# **Dell 27 Plus QHD USB-C Monitor S2725DC**

User's Guide



# Notes, cautions, and warnings

(i	NOTE: A NOTE indicates im	portant information that helps	you make better use of	your product.
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△ CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

MARNING: A WARNING indicates a potential for property damage, personal injury, or death.

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# **Safety instructions**

Use the following safety guidelines to protect your monitor from potential damage and to ensure your personal safety. Unless otherwise noted, each procedure included in this document assumes that you have read the safety information that shipped with your monitor.

- (i) **NOTE:** Before using the monitor, read the safety information that is shipped with your monitor and printed on the product. Keep the documentation at a secure location for future reference.
- WARNING: Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards and/or mechanical hazards.
- Place the monitor on a solid surface and handle it carefully. The screen is fragile and can be damaged if dropped or hit with a sharp object.
- Ensure that your monitor is electrically rated to operate with the AC power available in your location.
- Keep the monitor in room temperature. Excessive cold or hot conditions can have an adverse effect on the liquid crystal of the display.
- Connect the power cable from the monitor to a wall outlet that is near and accessible. See <u>Connecting your monitor</u>.
- Do not place and use the monitor on a wet surface or near water.
- Do not subject the monitor to severe vibration or high impact conditions. For example, do not place the monitor inside a car trunk
- Unplug the monitor when it is going to be left unused for an extended period.
- To avoid electric shock, do not attempt to remove any cover or touch the inside of the monitor.
- Read these instructions carefully. Keep this document for future reference. Follow all warnings and instructions that are marked on the product.
- Certain monitors can be wall-mounted using the VESA mount that is sold separately. Ensure to use the correct VESA specifications as mentioned in the wall-mounted section of the User's Guide.

For information about safety instructions, see the Safety, Environmental, and Regulatory Information (SERI) document that is shipped with your monitor.

# **About your monitor**

# **Package contents**

The following table provides the list of components that are shipped with your monitor. If any component is missing, contact Dell. For more information, see <u>Contacting Dell</u>.

(i) **NOTE:** Some items may be optional and may not ship with your monitor. Some features may not be available in certain countries.

Table 1. Monitor components and descriptions.

Component image	Component description
	Display
	VESA cover
	Stand riser
	Stand base
	USB-C to USB-C Gen2 cable (1.00 m)
	Power cable (varies by country or region)
(E)	<ul> <li>QR card</li> <li>Safety, Environmental, and Regulatory Information</li> </ul>

# Information available on the packaging

Before you open the box, ensure that the box is oriented correctly:

- 1. Lay the packaging box on a flat surface such that the opening flap is at the top.
- **2.** Lift the opening flap and remove the components.

The ports on the monitor are as follows:

- 1 HDMI 2.1 TMDS port (HDCP1.4)
- 1 DisplayPort 1.4 port (HDCP1.4)
- 1 USB-C 5Gbps upstream port (DisplayPort 1.4 Alternate mode, Power Delivery up to 65 W)
- 1 USB 5Gbps Type-A downstream port
- Quick Access ports:
  - 1 USB-C 5Gbps downstream port (Data only) with charging capability of up to 15 W
  - 1 USB 5Gbps Type-A downstream port

The following are the accessories that ship within the box:

- Power cable
- USB-C to USB-C Gen2 cable

For information about recycling, see the **Dell recycling** website.

## **Product features**

The Dell S2725DC flat panel monitor has an active matrix, Thin-Film Transistor (TFT), Liquid Crystal Display (LCD) panel with LED backlight. The monitor features include:

