor with a security lock (purchased separately) to prevent unauthorized movement of your monitor.
7	Power port	Connect the power cable (shipped with your monitor).

Monitor specifications

Table 7. Monitor specifications.

Description	Value
Screen type	Active matrix - TFT LCD
Panel technology	In-Plane Switching (IPS) Technology
Aspect ratio	16:9
Viewable image dimensions	
Diagonal	684.7 mm (27.0 in.)
Active area	
Horizontal	596.74 mm (23.49 in.)
Vertical	335.66 mm (13.22 in.)
Area	200302.79 mm^2 (310.47 $in.^2$)
Pixel pitch	
Horizontal	0.1554 mm
Vertical	0.1554 mm
Pixel per inch (PPI)	163
Viewing angle	
Horizontal	178° (typical)
Vertical	178° (typical)
Brightness	350 cd/m² (typical)
Contrast ratio	1500:1 (typical)
Display screen coating	Anti-glare with hard-coating 3H
Backlight	LED Edgelight System
Response time	
Normal mode	8 ms gray to gray
Fast mode	5 ms gray to gray
Extreme mode	4 ms gray to gray* *The 4 ms gray-to-gray mode is achievable in **Extreme** mode to reduce visible motion blur and increase image responsiveness. However this may introduce some slight and noticeable visual artifacts into the image. As every system setup and every user's needs are different, we recommend that users experiment with the different modes to find the setting that is right for them.
Color depth	1.07 billion colors
Color gamut	sRGB 99% (CIE 1931) (typical)
Connectivity	• 2 HDMI ports (HDCP 1.4 & 2.3) (Supports up to UHD 3840 x 2160, 120 Hz, FRL, HDR, VRR as per specified in HDMI 2.1) • 1 DisplayPort 1.4 (HDCP 1.4 & 2.3) port (Supports up to UHD 3840 x 2160, 120 Hz)
Border width (edge of monitor to active area)	
Top	7.30 mm (0.29 in.)
Left/Right	7.40 mm (0.29 in.)
Bottom	13.02 mm (0.51 in.)
Adjustability	
Height adjustment up to	130 mm
Tilt	-5° to 21°
Swivel	-30° to 30°
Pivot	-90° to 90°
Integrated speakers	2 integrated 5 W speakers

Description	Value
Cable management	Yes
Dell Display and Peripheral Manager compatibility	Easy Arrange and other key features
Security	Security-lock slot (for Kensington locks, sold separately)

Dell Display and Peripheral Manager (DDPM) for Windows

DDPM is a software application that helps you set up and configure the Dell monitors and peripherals. Some of its features include:

1. Adjusting the monitor On-Screen Display (OSD) settings such as brightness, contrast, and resolution without needing to use the joystick on the monitor.
2. Arrange multiple applications on your screen by placing them into a template of your choice using **Easy Arrange**.
3. Assign applications or files to the partitions of **Easy Arrange**, save the layout as a profile, and restore the profile automatically with **Easy Arrange Memory** when needed.
4. Connect the Dell Monitor to multiple input sources and manage these video inputs using the **Input Source** feature.
5. Customize each application with its own distinct color mode using the **Color Preset** feature.
6. Replicate software application settings from one monitor to another identical monitor using the **Import/Export** application settings feature.
7. Receive notifications and update the firmware and software.
8. If the display supports the Keyboard Video Mouse (KVM) feature, you can set up and share the keyboard and mouse across connected computers using the **USB KVM** option.
9. Also, if the display supports the **Network KVM** feature, then you can share the keyboard and mouse across computers on the same network and transfer files between them.
10. For displays with integrated webcams, this software provides features to customize the webcam settings.

NOTE: Some features of the DDPM mentioned above are available only on select monitor models. For more information about DDPM, and the recommended computer configuration to install it, go to **https://www.dell.com/support/ddpm**.

Resolution specifications

Table 8. Resolution specifications.

Description	Value
Horizontal scan range	27 kHz to 270 kHz (automatic)
Vertical scan range	48 Hz to 120 Hz (automatic)
Maximum preset resolution	3840 x 2160 up to 120 Hz

Supported video modes

Table 9. Supported video modes.

Description	Value
Video display capabilities (DisplayPort)	480p, 576p, 720p, 1080p, 2160p
Video display capabilities (HDMI)	480p, 576p, 720p, 1080p, 1080i, 2160p

Preset display modes

HDMI display modes

Table 10. HDMI display modes.

Display mode	Horizontal frequency (kHz)	Vertical frequency (Hz)	Pixel clock (MHz)	Sync polarity (Horizontal/Vertical)
640 x 480	31.47	59.94	25.18	-/-
640 x 480	37.50	75	31.50	-/-
720 x 400	31.47	70.08	28.32	-/+
800 x 600	37.88	60.32	40	+/+
800 x 600	46.88	75	49.50	+/+
1024 x 768	48.36	60	65	-/-
1024 x 768	60.02	75.03	78.75	+/+
1152 x 864	67.50	75	108	+/+
1280 x 1024	63.98	60.02	108	+/+
1280 x 1024	79.98	75.03	135	+/+
1600 x 900	60	60	108	+/+
1600 x 1200	75	60	162	+/+
1920 x 1080	67.50	60	148.50	+/+
1920 x 1080	137.26	119.98	285.50	+/-
2048 x 1280	78.92	59.92	174.25	+/-
2560 x 1440	88.79	59.95	241.50	+/-
2560 x 1440	183	120	497.75	+/-
3840 x 2160	135	60	594	+/+
3840 x 2160	270	120	1188	+/+

DisplayPort display modes

Table 11. DisplayPort display modes.

Display mode	Horizontal frequency (kHz)	Vertical frequency (Hz)	Pixel clock (MHz)	Sync polarity (Horizontal/Vertical)
640 x 480	31.47	59.94	25.18	-/-
640 x 480	37.50	75	31.50	-/-
720 x 400	31.47	70.08	28.32	-/+
800 x 600	37.88	60.32	40	+/+
800 x 600	46.88	75	49.50	+/+
1024 x 768	48.36	60	65	-/-
1024 x 768	60.02	75.03	78.75	+/+
1152 x 864	67.50	75	108	+/+
1280 x 1024	63.98	60.02	108	+/+
1280 x 1024	79.98	75.03	135	+/+
1600 x 900	60	60	108	+/+
1600 x 1200	75	60	162	+/+
1920 x 1080	67.50	60	148.50	+/+
1920 x 1080	137.26	119.98	285.50	+/-
2048 x 1280	78.92	59.92	174.25	+/-
2560 x 1440	88.79	59.95	241.50	+/-
2560 x 1440	183	120	497.75	+/-
3840 x 2160	133.31	60	533.25	+/-

Display mode	Horizontal frequency (kHz)	Vertical frequency (Hz)	Pixel clock (MHz)	Sync polarity (Horizontal/Vertical)
3840 x 2160	270	120	1188	+/+

NOTE: This monitor supports AMD FreeSync Premium Technology.

Electrical specifications

Table 12. Electrical specifications.

Description	Value
Video input signals	HDMI/DisplayPort, 600 mV for each differential line, 100 Ω input impedance per differential pair
AC input voltage/frequency/current	100 VAC to 240 VAC/50 Hz or 60 Hz ± 3 Hz/1.8 A (typical)
Inrush current	• 120 V: 30 A (maximum) at 0°C (cold start) • 240 V: 60 A (maximum) at 0°C (cold start)
Power consumption	• 0.3 W (Off mode)[1] • 0.3 W (Standby mode)[1] • 24.6 W (On mode)[1] • 67.4 W (Max.)[2] • 21.0 W (P_{on})[3] • 65.5 kWh (TEC)[3]

[1] As defined in EU 2019/2021 and EU 2019/2013.

[2] Maximum brightness and contrast setting.

[3] P_{on}: Power consumption of On mode as defined in Energy Star 8.0 version.
TEC: Total energy consumption in kWh as defined in Energy Star 8.0 version.
This document is informational only and reflects laboratory performance. Your product may perform differently, depending on the software, components, and peripherals you ordered and you shall have no obligation to update such information.
Accordingly, the customer should not rely upon this information in making decisions about electrical tolerances or otherwise. No warranty as to accuracy or completeness is expressed or implied.

NOTE: This monitor is ENERGY STAR certified. This product qualifies for ENERGY STAR in the factory default settings which can be restored by "Factory Reset" function in the OSD menu. Changing the factory default settings or enabling other features may increase power consumption that could exceed the ENERGY STAR specified limit.

Physical characteristics

Table 13. Physical characteristics.

Description	Value
Signal cable type	• Digital: HDMI, 19 pins • Digital: DisplayPort, 20 pins (cable not included)
NOTE: Dell monitors are designed to work optimally with the video cables that are shipped with your monitor. As Dell does not have control over the different cable suppliers in the market, the type of material, connector, and process that is to manufacture these cables, Dell does not guarantee video performance on cables that are not shipped with your Dell monitor.	
Dimensions (with stand)	
Height (extended)	518.63 mm (20.42 in.)
Height (compressed)	388.63 mm (15.30 in.)
Width	611.54 mm (24.08 in.)
Depth	200.40 mm (7.89 in.)
Dimensions (without stand)	
Height	355.98 mm (14.02 in.)
Width	611.54 mm (24.08 in.)
Depth	60 mm (2.36 in.)
Stand dimensions	
Height (extended)	411.80 mm (16.21 in.)
Height (compressed)	371.24 mm (14.62 in.)
Width	248 mm (9.76 in.)
Depth	200.40 mm (7.89 in.)
Base	248 mm (9.76 in.) x 181.93 mm (7.16 in.)
Weight	
Weight with packaging	8.66 kg (19.09 lb)
Weight with stand assembly and cables	6.47 kg (14.26 lb)
Weight without stand assembly (For wall mount or VESA mount considerations - no cables)	4.56 kg (10.05 lb)
Weight of stand assembly	1.65 kg (3.64 lb)

Environmental characteristics

Table 14. Environmental characteristics.

Description	Value
Compliant standards	
• ENERGY STAR certified monitor • RoHS-compliant • BFR/PVC reduced monitor (Its circuit boards are made from BFR/PVC-free laminates.) • Arsenic-free glass and Mercury-free for the panel only	
Temperature	
Operating	0°C to 40°C (32°F to 104°F)
Non-operating	• Storage: -20°C to 60°C (-4°F to 140°F) • Shipping: -20°C to 60°C (-4°F to 140°F)
Humidity	
Operating	10% to 80% (non-condensing)
Non-operating	• Storage: 5% to 90% (non-condensing) • Shipping: 5% to 90% (non-condensing)
Altitude	
Operating	5,000 m (16,404 ft) (maximum)
Non-operating	12,192 m (40,000 ft) (maximum)
Thermal dissipation	• 230.1 BTU/Hour (maximum) • 84.0 BTU/Hour (On mode)

Pin assignments

DisplayPort

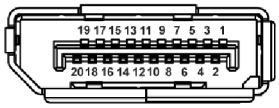


Figure 5. DisplayPort

Table 15. DisplayPort pins and assignments.

Pin number	20-pin side of the connected signal cable
1	ML3 (n)
2	GND
3	ML3 (p)
4	ML2 (n)
5	GND
6	ML2 (p)
7	ML1 (n)
8	GND
9	ML1 (p)
10	ML0 (n)
11	GND
12	ML0 (p)
13	GND
14	GND
15	AUX (p)
16	GND
17	AUX (n)
18	Hot Plug Detect
19	Re-PWR
20	+3.3 V DP_PWR

HDMI port

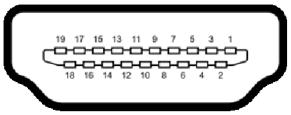


Figure 6. HDMI port

Table 16. HDMI pins and assignments.

Pin number	19-pin side of the connected signal cable
1	TMDS DATA 2+
2	TMDS DATA 2 SHIELD
3	TMDS DATA 2-
4	TMDS DATA 1+
5	TMDS DATA 1 SHIELD
6	TMDS DATA 1-
7	TMDS DATA 0+
8	TMDS DATA 0 SHIELD
9	TMDS DATA 0-
10	TMDS CLOCK+
11	TMDS CLOCK SHIELD
12	TMDS CLOCK-
13	CEC
14	Reserved (N.C. on device)
15	DDC CLOCK (SCL)
16	DDC DATA (SDA)
17	DDC/CEC Ground
18	+5 V POWER
19	HOT PLUG DETECT

Plug-and-play capability

You can connect the monitor to any Plug and Play-compatible system. The monitor automatically provides the computer with its Extended Display Identification Data (EDID) using Display Data Channel (DDC) protocols so that the computer can configure itself and optimize the monitor settings. Most monitor installations are automatic; you can select different settings as required. For more information about changing the monitor settings, see Operating the monitor.

LCD monitor quality and pixel policy

During the LCD Monitor manufacturing process, it is not uncommon for one or more pixels to become fixed in an unchanging state which are hard to see and do not affect the display quality or usability. For more information about Dell Monitor Quality and Pixel Policy, see **www.dell.com/pixelguidelines**.

Ergonomics

△ **CAUTION: Improper or prolonged usage of a keyboard may result in injury.**

△ **CAUTION: Viewing the monitor screen for extended periods of time may result in eye strain.**

For comfort and efficiency, observe the following guidelines when setting up and using your computer workstation:

- Position your computer so that the monitor and keyboard are directly in front of you as you work. Special shelves are commercially available to help you correctly position your keyboard.
- To reduce the risk of eye strain and neck, arm, back, or shoulder pain from using the monitor for a long period, we recommend you to:
  1. Set the distance of the screen between 20 to 28 in. (50 - 70 cm) from your eyes.
  2. Blink frequently to moisten your eyes or wet your eyes with water after prolonged usage of the monitor.
  3. Take regular and frequent breaks for 20 minutes every two hours.
  4. Look away from your monitor and gaze at a distant object that is 20 feet away for at least 20 seconds during the breaks.
  5. Perform stretches to relieve tension in the neck, arm, back, and shoulders during the breaks.
- Ensure that the monitor screen is at eye level or slightly lower when you are sitting in front of the monitor.
- Adjust the tilt of the monitor, its contrast, and brightness settings.
- Adjust the ambient lighting around you (such as overhead lights, desk lamps, and the curtains or blinds on nearby windows) to minimize reflections and glare on the monitor screen.
- Use a chair that provides good lower-back support.
- Keep your forearms horizontal with your wrists in a neutral, comfortable position while using the keyboard or mouse.
- Always leave space to rest your hands while using the keyboard or mouse.
- Let your upper arms rest naturally on both sides.
- Ensure that your feet are resting flat on the floor.
- When sitting, make sure that the weight of your legs is on your feet and not on the front portion of your seat. Adjust your chair's height or use a footrest if necessary, to maintain a proper posture.
- Vary your work activities. Try to organize your work so that you do not have to sit and work for extended periods of time. Try to stand or get up and walk around at regular intervals.
- Keep the area under your desk clear of obstructions and cables or power cords that may interfere with comfortable seating or present a potential trip hazard.