- 684.7 mm (27.0 in.) viewable area display (measured diagonally).
- 2560 x 1440 resolution, with full-screen support for lower resolutions.
- Supports AMD FreeSync Technology for tear-free, stutter-free, low latency gaming.
- Supports the high refresh rates of 144 Hz and a rapid response time of 1 ms in MPRT mode.
- (i) **NOTE:** 1 ms is achievable in the MPRT mode to reduce visible motion blur and increase image responsiveness. However, this may introduce slight and noticeable visual artifacts into the image. As every system setup and every gamer's needs are different, we recommend that users experiment with the different modes to find the setting that is right for them.
- Wide viewing angle of 178 degrees in vertical and horizontal directions.
- Color gamut of sRGB 99% (CIE 1931) (typical).
- Digital connectivity with DisplayPort, HDMI, and USB-C.
- Built-in speakers (2 x 3 W).
- The S2725DC monitor is equipped with:
  - 1x USB-C 5Gbps upstream port (DisplayPort 1.4 Alternate mode, Power Delivery up to 65 W).
  - 1x USB-C 5Gbps downstream port.
  - 2x USB 5Gbps Type-A downstream ports.
- One USB-C with Power Delivery (65 W) with a compatible notebook while receiving video and data signal.
- Tilt, swivel, pivot, and height adjustment capabilities.
- Removable stand and Video Electronics Standards Association (VESA) 100 mm mounting holes for flexible mounting solutions.
- Plug-and-play capability if supported by your computer.
- On-Screen Display (OSD) adjustments for easy setup and screen optimization.
- Power and joystick buttons lock.
- Security-lock slot for Kensington locks (sold separately).
- Power consumption ≤ 0.3 W in Standby mode.
- Dell ComfortView Plus is an integrated low blue light screen feature that improves eye comfort by reducing potentially harmful blue light emissions without compromising color. Through ComfortView Plus technology, Dell has reduced harmful blue light exposure from ≤ 50% to ≤ 35%. This monitor is certified with TÜV Rheinland Eye Comfort 3.0 with a 4-star rating. It incorporates key technologies that also deliver a flicker-free screen, up to 144 Hz refresh rate, a color gamut of minimum 95% sRGB. Dell ComfortView Plus feature is enabled by default on your monitor.
- This monitor uses a low blue light panel. When the monitor is reset to factory settings or default setting, it is in compliance with TÜV Rheinland's hardware low blue light certification.\*
  - \*This monitor is in compliance with TÜV Rheinland hardware low blue light certification under Category 2.

#### Blue light ratio:

The ratio of light in the range from 415nm-455nm compared to 400nm-500nm shall be less than 35%.

#### Table 2. Blue light ratio.

Category	Blue light ratio
1	≤ 20%
2	20% < R ≤ 35%
3	35% < R ≤ 50%

- Decreases the level of hazard blue light emitted from the screen to make viewing more comfortable for your eyes without distortion of color accuracy.
- The monitor adopts Flicker-Free technology, which clears the eye visible flicker, provides a comfortable viewing experience, and helps prevent eye strain and fatigue.

#### About TÜV Rheinland Eye Comfort 3.0

TÜV Rheinland Eye Comfort 3.0 certification program presents a consumer-friendly star rating scheme to the display industry promoting eye wellness from safety to eye care. Compared to existing certifications, the 5-star-rating program adds rigorous testing requirements on overall eye care attributes such as low blue-light, flicker-free, refresh rate, color gamut, color accuracy and ambient light sensor performance. It lays out requirement metrics and rates the product performance on five levels, and the sophisticated technical assessment process provides consumers and buyers with indicators that are easier to judge.

The eye wellness factors being considered remain constant, however, the standards for the various star ratings are different. The higher the star rating, the more stringent the standards. The table below lists the major eye comfort requirements which apply in addition to the basic eye comfort requirements (such as pixel density, uniformity of luminance and color, and freedom of movement).

For more information around **TÜV Eye Comfort certification**, please refer to <u>Eye Comfort Certification</u>.



**Table 3.** Eye Comfort 3.0 Requirements.

	Eye Collii	ort 3.0 Requirements and Sta	rating scheme for Monitors	
Category	Test item Star Rating Scheme			_
		3-star	4-star	5-star
Eye Care	Low Blue Light	TÜV Hardware LBL Category III (≤50%) or Software LBL solution¹	TÜV Hardware LBL Category II (≤35%) or Category I (≤20%)	TÜV Hardware LBL Category II (≤35%) or Category I (≤20%)
	Flicker Free	TÜV Flicker Reduced or TÜV Flicker Free	TÜV Flicker Reduced or TÜV Flicker Free	Flicker Free
Ambient	Ambient Light Sensor performance	No sensor	No sensor	Ambient light sensor
_ight	Intelligent CCT control	No	No	Yes
Management	Intelligent Luminance control	No	No	Yes
	Refresh Rate	≥60 Hz	≥75 Hz	≥120 Hz
	Luminance uniformity	Luminance uniformity ≥ 75%		
	Color Uniformity	Color uniformity ∆u'v' ≤ 0.02		
19	Freedom of movement	Luminance changes shall decrease less than 50%; The color shift shall be less than 0.01.		
mage quality	Gamma difference	Gamma difference ≤ ±0.2	Gamma difference ≤ ±0.2	Gamma difference ≤ ±0.2
	Wide color gamut <sup>2</sup>	NTSC <sup>3</sup> Min.72% (CIE 1931) or sRGB <sup>4</sup> Min.95% (CIE 1931)	sRGB <sup>4</sup> Min.95% (CIE 1931)	DCI-P3 <sup>5</sup> Min.95% (CIE 1976) and sRGB <sup>4</sup> Min.95% (CIE 1931) or Adobe RGB <sup>6</sup> Min.95% (CIE 1931) and sRGB <sup>4</sup> Min.95% (CIE 1931)
Eye Comfort User Guide	User guide	Yes	Yes	Yes
Remark	<ul> <li>Software controls the blue light emission by reducing excessive blue light, resulting in a more yellow tone.</li> <li>Color gamut describes the availability of colors in the display. Various standards were developed for specific purposes. 100% corresponds to the full color space as defined in the standard.</li> <li>NTSC stands for National Television Standards Committee, which developed a color space for the television system that is used in the United States.</li> <li>SRGB is a standard red, green, and blue color space that is in use on monitors, printers, and the World Wide W DCI-P3, short for Digital Cinema Initiatives - Protocol 3, is a color space used in digital cinema that encompas a wider range of colors than the standard RGB color space.</li> <li>Adobe RGB is a color space created by Adobe Systems that encompasses a broader range of colors than the standard RGB color model, particularly in the cyans and greens.</li> </ul>			re developed for specific space for the television ers, and the World Wide Web. al cinema that encompasses

# **Operating system compatibility**

- Windows 10, Windows 11, and later\*
- macOS 13\*, macOS 14\*, and macOS 15\*

\*The operating system compatibility on Dell and Alienware branded monitors may vary based on factors such as:

- Specific release date(s) when operating system versions, patches, or updates are available.
- Specific release date(s) when Dell and Alienware branded monitor firmware, software application, or driver updates are available on the Dell support website.

# **Identifying parts and controls**

#### Front view



Figure 1. Front view of the monitor

Table 4. Components and descriptions.

Label	Description	Use	
1	• <del>5</del> •	Connect your USB device* or charge your device.	
	Quick Access Port: USB-C 5Gbps downstream port (data only)	(i) <b>NOTE:</b> To use these ports, you must connect the USB-C cable (shipped with your monitor) to the USB-C upstream port on the monitor and to your computer.	
2	• <del>5</del>	Connect your USB device* or charge your device.	
	Quick Access Port: USB 5Gbps Type-A downstream port	(i) <b>NOTE:</b> To use these ports, you must connect the USB-C cable (shipped with your monitor) to the USB-C upstream port on the monitor and to your computer.	
3	Power LED indicator	Solid white light indicates that the monitor is turned on and is functioning normally. Blinking white light indicates that the monitor is in Standby Mode.	

<sup>\*</sup> To avoid signal interference, when a wireless USB device has been connected to a USB downstream port, it is NOT recommended to connect any other USB devices to the adjacent port(s).

## **Back view**



Figure 2. Back view of the monitor

 Table 5.
 Components and descriptions.