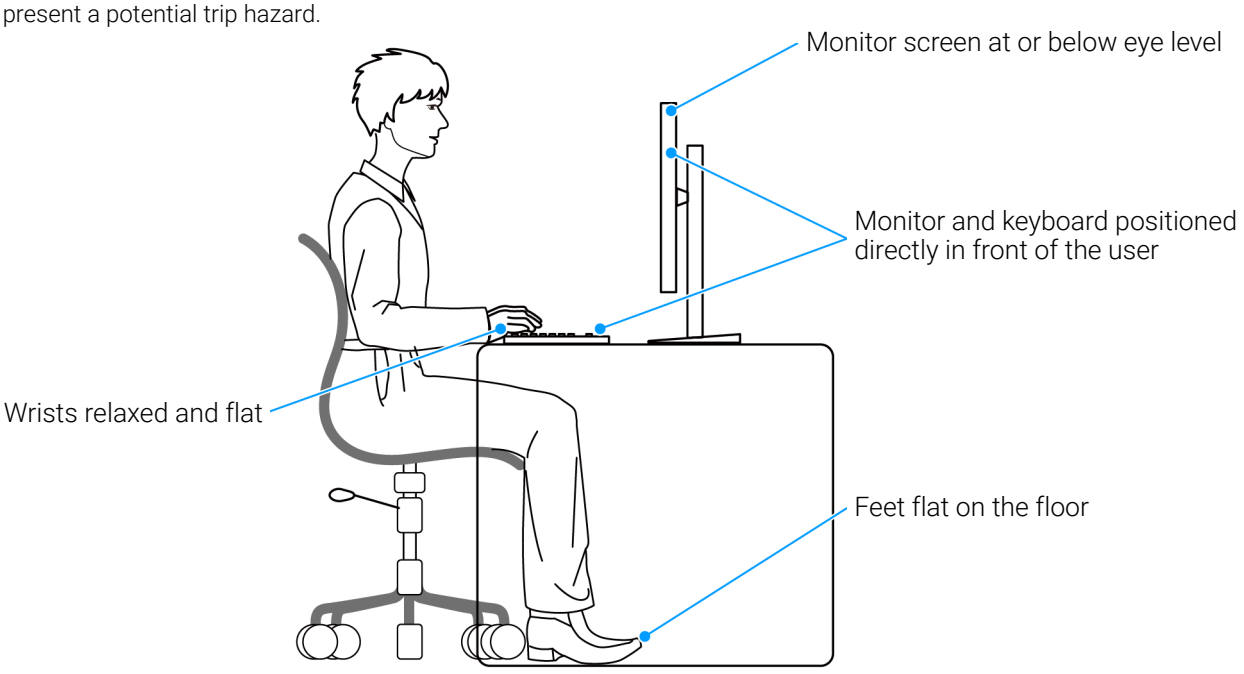


Figure 7. Proper sitting posture while using the monitor

Handling and moving your display

To ensure that the monitor is handled safely when lifting or moving it, follow these guidelines:

- Before moving or lifting the monitor, turn off your computer and the monitor.
- Disconnect all cables from the monitor.
- Place the monitor in the original box with the original packing materials.
- Hold the bottom edge and the side of the monitor firmly without applying excessive pressure when lifting or moving the monitor.

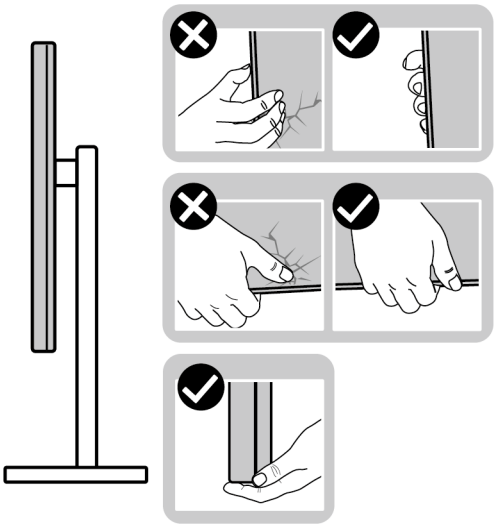


Figure 8. Proper ways of handling and moving the monitor

- When lifting or moving the monitor, ensure the screen is facing away from you and do not press on the display area to avoid any scratches or damage.

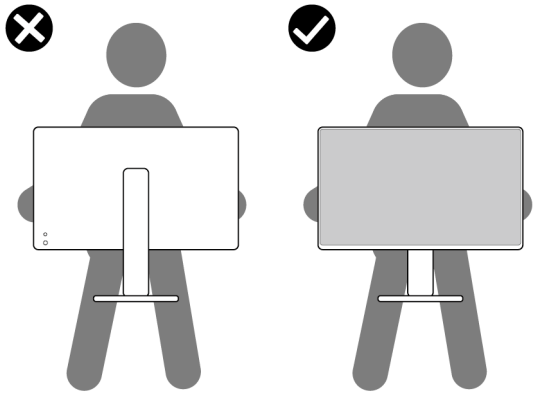


Figure 9. Proper way of lifting the monitor

- When transporting the monitor, avoid any sudden shock or vibration to it.
- When lifting or moving the monitor, do not turn the monitor upside down while holding the stand base or stand riser. This may result in accidental damage to the monitor or cause personal injury.

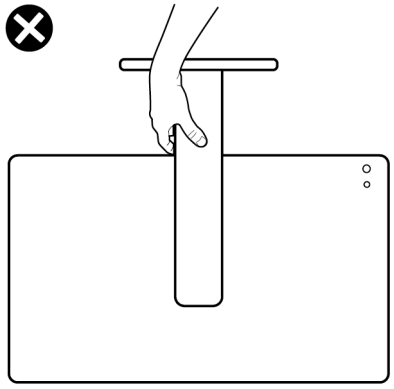


Figure 10. Incorrect way of lifting or moving the monitor

Maintenance guidelines

Cleaning your monitor

△ **CAUTION: Read and follow the** Safety instructions **before cleaning the monitor.**

⚠ **WARNING: Before cleaning the monitor, unplug the monitor power cable from the electrical outlet.**

For best practices, follow the instructions in the list below when unpacking, cleaning, or handling your monitor:

- Use a clean cloth that is slightly dampened with water to clean the stand assembly, the screen, and the chassis of your Dell monitor. If available, use a screen-cleaning tissue or solution suitable for cleaning Dell monitors.
- After cleaning the surface of the table, ensure that it is thoroughly dry and free from any moisture or cleaning agent before placing your Dell monitor on it.

△ **CAUTION: Do not use detergents or other chemicals such as benzene, thinner, ammonia, abrasive cleaners, alcohol, or compressed air.**

△ **CAUTION: Using chemicals for cleaning may cause changes in the appearance of the monitor, such as color fading, milky film on the monitor, deformation, uneven dark shade, and peeling of screen area.**

⚠ **WARNING: Do not spray the cleaning solution or even water directly on the surface of the monitor. Doing so will allow liquids to accumulate at the bottom of the display panel and corrode the electronics resulting in permanent damage. Instead, apply the cleaning solution or water to a soft cloth and then clean the monitor.**

ⓘ **NOTE:** Monitor damage due to improper cleaning methods and the use of benzene, thinner, ammonia, abrasive cleaners, alcohol, compressed air, detergent of any kind will lead to a Customer Induced Damage (CID). CID is not covered under the standard Dell warranty.

- If you notice white residual powder when you unpack your monitor, wipe it off with a cloth.
- Handle your monitor with care as a darker-colored monitor may get scratched and show white scuff marks more than a lighter-colored monitor.
- To help maintain the best image quality on your monitor, use a dynamically changing screen saver and turn off your monitor when not in use.

Setting up the monitor

Attaching the stand

NOTE: The stand assembly is not pre-installed when the monitor is shipped from the factory.

NOTE: The following instructions are applicable only for the stand that was shipped with your monitor. If you are attaching a stand that you purchased from any other source, follow the setup instructions that were included with the stand.

To attach the monitor stand:

1. Remove the VESA cover, the side I/O-cover, the stand riser, and the stand base from the cushion.

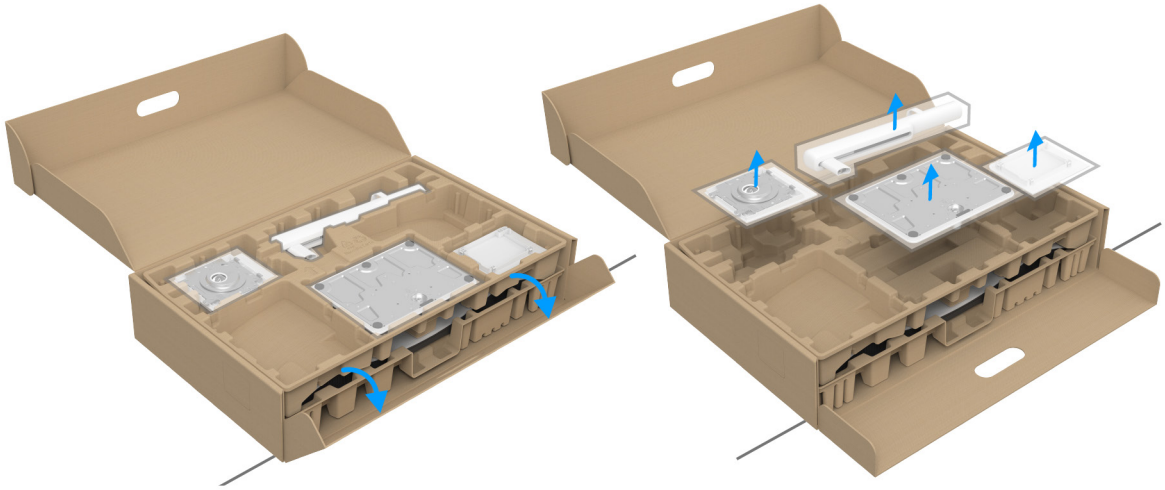


Figure 11. Removing the stand parts from the box

NOTE: The image is for the purpose of illustration only. The appearance of the package cushion may vary.

2. Align and place the stand base onto the stand riser.
3. Open the screw handle at the bottom of the stand base and turn it clockwise to secure the stand assembly.
4. Close the screw handle.

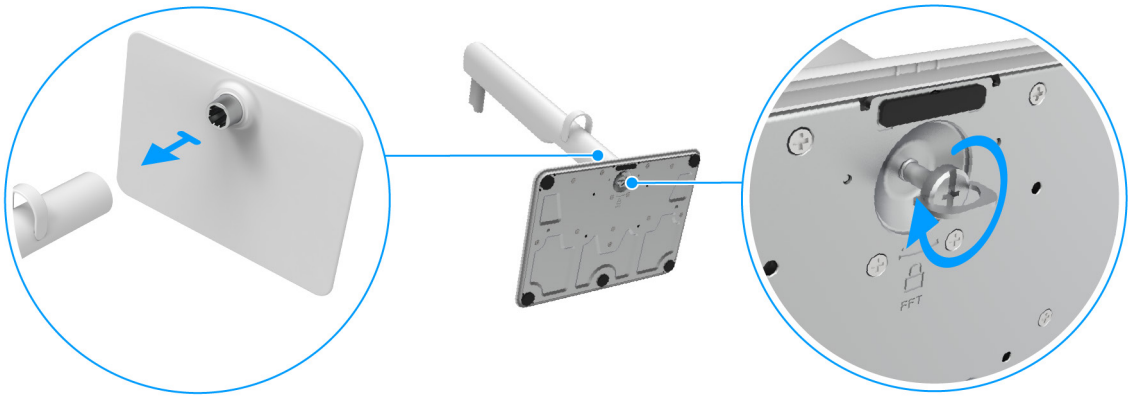


Figure 12. Connecting the stand base with the stand riser

5. Align and place the VESA cover to the stand riser.
6. Check that the VESA plate is tilted up to flush with the thumbscrew for ease of tightening.

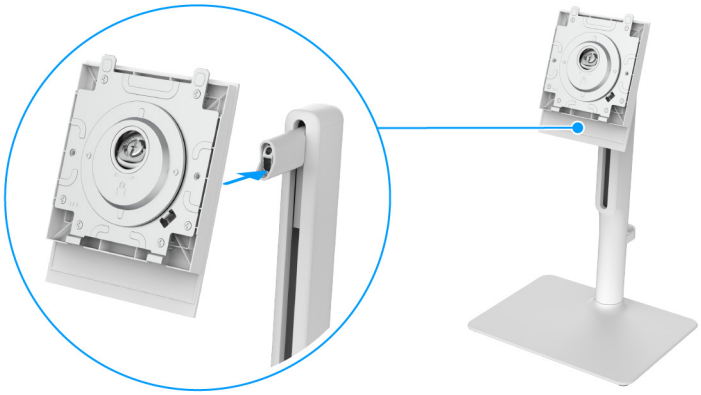


Figure 13. Aligning the VESA cover to the stand riser

7. Open the screw handle at the front of the VESA cover and turn it clockwise to secure the hinge assembly.
8. Close the screw handle.