Label	Description	Use
1	Joystick	Use it to control the On-Screen Display (OSD) menu. For more information, see Operating your monitor.
2	Power button	To turn the monitor on or off.
3	VESA mounting holes (4) (100 mm x 100 mm) - behind attached VESA cover.	Wall-mount monitor using VESA-compatible wall-mounted kit.  i NOTE: Wall-mount kit is not shipped with your monitor and is sold separately.
4	Regulatory label (including MyDell QR code, serial number, and Service Tag label)	See this label if you need to contact Dell for technical support. The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your monitor and access warranty information.
5	Stand release button	Releases stand from the monitor.
6	Regulatory information label	Lists the regulatory approvals.
7	Cable-management guide	Use to organize cables by routing them through the guide.

## Side view



Figure 3. Side view of the monitor

## **Bottom view**

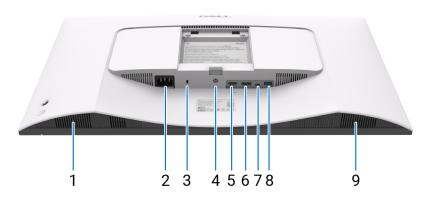


Figure 4. Bottom view of the monitor

 Table 6.
 Components and descriptions.

Label	Description	Use
1	Right speaker	Provides audio output.
2	Power connector	Connect the power cable (shipped with your monitor).
3	Security-lock slot (based on Kensington Security Slot)	Secure your monitor using a security lock (purchased separately) to prevent unauthorized movement of your monitor.
4	Stand-lock feature	Lock the stand to the monitor using a M3x6 mm screw (screw not included).
5	HDMI HDMI port	Connect your computer with the HDMI cable (purchased separately).
6	<b>D</b> DisplayPort	Connect your computer with the DisplayPort cable (purchased separately).
7	D ⇔ 65W USB-C port	Connect to your computer using the USB-C to USB-C cable.  The Alternate mode with DP 1.4 supports the maximum resolution of 2560 x 1440 at 144 Hz, PD 20 V/3.25 A, 15 V/3 A, 9 V/3 A, 5 V/3 A.  (i) NOTE: USB-C is not supported on versions of Windows prior to Windows 10.
8	USB 5Gbps Type-A downstream port	Port with icon supports 5 V/0.9 A.  Connect your USB device. You can use these ports only after you have connected the USB cable from the computer to the monitor.  (i) NOTE: To avoid signal interference, when a wireless USB device has been connected to a USB downstream port, it is not recommended to connect any other USB devices to the adjacent ports.  (i) NOTE: To use these ports, you must connect the USB-C cable (shipped with your monitor) to the USB-C upstream port on the monitor and to your computer.
9	Left speaker	Provides audio output.

# **Monitor specifications**

 Table 7.
 Monitor specifications.

Description	Value	
Screen type	Active matrix-TFT LCD	
Panel technology	In-Plane Switching (IPS)Technology	
Aspect ratio	16:9	
Viewable image dimensions		
Diagonal	684.7 mm (27.0 in.)	
Active area		
Horizontal	596.74 mm (23.49 in.)	
Vertical	335.66 mm (13.22 in.)	
Area	200301.75 mm² (310.47 in.²)	
Pixel pitch		
Horizontal	0.2331 mm	
Vertical	0.2331 mm	
Pixel per inch (PPI)	109	
Viewing angle		
Horizontal	178° (typical)	
Vertical	178° (typical)	
Brightness	350 cd/m² (typical)	
Contrast ratio	1500:1 (typical)	
Faceplate coating	Anti-glare with hard-coating 3H	
Backlight	LED Edgelight System	
Response time	MPRT mode: 1 ms	
	Extreme mode: 4 ms (gray to gray)	
	Fast mode: 5 ms (gray to gray)	
	Normal mode: 8 ms (gray to gray)	
	(i) NOTE: In Extreme mode, slight artifacts may be encountered due to overdriving for fast speed and responsiveness. Use Normal / Fast mode for optimal front of screen experience and game play.	
Color depth	16.7 million colors	
Color gamut	sRGB 99% (CIE 1931) (typical)	
Connectivity	Rear:	
	<ul> <li>1 HDMI port (HDCP 1.4) - Supports up to QHD 2560 x 1440, 144 Hz ,TMDS, VRR as per specified in HDMI 2.1</li> </ul>	
	<ul> <li>1 DisplayPort 1.4 port (HDCP1.4) - Support up to QHD 2560 x 1440, 144Hz, AdaptiveSync</li> <li>1 USB-C 5Gbps upstream port (DisplayPort 1.4 Alternate mode, Power Delivery up to 65W) - Support up to QHD 2560 x 1440, 144Hz, AdaptiveSync</li> </ul>	
	1 USB 5Gbps Type-A downstream port Quick access (bottom left)	
	1 USB-C 5Gbps downstream port (Power Delivery up to 15 W)	
	1 USB 5Gbps Type-A downstream port	