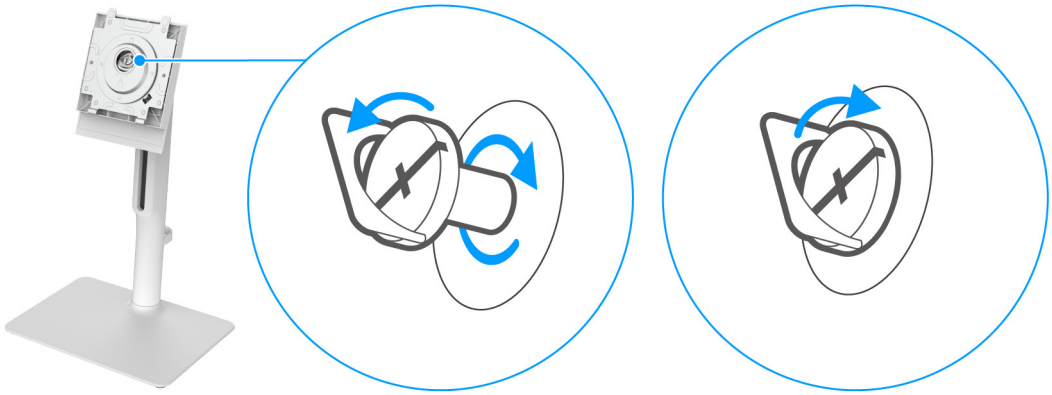


Figure 14. Tightening the screw to secure the hinge assembly

9. Open the protective cover on the monitor to access the VESA slot on the display back cover.

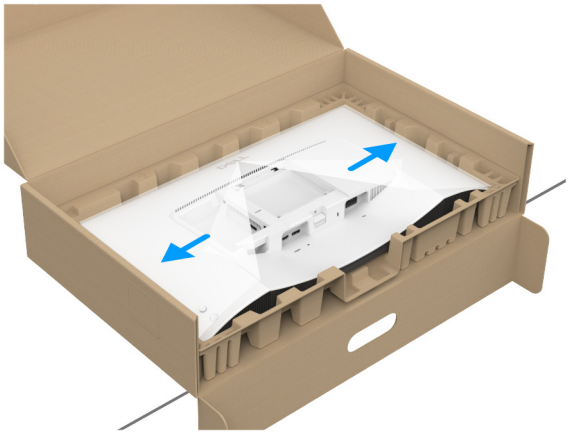


Figure 15. Opening the protective cover

NOTE: Before attaching the stand assembly to the display, ensure that the front plate flap is opened to allow space for assembly.

10. Carefully insert the tabs on the stand riser into the slots on the display back cover and press down the stand assembly to snap it into place.

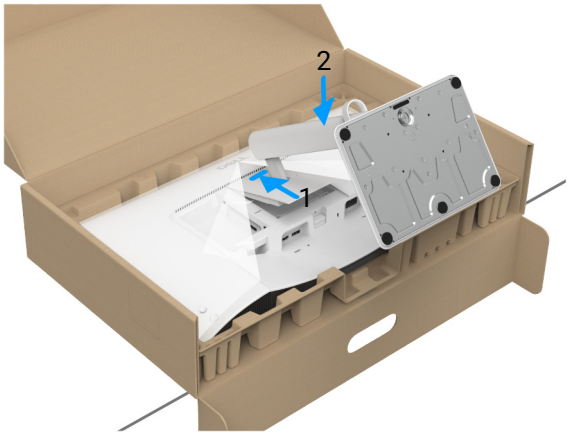


Figure 16. Attaching the stand assembly to the monitor

11. Hold the stand riser with both hands firmly and lift the monitor. Then place the monitor in an upright position on a flat surface.

Figure 17. Removing the monitor from the packaging box

NOTE: Hold the stand riser firmly when lifting the monitor to avoid any accidental damage.

12. Lift the protective cover from the monitor.

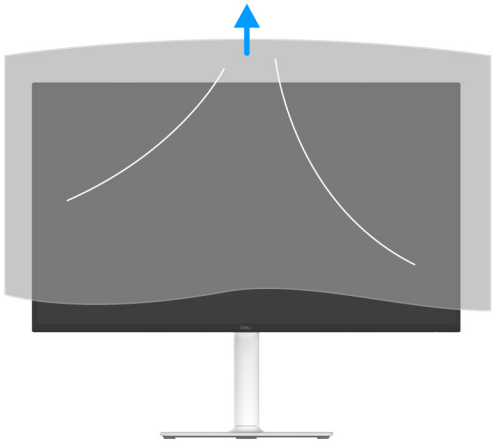


Figure 18. Removing the protective cover

Connecting your monitor

⚠ **WARNING: Before you begin any of the procedures in this section, follow the** Safety instructions**.**

ⓘ **NOTE:** Dell monitors are designed to work optimally with the Dell-supplied cables inside the box. Dell does not guarantee the video quality and performance if non-Dell cables are used.

ⓘ **NOTE:** Route the cables through the cable management guide before connecting them.

ⓘ **NOTE:** Do not connect all the cables to the computer simultaneously.

ⓘ **NOTE:** The images are for the purpose of illustration only. The appearance of the computer may vary.

To connect your monitor to the computer:

1. Turn off your computer and disconnect the power cable.
2. Connect the HDMI 2.1 cable (shipped with your monitor) or DisplayPort cable (purchased separately) from your monitor to the computer.
3. Plug the power cables for your computer and monitor into a nearby outlet.
4. Turn on the monitor and the computer.

If your monitor displays an image, installation is complete. If it does not display an image, see Common problems.

Connecting the HDMI and power cables

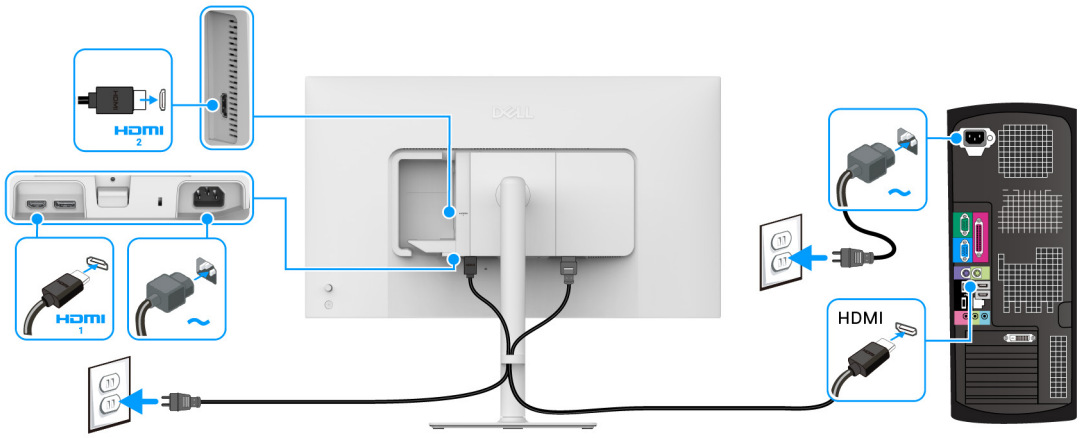


Figure 19. HDMI connection

Connecting the DisplayPort and power cables (optional)

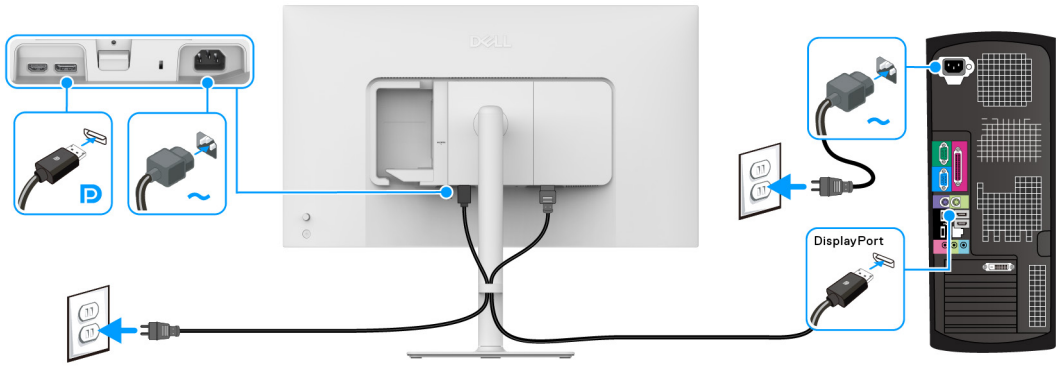


Figure 20. DisplayPort connection

Routing the cables

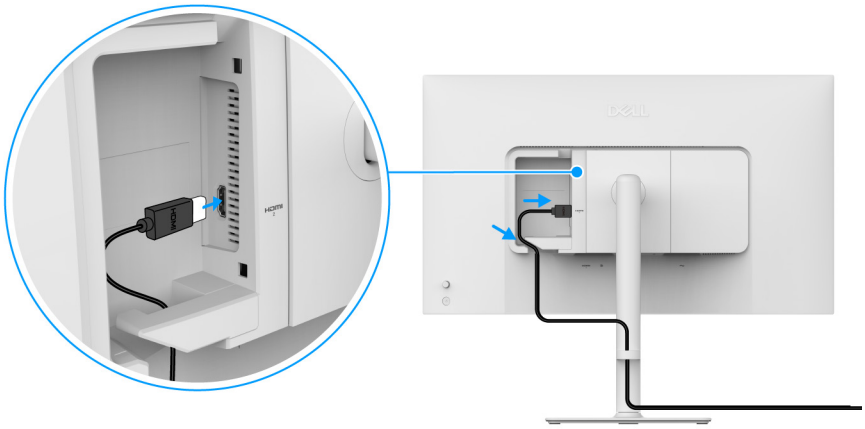


Figure 21. Routing the cables

To route the cables:

1. Connect the HDMI 2.1 cable to the HDMI 2 port.
2. Insert and organize the HDMI cable under the restraint lever as shown above.

Attaching the side I/O-cover

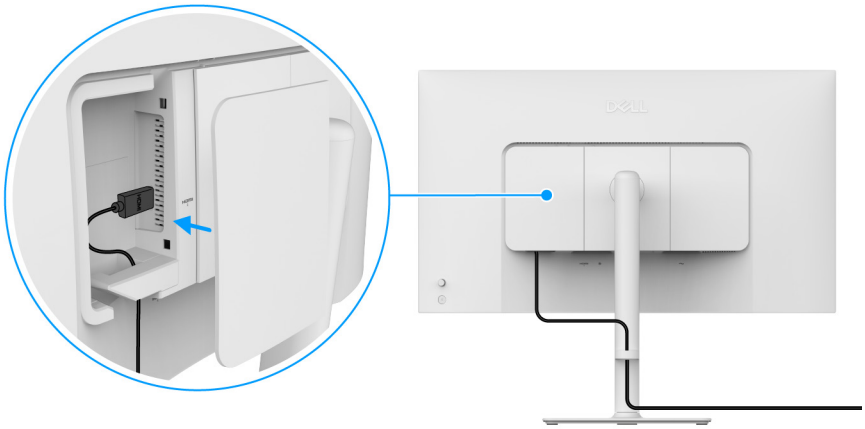


Figure 22. Attaching the side I/O-cover

To attach the side I/O-cover:

1. Align and place the tabs on the side I/O-cover with the slots on the display back cover.
2. Press the side I/O-cover to snap it into place.

Organizing your cables

Install the cable management guide.

Route the cables through the cable management guide on the stand riser.

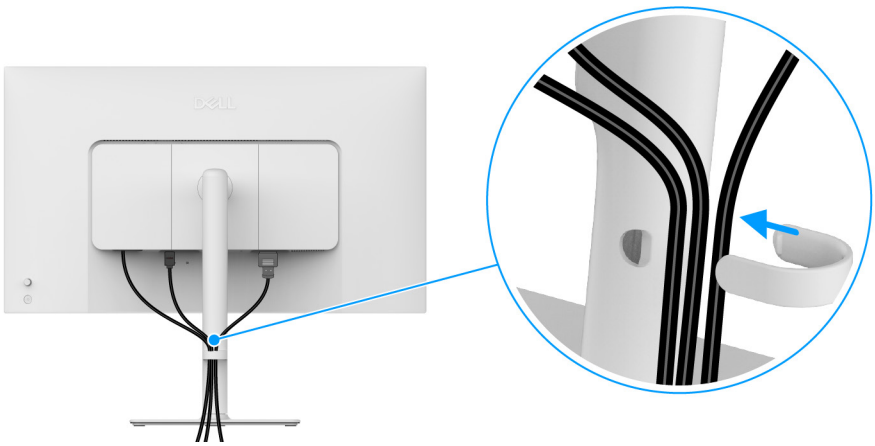


Figure 23. Organizing the cables

After connecting all the necessary cables (see Connecting your monitor for cable attachment), organize all the cables as shown in the image.

If your cable is not able to reach your computer, you may connect directly to the computer without routing through the cable management guide on the monitor stand.

Turn on the monitor

Press the power button to turn on the monitor.

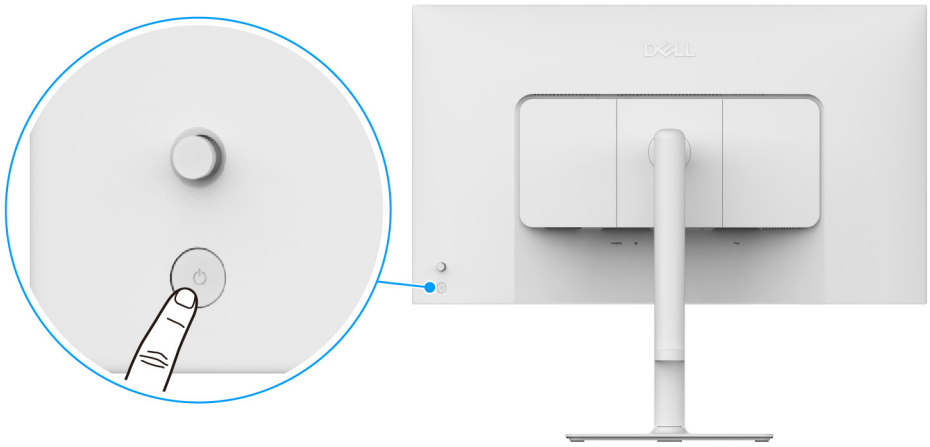


Figure 24. Turn on the monitor

Securing your monitor using Kensington lock (optional)

The security-lock slot is located at the bottom of the monitor (see Security-lock slot). Secure your monitor to a table using the Kensington security lock.

For more information on using the Kensington lock (sold separately), see the documentation that is shipped with the lock.

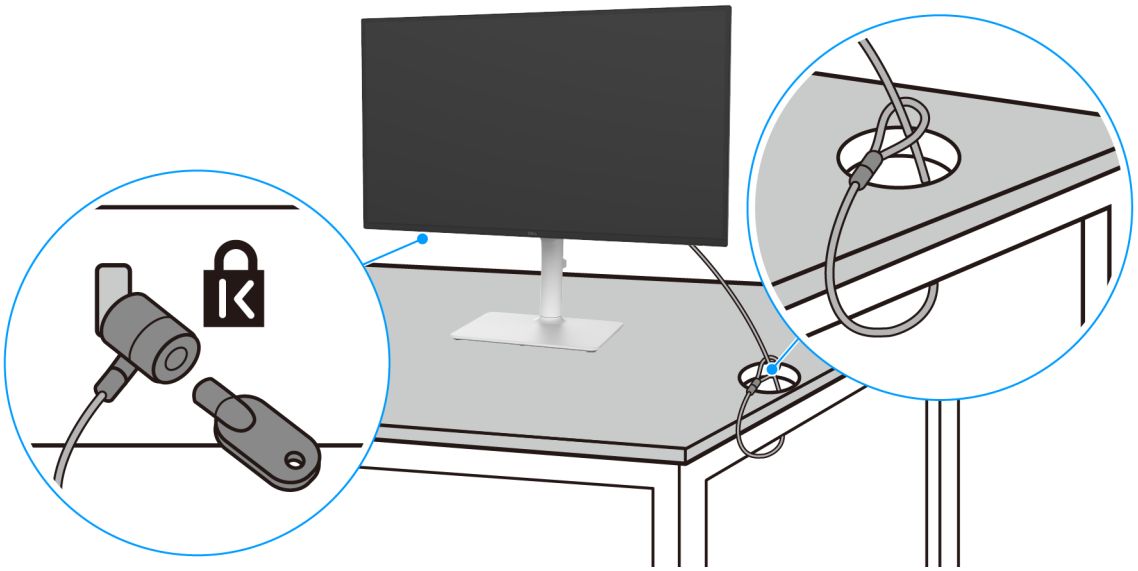


Figure 25. Using the Kensington lock

NOTE: The image is for the purpose of illustration only. The appearance of the lock may vary.

Removing the monitor stand

NOTE: To prevent scratches on the LCD screen when removing the stand, ensure that the monitor is placed on a soft surface and handle it carefully.

NOTE: The following steps are specifically for removing the stand that is shipped with your monitor. If you are removing a stand that you purchased from any other source, follow the setup instructions that are included with the stand.

To remove the stand:

1. Place the monitor on a soft cloth or cushion.
2. Press and hold the stand release button at the back of the display.
3. Lift the stand assembly up and away from the monitor.

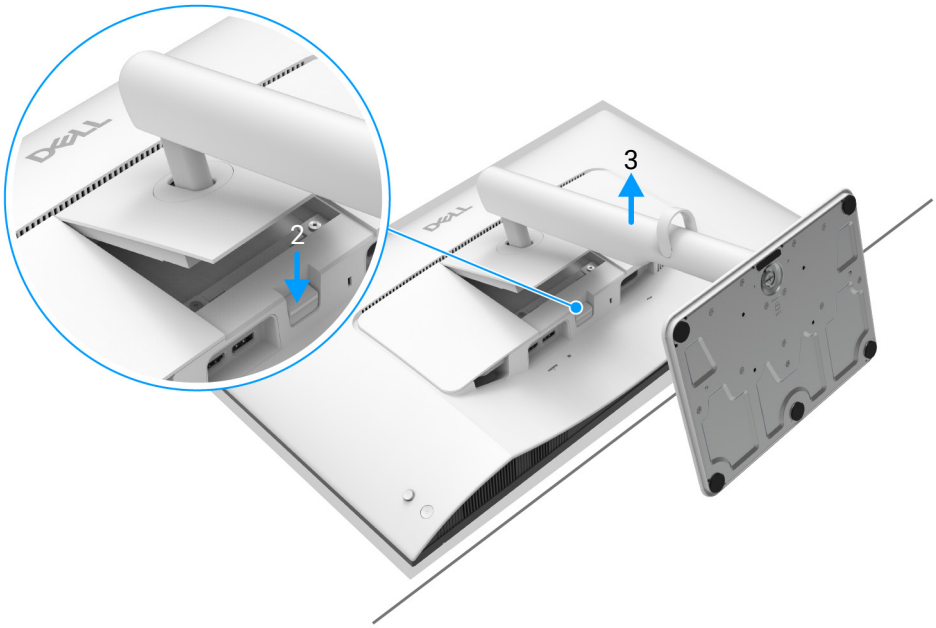


Figure 26. Removing the monitor stand

VESA wall mounting (optional)

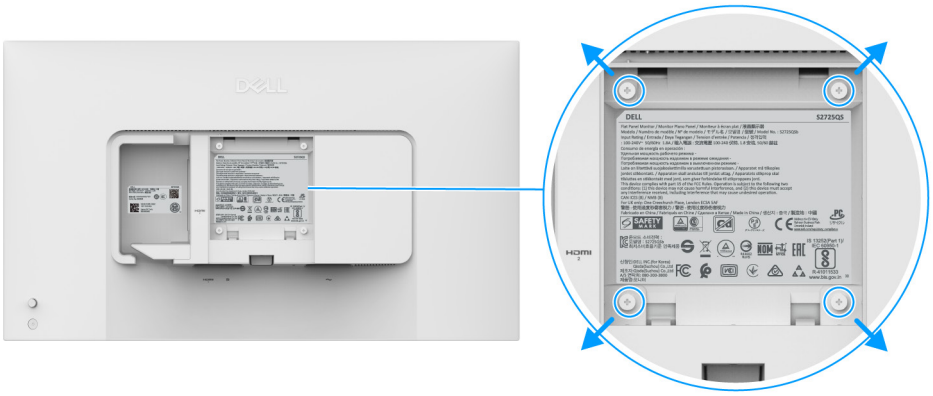


Figure 27. VESA wall mounting

NOTE: Use M4 x 10 mm screws to connect the monitor to the wall-mounting kit.

Refer to the instructions that come with the VESA-compatible wall-mounting kit.

1. Place the monitor panel on a soft cloth or cushion on a stable flat table.
2. Remove the monitor stand. (See Removing the monitor stand.)
3. Use a Phillips crosshead screwdriver to remove the four screws securing the plastic cover.
4. Attach the mounting bracket from the wall-mounting kit to the monitor.
5. Mount the monitor on the wall. For more information, see the documentation that shipped with the wall-mounting kit.

NOTE: For use only with UL or CSA or GS-listed wall mount bracket with minimum weight or load bearing capacity of 18.24 kg.

Operating the monitor

Turn on the monitor

Press the power button to turn on the monitor.

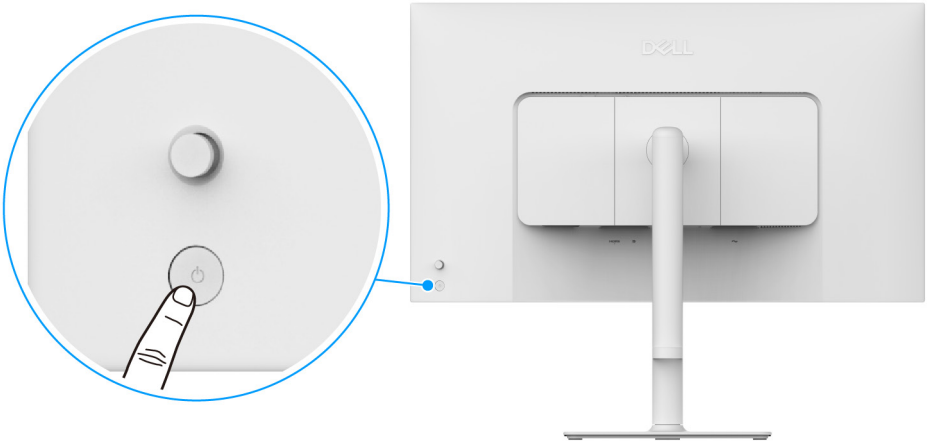


Figure 28. Turn on the monitor

Using the joystick control

Use the joystick control on the rear of the monitor to make On-Screen Display (OSD) adjustments.

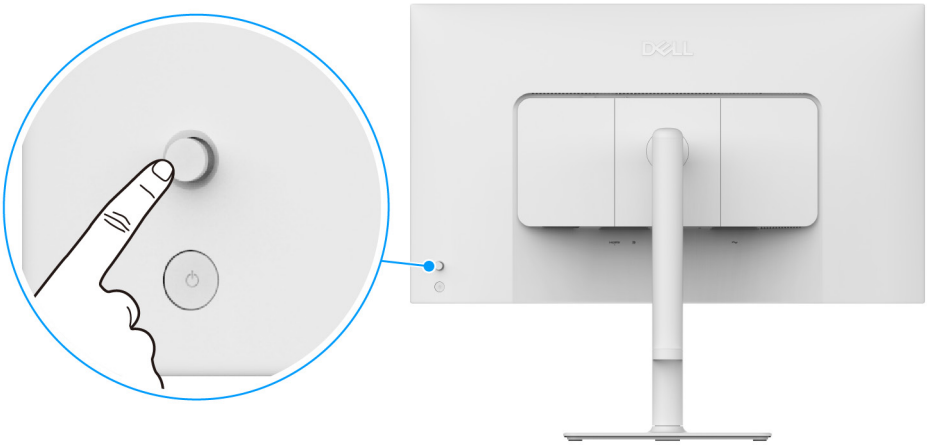
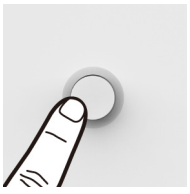
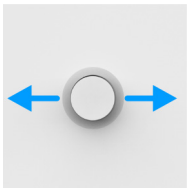
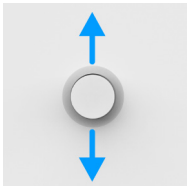


Figure 29. Using the joystick control

1. Press the joystick to launch the Menu Launcher.
2. Move the joystick up or down or left or right to toggle through options.
3. Press the joystick again to confirm the selection.

Table 17. Movement of the joystick.

Joystick	Description
	• When there is no OSD on the screen, press the joystick to launch the Menu Launcher. See Accessing the Menu Launcher. • When the OSD is displayed, press the joystick to confirm the selection or save the settings.

Joystick	Description
	• For 2-way (right and left) directional navigation. • Move right to enter the submenu. • Move left to the upper-level menu or exit from the current menu.
	• For 2-way (up and down) directional navigation. • Toggles through the menu items. • Increases (up) or decreases (down) the parameters of selected menu item.

You can assign the four directional movements as Direct Key 1/2/3/4 to access a specific OSD function. For more information, see Direct Key Guide.

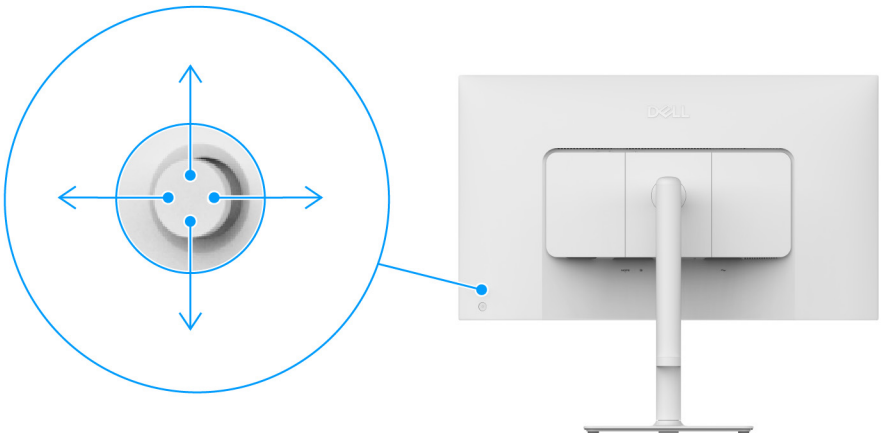


Figure 30. Joystick and Direct Keys (view from the back of the display)

Using the On-Screen Display (OSD) menu

Accessing the Menu Launcher

When you press the joystick, the Menu Launcher appears to let you access the OSD main menu and shortcut functions.

To select a function, move the joystick.

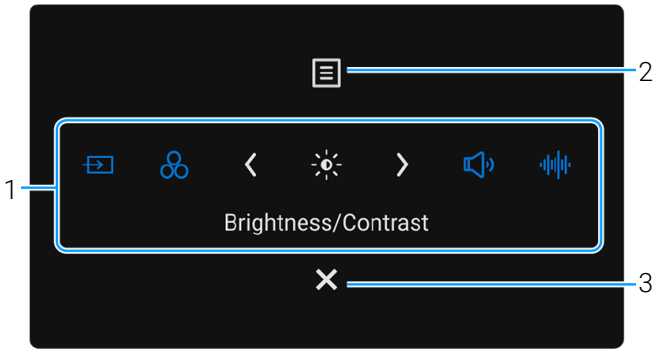


Figure 31. Menu Launcher

The following table describes the Menu Launcher functions:

Table 18. Menu Launcher description.

Label	Icon	Description
When you move the joystick left or right to switch through the shortcut functions, the selected item is shifted to the center position. Press the joystick to enter its submenu and make adjustments by moving the joystick. **NOTE:** You can set your preferred shortcut keys. For more information, see Personalize.		
1	**Shortcut Key 1**	**Input Source**: To choose an input source from the list of video signals that may be connected to your monitor.
	Shortcut Key 2	**Preset Modes**: To choose a preferred color mode from the list of preset modes.
	Shortcut Key 3	**Brightness/Contrast**: To access the adjustment sliders of brightness and contrast.
	Shortcut Key 4	**Volume**: To access the adjustment slider of volume.
	Shortcut Key 5	**Audio Profiles**: To choose a preferred audio mode from the list of audio profiles.
NOTE: After you change the settings, follow the navigation keys to confirm the changes before proceeding to another function or exiting.		
2	**Menu**	To launch the On-Screen Display (OSD) main menu. See Accessing the menu system.
3	**Exit**	To exit the Menu Launcher.

Using the navigation keys

When the OSD menu is active, adjust the settings by moving the joystick, following the navigation keys at the bottom center of the OSD menu.

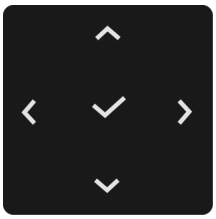


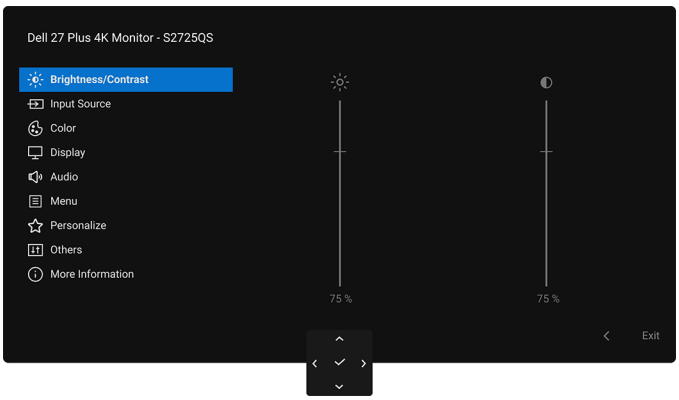
Figure 32. Navigation keys

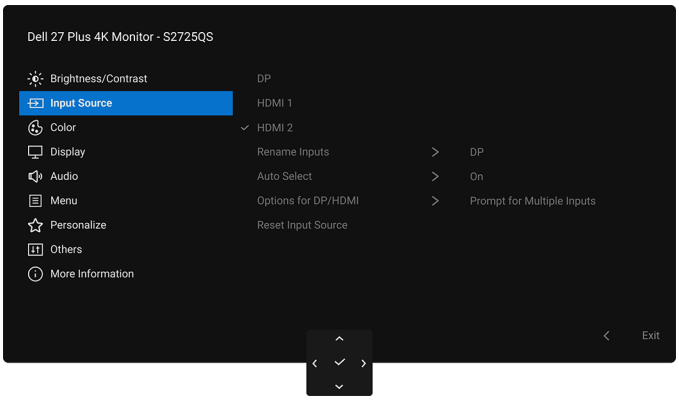
NOTE: To exit the current menu item and return to the previous menu, move the joystick to the left until you exit.

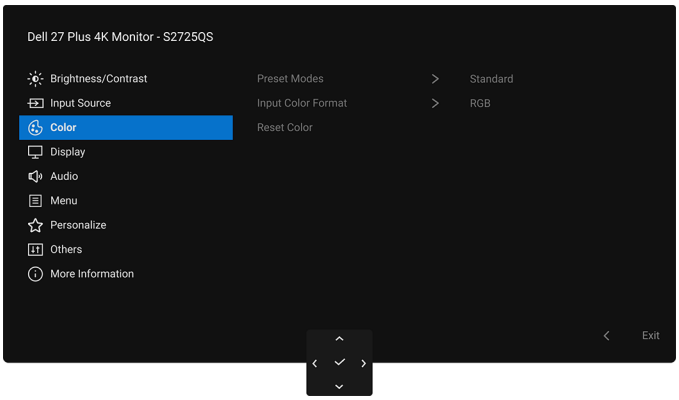
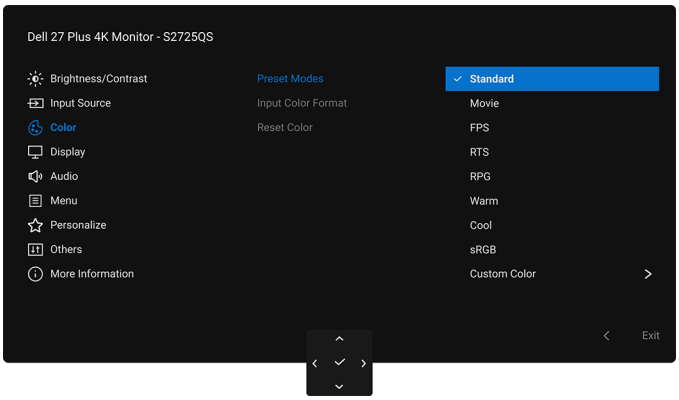
Accessing the menu system

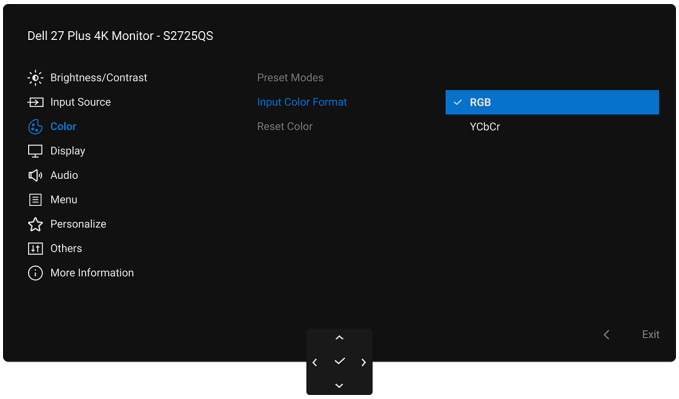
NOTE: After you change the settings, follow the navigation keys to confirm the changes before proceeding to another function or exiting.

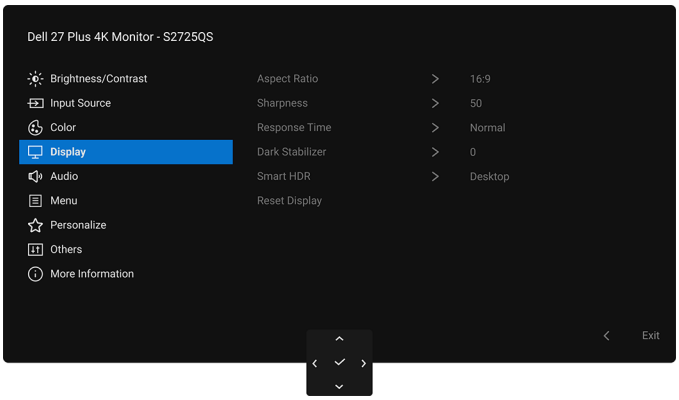
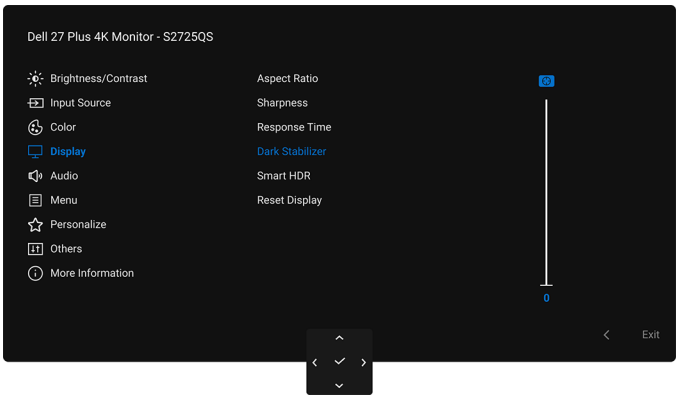
Table 19. OSD menu description.

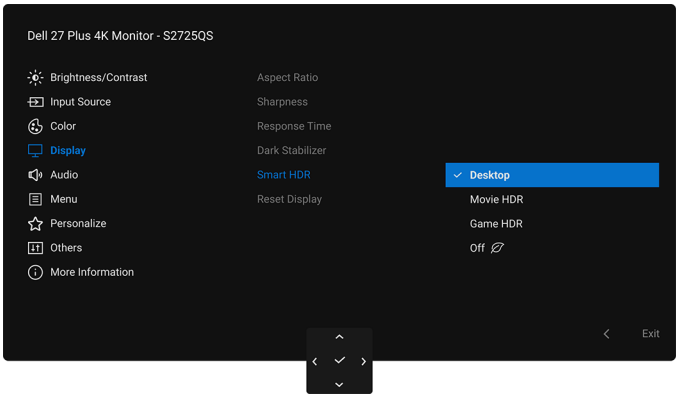
Icon	Menu and submenu	Description
	Brightness/Contrast	Adjusts the brightness and the contrast of the display.  **Figure 33. Brightness/Contrast menu** **NOTE:** Manual adjustment of **Brightness** or **Contrast** is unavailable when **Smart HDR** is activated and HDR content is displayed.
	Brightness	The **Brightness** function adjusts the luminance of the backlight. Move the joystick up or down to increase or decrease the brightness level (min. 0/max. 100).
	Contrast	Adjust **Brightness** first, and then adjust **Contrast** only if further adjustment is necessary. The **Contrast** function adjusts the degree of difference between darkness and lightness on the monitor screen. Move the joystick up or down to increase or decrease the contrast level (min. 0/max. 100).

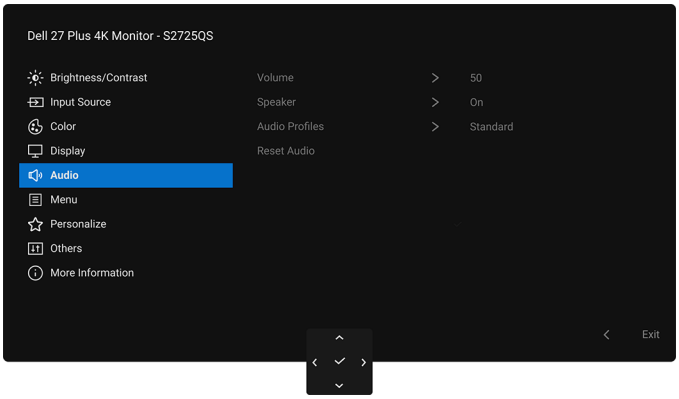
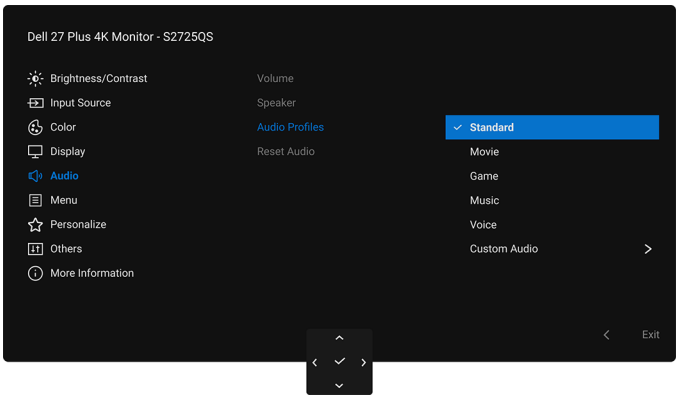
Icon	Menu and submenu	Description
	Input Source	Select from the available video signals connected to your monitor.  **Figure 34. Input Source menu**
	DP	Select **DP** when you are using the DisplayPort. Press the joystick to confirm the selection.
	HDMI 1	Select **HDMI 1** when you are using the HDMI 1 port. Press the joystick to confirm the selection.
	HDMI 2	Select **HDMI 2** when you are using the HDMI 2 port. Press the joystick to confirm the selection.
	Rename Inputs	Allows you to specify a preset input name for the selected input source. The preset options are **PC**, **PC 1**, **PC 2**, **Laptop**, **Laptop 1**, and **Laptop 2**. The default setting is **Off**. **NOTE:** It is not applicable for the input names that are shown in the warning messages and **Display Info**.
	Auto Select	Automatically scans for available input sources. The default is **On**. Press the joystick to confirm the selection.
	Options for DP/HDMI	Allows you to set this function to: • **Prompt for Multiple Inputs**: Always displays the "**Switch to DP/HDMI Video Input**" message for you to choose whether to switch or not. • **Always Switch**: Always switches to DP/HDMI video input (without asking) when the DisplayPort or HDMI cable is connected. • **Off**: Never automatically switches to DP/HDMI video input when the DisplayPort or HDMI cable is connected. Press the joystick to confirm the selection. **NOTE:** The function is available only when **Auto Select** is on.
	Reset Input Source	Resets all settings under the **Input Source** menu to the factory defaults.

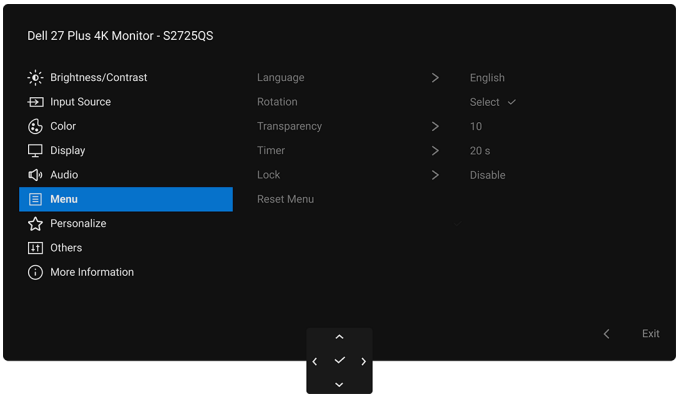
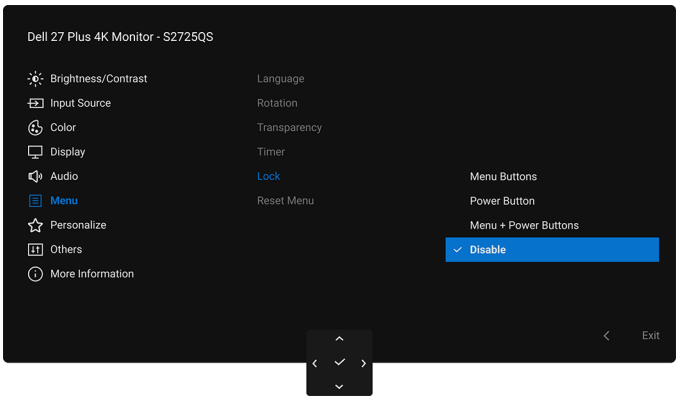
Icon	Menu and submenu	Description
	Color	Adjusts the color setting mode.  **Figure 35. Color menu**
	Preset Modes	Allows you to choose a preset color mode or create your own color modes. Press the joystick to confirm the selection.  **Figure 36. Preset Modes menu** • **Standard**: Loads the monitor's default color settings. This is the default setting. • **Movie**: Loads color settings ideal for movies. • **FPS**: Loads color settings ideal for First-Person Shooter (FPS) games. • **RTS**: Loads color settings ideal for Real-Time Strategy (RTS) games. • **RPG**: Loads color settings ideal for Role-Playing Games (RPG). • **Warm**: Presents colors at lower color temperatures. The screen appears warmer with a red/yellow tint. • **Cool**: Presents colors at higher color temperatures. The screen appears cooler with a blue tint. • **sRGB**: Presents accurate colors without oversaturation when the displayed content is sRGB coded. • **Custom Color**: Allows you to manually adjust the color settings. Move the joystick to adjust the **Gain**, **Offset**, **Hue**, and **Saturation** settings and create your own preset color mode. **NOTE:** The function is unavailable when **Smart HDR** is activated and HDR content is displayed.

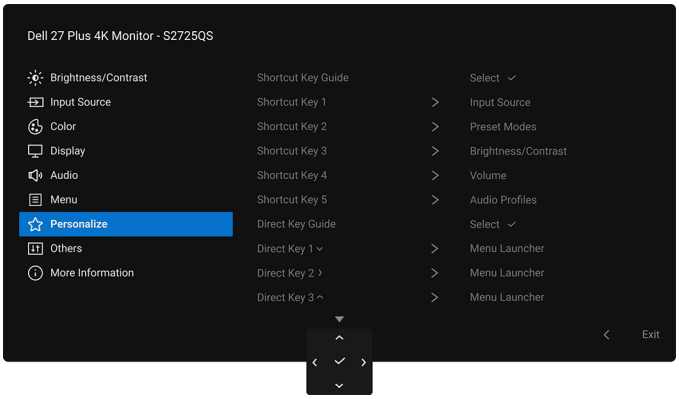
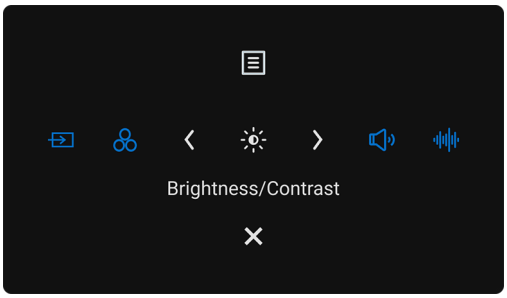
Icon	Menu and submenu	Description
	Input Color Format	Allows you to set the video input mode to: • **RGB**: Select this option if your monitor is connected to a computer or a media player that supports RGB output. • **YCbCr**: Select this option if your media player supports only YCbCr output. Press the joystick to confirm the selection.  **Figure 37. Input Color Format menu**
	Hue	This function can shift the color of the video image to green or purple. This is used to adjust the desired flesh tone color. Move the joystick to adjust the hue level from '0' to '100'. Higher levels increase the green shade of the video image, while lower levels increase the purple shade of the video image. **NOTE:** The function is available only when you select **Movie**, **FPS**, **RTS**, or **RPG** preset mode.
	Saturation	This function can adjust the color saturation of the video image. Move the joystick to adjust the saturation level from '0' to '100'. Higher levels increase the colorful appearance of the video image; while lower levels increase the monochrome appearance of the video image. **NOTE:** The function is available only when you select **Movie**, **FPS**, **RTS**, or **RPG** preset mode.
	Reset Color	Resets all settings under the **Color** menu to the factory defaults.

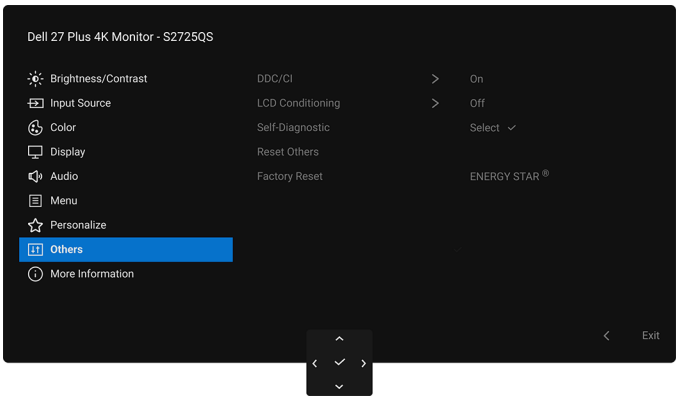
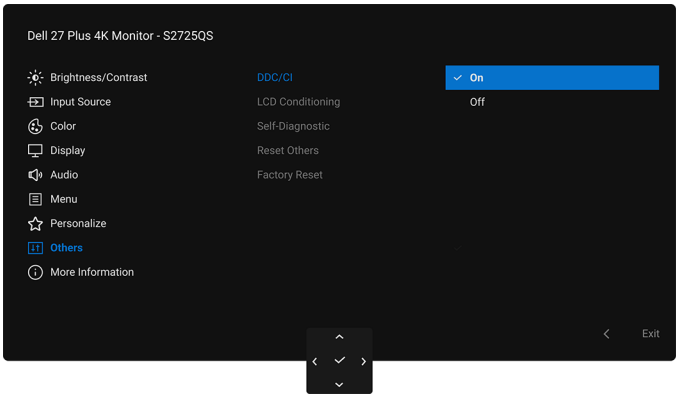
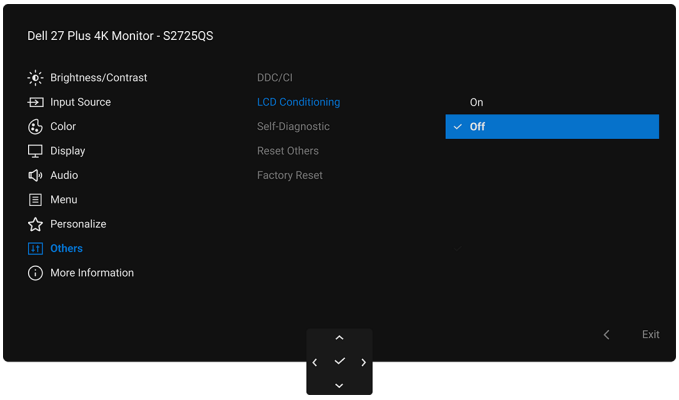
Icon	Menu and submenu	Description
	Display	Use **Display** to adjust the images.  **Figure 38. Display menu**
	Aspect Ratio	Adjusts the image ratio to **16:9**, **Auto Resize**, or **4:3**.
	Sharpness	This function can make the image look sharper or softer. Move the joystick to adjust the sharpness level from '0' to '100'.
	Response Time	Allows you to set the response time to **Normal**, **Fast**, or **Extreme**.
	Dark Stabilizer	The function improves the visibility in the dark gaming scenarios. The higher the value (between 0 to 3), the better visibility in the dark area of the display image.  **Figure 39. Dark Stabilizer menu** **NOTE:** The function is unavailable when **Smart HDR** is activated and HDR content is displayed.

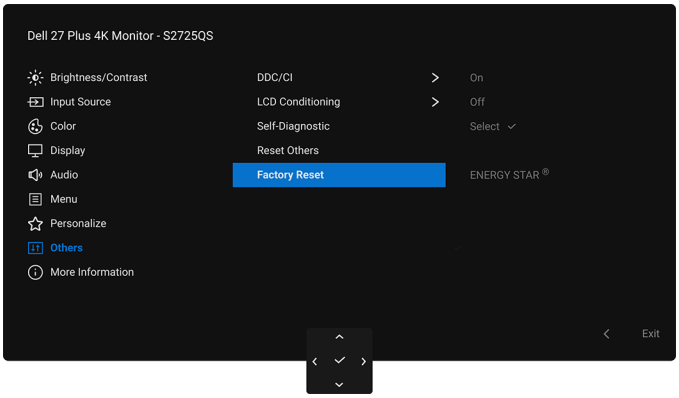
Icon	Menu and submenu	Description
	Smart HDR	The **Smart HDR** (High Dynamic Range) function enhances the display output by optimally adjusting contrast and the ranges of color and luminosity to resemble true-to-life visuals.  **Figure 40. Smart HDR menu** • **Desktop**: For using the monitor with a desktop computer. • **Movie HDR**: For the playback of HDR video content. • **Game HDR**: For playing HDR-compatible games. It displays more realistic scenes and makes the gaming experience immersive and entertaining. You can disable **Smart HDR** by selecting **Off**. Press the joystick to confirm the selection. **NOTE:** When activating and deactivating **Smart HDR**, a blank screen is expected (about 5 seconds). This is normal behavior as the monitor changes the display mode. Do not power cycle the monitor. **NOTE:** When the monitor is processing HDR content, **Preset Modes**, **Dark Stabilizer**, **Brightness**, and **Contrast** are unavailable. **NOTE:** S2725QS does not support HLG.
	Reset Display	Resets all settings under the **Display** menu to the factory defaults.

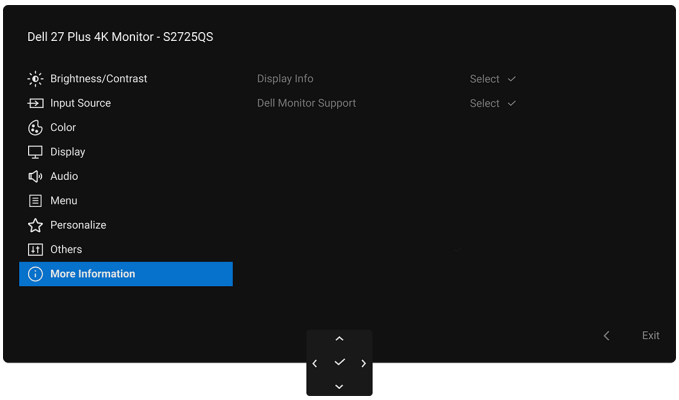
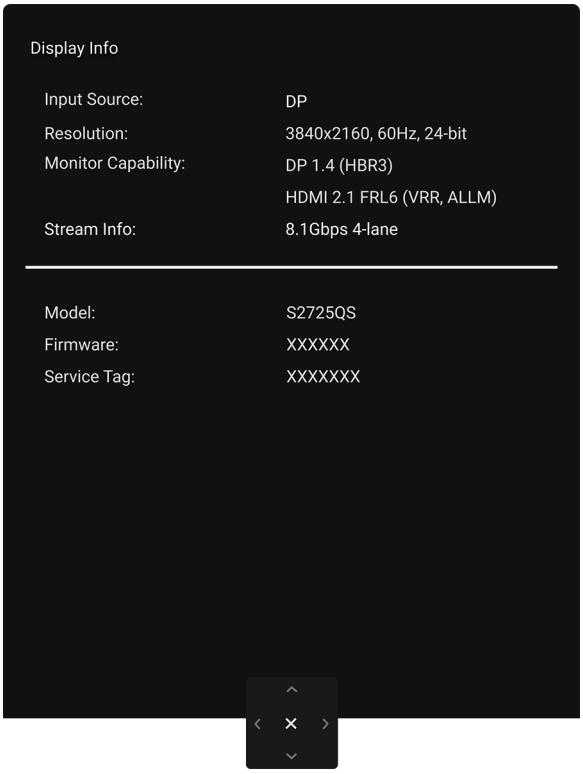
Icon	Menu and submenu	Description
	Audio	 **Figure 41. Audio menu**
	Volume	Allows you to set the volume level of the speakers. Move the joystick to adjust the volume level from '0' to '100'.
	Speaker	Allows you to turn on or off the speaker function.
	Audio Profiles	Allows you to set your preferred audio profile.  **Figure 42. Audio Profiles menu** • **Standard**: This is the default setting. • **Movie**: For viewing motion picture. • **Game**: For gaming sound effect. • **Music**: For music listening. • **Voice**: For speech. • **Custom Audio**: Allows you to manually adjust the sound. Move the joystick to configure the settings.
	Reset Audio	Resets all settings under the **Audio** menu to the factory defaults.

Icon	Menu and submenu	Description
	Menu	Adjusts the settings of the OSD, such as the languages of the OSD, the amount of time the menu remains on screen, and so on.  **Figure 43. Menu menu**
	Language	Sets the OSD display to one of the eight languages (English, Spanish, French, German, Brazilian Portuguese, Russian, Simplified Chinese, or Japanese).
	Rotation	Press the joystick to rotate the OSD by 0/90/270 degrees. You can adjust the menu according to your display rotation.
	Transparency	Select to change the menu transparency by moving the joystick (min. 0/max. 100).
	Timer	Sets the length of time for the OSD to remain active after your last operation with the joystick. Move the joystick to adjust the slider in 1 second increments, from 5 to 60 seconds.
	Lock	With the control buttons on the monitor locked, you can prevent people from accessing the controls.  **Figure 44. Lock menu** • **Menu Buttons**: All joystick functions are locked and not accessible by the user. • **Power Button**: Only the Power button is locked and not accessible by the user. • **Menu + Power Buttons**: Both the joystick and Power button are locked and not accessible by the user. The default setting is **Disable**. Alternative Lock Method: You can move and hold the joystick up or down or left or right for 4 seconds to set the lock options using the pop-up menu, and then press the joystick to confirm the configuration. **NOTE:** To unlock, move and hold the joystick up or down or left or right for 4 seconds, and then press the joystick to confirm the changes and close the pop-up menu.
	Reset Menu	Resets all settings under the **Menu** menu to the factory defaults.

Icon	Menu and submenu	Description
☆	**Personalize**	 **Figure 45. Personalize menu**
	Shortcut Key Guide	Select and follow the on-screen instructions to customize the Shortcut Keys in the Menu Launcher.
	Shortcut Key 1 **Shortcut Key 2** **Shortcut Key 3** **Shortcut Key 4** **Shortcut Key 5**	Select a function from **Preset Modes**, **Brightness/Contrast**, **Input Source**, **Aspect Ratio**, **Rotation**, **Volume**, **Audio Profiles**, **Smart HDR**, or **Display Info** and set it as a Shortcut Key in the Menu Launcher.  **Figure 46. Menu Launcher**
	Direct Key Guide	Select and follow the on-screen instructions to assign your preferred functions to the joystick's 4 directional movements.
	Direct Key 1 ⌄ **Direct Key 2 ›** **Direct Key 3 ⌃** **Direct Key 4 ‹**	Select a function from **Menu Launcher**, **Preset Modes**, **Brightness**, **Contrast**, **Input Source**, **Aspect Ratio**, **Rotation**, **Volume**, **Audio Profiles**, **Smart HDR**, or **Display Info** and set it as a Direct Key. The factory default setting is **Menu Launcher**. When you set a Direct Key to **Off**, it returns to the original movement (down, right, up, or left). **NOTE:** When there is no video signal, the Direct Key will not work.
	Power LED	Allows you to set the state of the power light to save energy.
	Reset Personalization	Resets all settings under the **Personalize** menu to the factory defaults.

Icon	Menu and submenu	Description
	Others	Adjusts the OSD settings, such as **DDC/CI**, **LCD Conditioning**, **Self-Diagnostic**, and so on.  **Figure 47. Others menu**
	DDC/CI	**DDC/CI** (Display Data Channel/Command Interface) allows you to adjust the monitor settings using software on your computer. Enable this function for the best user experience and optimum performance of your monitor. You can disable this function by selecting **Off**.  **Figure 48. DDC/CI menu**
	LCD Conditioning	Helps reduce minor cases of image retention. Depending on the degree of image retention, the program may take some time to run. You can enable this function by selecting **On**.  **Figure 49. LCD Conditioning menu**
	Self-Diagnostic	Select this function to run the built-in diagnostics, see Built-in diagnostics.
	Reset Others	Resets all settings under the **Others** menu to the factory defaults.

Icon	Menu and submenu	Description
	Factory Reset	Restore all preset values to the factory default settings. These are also the settings for ENERGY STAR tests.  **Figure 50. Factory Reset menu**

Icon	Menu and submenu	Description
	More Information	Use the menu to view the monitor's information or seek more monitor support.  **Figure 51. More Information menu**
	Display Info	Select to display the current settings, firmware version, and service tag of your monitor.  **Figure 52. Display Info menu**
	Dell Monitor Support	To access the general monitor support materials for your monitor, use your smartphone to scan the QR code.

OSD warning message

When the monitor does not support a particular resolution mode, you see the following message:

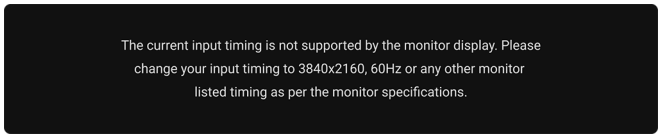


Figure 53. Input timing warning message

This means that the monitor cannot synchronize with the signal that it is receiving from the computer. See Monitor specifications for the Horizontal and Vertical frequency ranges addressable by this monitor. The recommended mode is **3840 x 2160**.

You see the following message before the **DDC/CI** function is disabled:

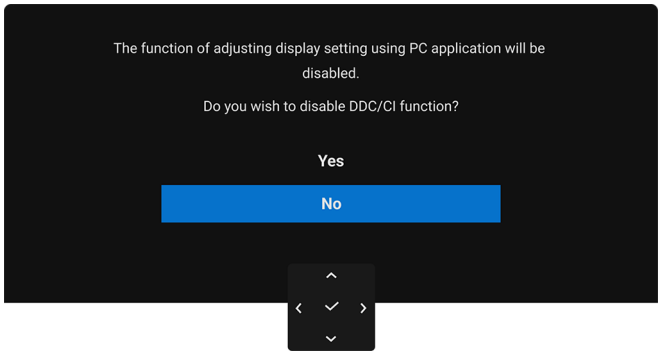


Figure 54. DDC/CI warning message

When you adjust the **Brightness** level above the default level for the first time, the following message appears:

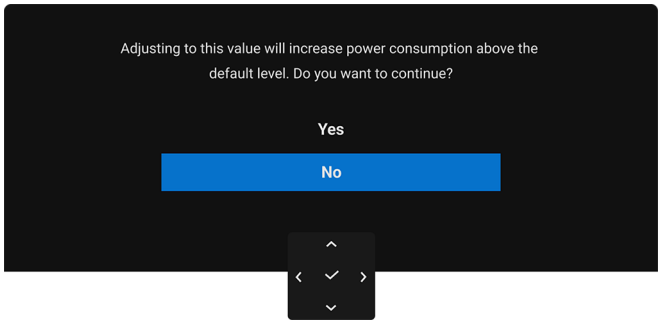


Figure 55. Power warning message

NOTE: If you select **Yes**, the message will not appear the next time that you change the **Brightness** setting.

When you select **Off** for the **Smart HDR** function, the next time you select any predetermined option (without the symbol) that increases power consumption, the following message appears:

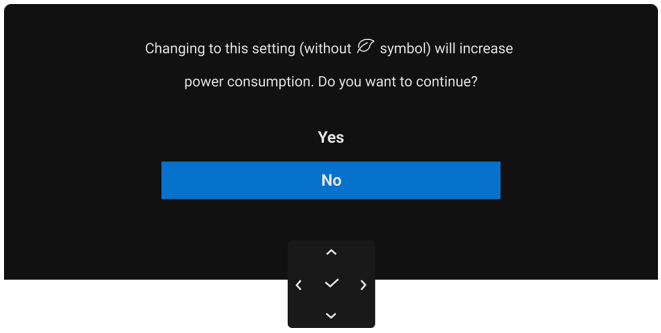


Figure 56. Power warning message

NOTE: Once you select **Yes**, the message will not appear even if you choose any other predetermined option (without the symbol). When you perform a factory reset, the message appears again.

You see the following message before the **Lock** function is activated:

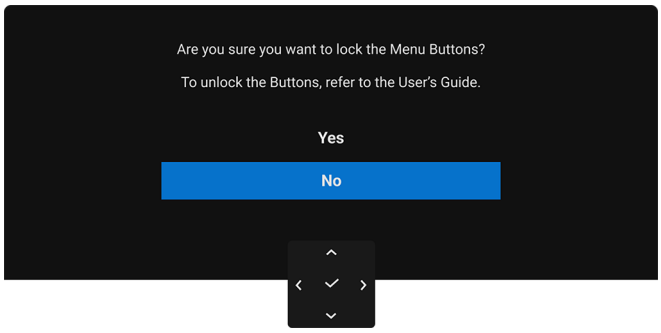


Figure 57. Lock function warning message

NOTE: The message may be slightly different according to the selected settings.

When the monitor goes into Standby mode, the following message appears:

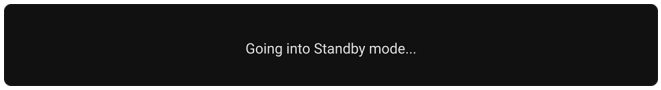


Figure 58. Standby mode warning message

Activate the computer and wake up the monitor to gain access to the OSD.

The OSD functions only in the normal operation mode. If you press the joystick during the Standby mode, the following message appears depending on the selected input:

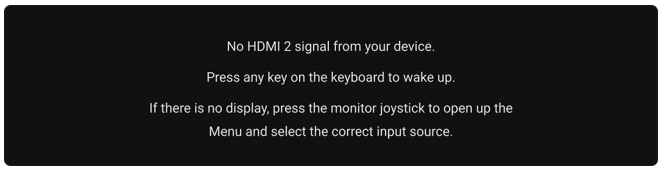


Figure 59. Signal detection warning message

Activate the computer and the monitor to gain access to the OSD.

NOTE: The message may be slightly different according to the connected input signal.

If HDMI or DP input is selected and the corresponding cable is not connected, the following message appears:

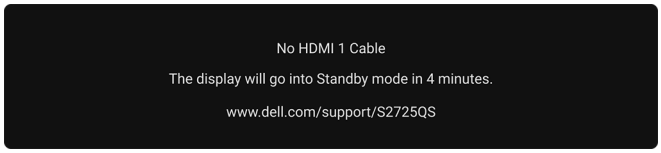


Figure 60. Signal cable disconnected warning message

NOTE: The message may be slightly different according to the selected input signal.

When **Factory Reset** is selected, the following message appears:

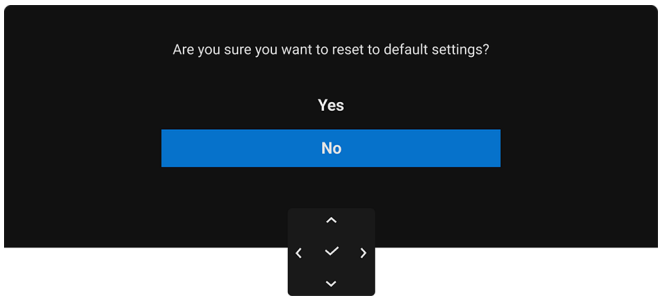


Figure 61. Factory reset warning message

See Troubleshooting for more information.

Locking the control buttons

You can lock the monitor control buttons to prevent access to the OSD menu and/or power button.

1. Move and hold the joystick up or down or left or right for about 4 seconds until a pop-up menu appears.

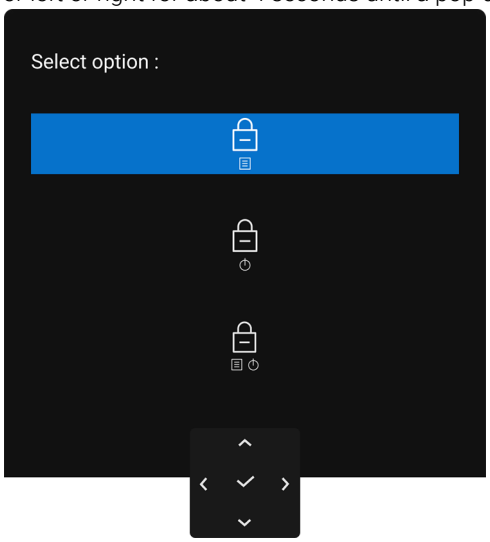


Figure 62. Lock menu

2. Move the joystick to select one of the following options:

- : The OSD menu settings are locked and not accessible.
- : The power button is locked.
- : The OSD menu settings are not accessible, and the power button is locked.

3. Press the joystick to confirm the configuration.

To unlock, move and hold the joystick up or down or left or right for about 4 seconds until a menu appears, and then select to unlock and close the pop-up menu.

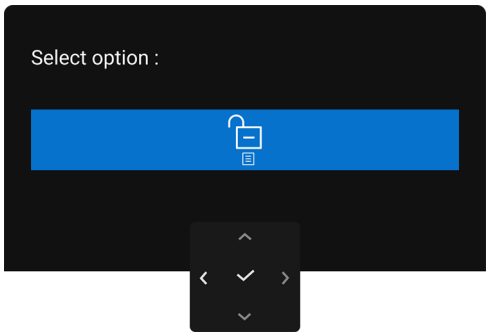


Figure 63. Unlock menu

NOTE: The message may be slightly different according to the selected settings.

Setting the maximum resolution

NOTE: The steps may vary slightly depending on the version of Windows you have.

To set the maximum resolution for the monitor in Windows 10 and Windows 11:

1. Right-click the desktop and click **Display settings**.
2. If you have more than one monitor connected, ensure to select **S2725QS**.
3. Click the **Display Resolution** dropdown list and select **3840 x 2160**.
4. Click **Keep changes**.

If you do not see 3840 x 2160 as an option, you must update your graphics driver to the latest version. Depending on your computer, complete one of the following procedures:

If you have a Dell desktop or laptop:

- Go to **www.dell.com/support**, enter your service tag, and download the latest driver for your graphics card.

If you are using a non-Dell computer (laptop or desktop):

- Go to the support site for your non-Dell computer and download the latest graphics card drivers.
- Go to the graphics card's website and download the latest graphics card drivers.

Requirements to view or playback HDR content

(1) Through Ultra BluRay DVD or Game consoles

Ensure the DVD player or Game console is HDR capable, such as Panasonic DMP-UB900 or PS5.

(2) Through a PC

Ensure the graphics card used is HDR capable, that is, it has an HDMI 2.1 (TMDS)(with HDR option) compliant port and an HDR graphics driver is installed. HDR capable application program must be used, such as Cyberlink PowerDVD 17, Windows 10 Movies and TV app.

NOTE: The message may be slightly different according to the selected settings. To download and install the latest graphics driver that supports HDR content playback on your Dell desktop or laptop, see **https://www.dell.com/support/drivers**.

NVIDIA

For a full range of HDR capable NVIDIA graphics cards, see **www.nvidia.com**.

Ensure to download the driver that supports Full Screen Playback mode (for exampl, PC games, UltraBluRay players), HDR on Win 10 Redstone 2 OS: 381.65 or later.

AMD

For a full range of HDR capable AMD graphics cards, see **www.amd.com**. Read the HDR driver support information and download the latest driver.

Intel (Integrated Graphics)

HDR capable processor: CannonLake or later

Suitable HDR player: Windows 10 Movies and TV app

Operating System (OS) with HDR support: Windows 10 Redstone 3

Driver with HDR support: see **downloadcenter.intel.com** for the latest HDR driver

NOTE: HDR playback through OS (e.g. playback of HDR in a window within the desktop) requires Windows 10 Redstone 2 or later with an appropriate application program such as PowerDVD 17. Playing back protected content requires appropriate DRM software and/or hardware, for example Microsoft Playready. For support information, see **https://www.support.microsoft.com**.

Using the tilt, swivel, pivot and height adjustment

NOTE: The following instructions are applicable only for the stand that was shipped with your monitor. If you are attaching a stand that you purchased from any other source, follow the setup instructions that were included with the stand.

Tilt and swivel adjustment

With the stand attached to the monitor, you can tilt and swivel the monitor for the most comfortable viewing angle.

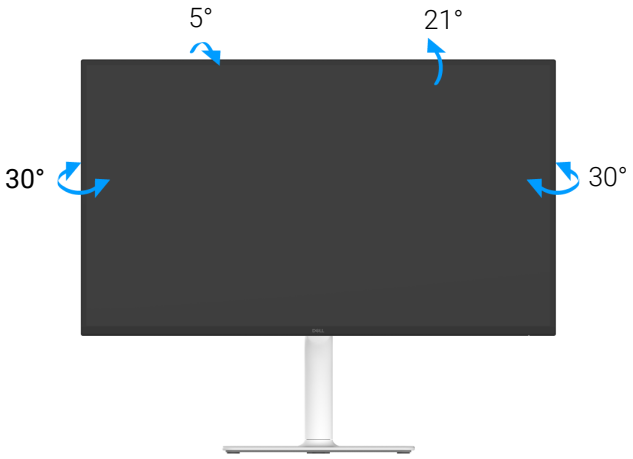


Figure 64. Tilt and swivel adjustment

NOTE: The stand assembly is not pre-installed when the monitor is shipped from the factory.

Height adjustment

NOTE: The stand extends vertically up to 130 mm. The following image illustrates how to extend the stand vertically.

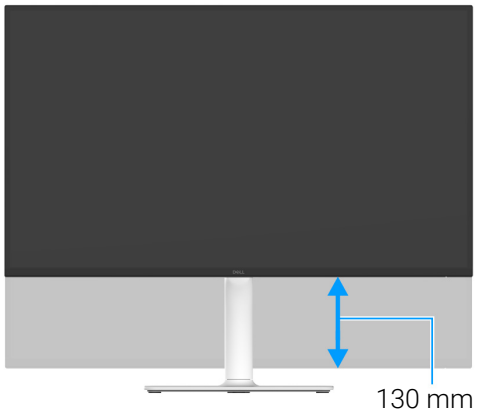


Figure 65. Height adjustment

Pivot adjustment

Before you rotate the display, ensure it is extended vertically and tilted up to avoid hitting the bottom edge of the monitor.

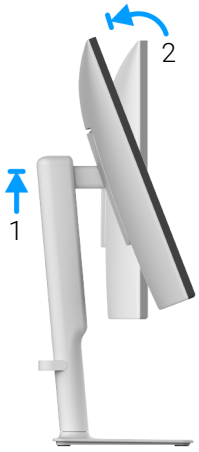


Figure 66. Pivot adjustment

Rotate clockwise

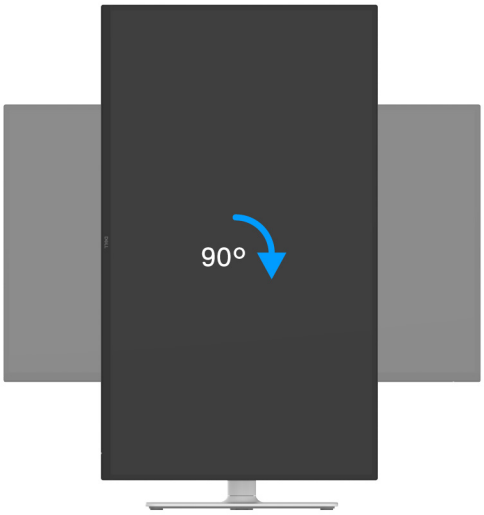


Figure 67. Rotating the display 90 degrees (clockwise)

Rotate counterclockwise

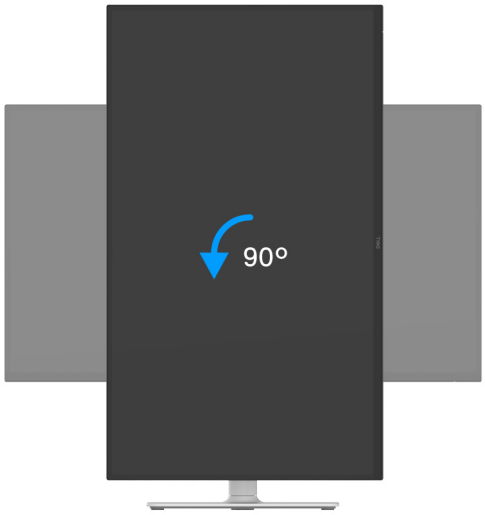


Figure 68. Rotating the display 90 degrees (counterclockwise)

NOTE: To use the Display Rotation function (Landscape compared with Portrait view) with your Dell computer, you require an updated graphics driver that is not included with this monitor. To download the graphics driver, go to **www.dell.com/support** and see the Download section for Video Drivers for latest driver updates.

NOTE: In the Portrait mode, you may experience performance degradation when using graphic-intensive applications such as 3D gaming.

Adjusting the rotation display settings of your computer

After you have rotated your monitor, you need to complete the procedure below to adjust the Rotation Display Settings of your computer.

NOTE If you are using the monitor with a non-Dell computer, you need to go to the graphics driver website or your computer manufacturer's website for information about rotating the 'contents' on your display.

To adjust the Rotation Display Settings:

1. Right-click the desktop and click **Properties**.
2. Select the **Settings** tab and click **Advanced**.
3. If you have an AMD graphics card, select the **Rotation** tab and set the preferred rotation.
4. If you have an NVIDIA graphics card, click the **NVIDIA** tab, in the left-hand column select **NVRotate**, and then select the preferred rotation.
5. If you have an Intel graphics card, select the **Intel** graphics tab, click **Graphic Properties**, select the **Rotation** tab, and then set the preferred rotation.

NOTE: If you do not see the rotation option or it is not working correctly, go to **www.dell.com/support** and download the latest driver for your graphics card.

Troubleshooting

⚠ **WARNING: Before you begin any of the procedures in this section, follow the** Safety instructions**.**

Self-test

Your monitor provides a self-test feature that allows you to check whether your monitor is functioning properly. If your monitor and computer are properly connected but the monitor screen remains dark, run the monitor self-test by performing the following steps:

1. Turn off both your computer and the monitor.
2. Unplug the video cable from the computer.
3. Turn on the monitor.

If the monitor cannot sense a video signal and is working correctly, the following message appears:

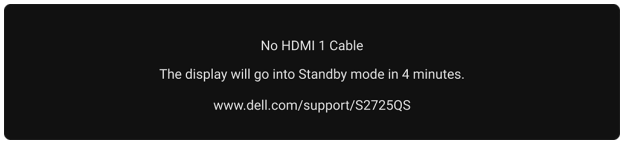


Figure 69. Signal cable disconnected warning message

ⓘ **NOTE:** The message may be slightly different according to the connected input signal.

ⓘ **NOTE:** While in self-test mode, the power LED remains white.

4. This box also appears during normal system operation, if the video cable becomes disconnected or damaged.
5. Turn off your monitor and reconnect the video cable; then turn on both your computer and the monitor.

If your monitor screen remains blank after you use the previous procedure, check your video controller and computer, because your monitor is functioning properly.

Built-in diagnostics

Your monitor has a built-in diagnostic tool that helps you determine if the screen abnormality you are experiencing is an inherent problem with your monitor, or with your computer and graphics card.

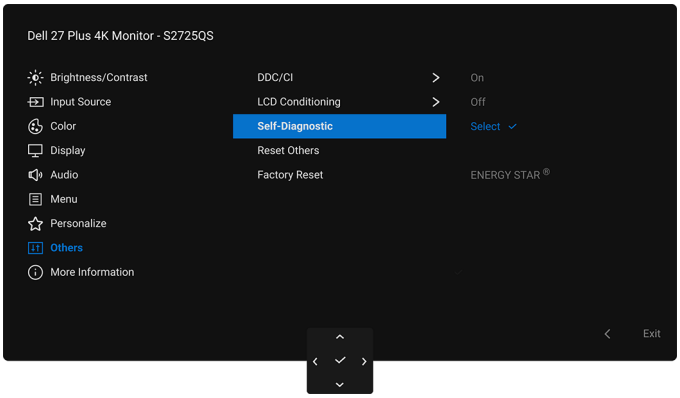


Figure 70. Self-Diagnostic menu

To run the built-in diagnostics:

1. Ensure that the screen is clean (no dust particles on the surface of the screen).
2. Move or press the joystick to launch the Menu Launcher.
3. Move the joystick up to select ☰ and open the Main Menu.
4. Using the joystick, navigate on the OSD menu and select **Others** > **Self-Diagnostic**.
5. Press the joystick button to start the diagnostics. A gray screen is displayed.
6. Observe if the screen has any defects or abnormalities.
7. Toggle the joystick once again until a red screen is displayed.
8. Observe if the screen has any defects or abnormalities.
9. Repeat steps 7 and 8 until the screen displays green, blue, black, and white colors. Note any abnormalities or defects.

The test is completed when a text screen is displayed. To exit, toggle the joystick control again.

If you do not detect any screen abnormalities upon using the built-in diagnostic tool, the monitor is functioning properly. Check the graphics card and computer.

Common problems

The following table contains general information about common monitor problems that you might encounter and the possible solutions:

Table 20. Common problems and solutions.

Common symptoms	What you experience	Possible solutions
No video/power LED off	No picture	• Ensure that the video cable connecting the monitor and the computer is properly connected and secure. • Verify that the power outlet is functioning properly using any other electrical equipment. • Ensure that you have pressed the power button properly. • Ensure that the correct input source is selected in the Input Source menu.
No video/power LED on	No picture or no brightness	• Increase brightness and contrast controls in the Brightness/Contrast menu. • Perform monitor self-test feature check. • Check for bent or broken pins in the video cable connector. • Run the built-in diagnostics. For more information, see Built-in diagnostics. • Ensure that the correct input source is selected in the Input Source menu.
Poor focus	Picture is fuzzy, blurry, or ghosting	• Eliminate video extension cables. • Reset the monitor to factory settings. For more information, see Factory Reset. • Change the video resolution to the correct aspect ratio.
Shaky/jittery video	Wavy picture or fine movement	• Reset the monitor to factory settings. For more information, see Factory Reset. • Check environmental factors. • Relocate the monitor and test in another room.
Missing pixels	LCD screen has spots	• Cycle power On-Off. • A pixel that is permanently off is a natural defect that can occur in LCD technology. • For more information about Dell Monitor Quality and Pixel Policy, see **www.dell.com/pixelguidelines**.
Stuck-on pixels	LCD screen has bright spots	• Cycle power On-Off. • A pixel that is permanently off is a natural defect that can occur in LCD technology. • For more information about Dell Monitor Quality and Pixel Policy, see **www.dell.com/pixelguidelines**.
Brightness problems	Picture too dim or too bright	• Reset the monitor to factory settings. For more information, see Factory Reset. • Adjust brightness and contrast controls using the OSD.
Geometric distortion	The screen is not centered correctly	Reset the monitor to factory settings. For more information, see Factory Reset.
Horizontal/vertical lines	The screen has one or more lines	• Reset the monitor to factory settings. For more information, see Factory Reset. • Perform monitor self-test feature check and determine if these lines are also in self-test mode. • Check for bent or broken pins in the video cable connector. • Run the built-in diagnostics. For more information, see Built-in diagnostics.

Common symptoms	What you experience	Possible solutions
Synchronization problems	The screen is scrambled or appears torn	• Reset the monitor to factory settings. For more information, see Factory Reset. • Perform monitor self-test feature check to determine if the scrambled screen appears in self-test mode. • Check for bent or broken pins in the video cable connector. • Restart the computer in the safe mode.
Safety related issues	Visible signs of smoke or sparks	• Do not perform any troubleshooting steps. • Contact Dell immediately.
Intermittent problems	Monitor malfunctions on and off	• Ensure that the video cable connecting the monitor to the computer is connected properly and is secure. • Reset the monitor to factory settings. For more information, see Factory Reset. • Perform monitor self-test feature check to determine if the intermittent problem occurs in self-test mode.
Missing color	Picture missing color	• Perform a monitor self-test feature check. • Ensure that the video cable connecting the monitor to the computer is connected properly and is secure. • Check for bent or broken pins in the video cable connector.
Wrong color	Picture color is not good	• Reset all settings under the **Color** menu to the factory defaults using **Reset Color**. • Change the **Input Color Format** to **RGB** or **YCbCr/YPbPr** in the **Color** settings OSD. • Run the built-in diagnostics. For more information, see Built-in diagnostics.
Image retention from a static image left on the monitor for a long period of time	A faint shadow from the static image displayed appears on the screen	• Set the screen to turn off after a few minutes of screen idle time. These can be adjusted in the Windows Power Options or Mac Energy Saver setting. • Alternatively, use a dynamically changing screensaver.
Image ghosting	Fast moving images leave a trail of shadow images	Change the **Response Time** in the **Display** menu OSD.

Product-specific problems

Table 21. Product-specific problems and solutions.

Specific symptoms	What you experience	Possible solutions
The screen image is too small	The image is centered on the screen, but does not fill the entire viewing area	• Check the **Aspect Ratio** settings in the **Display** menu OSD. • Reset the monitor to factory settings. For more information, see Factory Reset.
Cannot adjust the monitor with the joystick	OSD does not appear on the screen	• Turn off the monitor, unplug the power cable, plug it back, and then turn on the monitor. • Check whether the OSD menu is locked. If yes, move and hold the joystick up/down/left/right for 4 seconds to unlock (see Lock and Locking the control buttons).
No input signal when user controls are pressed	No picture, the LED light is white	• Check the signal source. Ensure that the computer is not in the power saving mode by moving the mouse or pressing any key on the keyboard. • Check whether the signal cable is plugged in properly. Replug the signal cable if necessary. • Reset the computer or video player.
The picture does not fill the entire screen	The picture cannot fill the height or width of the screen	• Due to different video formats (aspect ratio), the monitor may display in full screen. • Run the built-in diagnostics. For more information, see Built-in diagnostics.
No video at HDMI/ DisplayPort port	When connected to some dongle/docking device at the port, there is no video when unplugging/plugging the cable from the notebook	Unplug the HDMI/DisplayPortcable from dongle/docking device, then plug the docking HDMI/DisplayPort cable into the notebook.

Speakers-specific problems

Table 22. Speakers-specific problems and solutions.

Specific symptoms	What you experience	Possible solutions
No sound coming from the speakers	Cannot hear any sound	• Turn off the monitor, unplug the monitor power cable, replug it, and then turn on the monitor. • Reset the monitor to factory settings. For more information, see Factory Reset.

Regulatory information

FCC notices (U.S. only) and other regulatory information

For FCC notices and other regulatory information, see the regulatory compliance website located at **www.dell.com/regulatory_compliance**.

EU product database for energy label and product information sheet

S2725QS: **https://eprel.ec.europa.eu/qr/2186111**

Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see **www.dell.com/contactdell**.

NOTE: Availability varies by country and product, and some services may not be available in your country.

NOTE: If you do not have an active internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.