Description	Value		
Border width (edge of monitor	Border width (edge of monitor to active area)		
Тор	7.30 mm (0.29 in.)		
Left/Right	7.30 mm (0.29 in.)		
Bottom	13.02 mm (0.51 in.)		
Adjustability			
Height adjustable stand	0 mm to 110 mm		
Tilt	-5° to 21°		
Swivel	-30° to 30°		
Pivot	-90° to 90°		
Cable management	Yes		
Dell Display and Peripheral Manager compatibility	Yes		
Security	Security-lock slot (for Kensington locks, sold separately)		
Built-in speakers	2 x 3 W		

#### Dell Display and Peripheral Manager (DDPM) for Windows

DDPM is a software application that helps you set up and configure the Dell monitors and peripherals. Some of its features include:

- 1. Adjusting the monitor On-Screen Display (OSD) settings such as brightness, contrast, and resolution without needing to use the joystick on the monitor.
- 2. Arrange multiple applications on your screen by placing them into a template of your choice using Easy Arrange.
- 3. Assign applications or files to the partitions of **Easy Arrange**, save the layout as a profile, and restore the profile automatically with **Easy Arrange Memory** when needed.
- 4. Connect the Dell Monitor to multiple input sources and manage these video inputs using the Input Source feature.
- 5. Customize each application with its own distinct color mode using the Color Preset feature.
- **6.** Replicate software application settings from one monitor to another identical monitor using the **Import/Export** application settings feature.
- 7. Receive notifications and update the firmware and software.
- **8.** A macOS version of DDPM software is also available for select display models. For the list of displays that support DDPM macOS version, see the knowledge base article 000201067 at <u>Dell Support Site</u>.
- (i) **NOTE:** Some features of the DDPM mentioned above are available only on select monitor models. For more information about DDPM, and the recommended computer configuration to install it, go to <u>DDPM at Dell Support Site</u>.

## **Resolution specifications**

 Table 8.
 Resolution specifications.

Description	Value
Horizontal scan range	27 kHz to 218 kHz (automatic)
Vertical scan range	48 Hz to 144 Hz (automatic)
Maximum preset resolution	2560 x 1440 at 144 Hz

## Supported video modes

Table 9. Supported video modes.

Description	Value
Video display capabilities	480p, 576p, 720p, 1080p
(HDMI, DisplayPort and USB-C)	

## Preset display modes

Table 10. HDMI preset display modes

Display mode	Horizontal frequency (kHz)	Vertical frequency (Hz)	Pixel clock (MHz)	Sync polarity (Horizontal/Vertical)
VESA 640 x 480	31.47	59.94	25.17	-/-
VESA 640 x 480	37.50	75.00	31.50	-/-
IBM 720 x 400	31.47	70.08	28.32	-/+
VESA 800 x 600	37.88	60.32	40.00	+/+
VESA 800 x 600	46.88	75.00	49.50	+/+
VESA 1024 x 768	48.36	60.00	65.00	-/-
VESA 1024 x 768	60.02	75.03	78.75	+/+
VESA 1152 x 864	67.50	75.00	108.00	+/+
VESA 1280 x 720	45.00	59.94	74.25	-/+
VESA 1280 x 720	56.46	74.78	95.75	-/+
VESA 1280 x 1024	63.98	60.02	108.00	+/+
VESA 1280 x 1024	79.98	75.02	135.00	+/+
VESA 1600 x 900	60.00	60.00	108.00	+/+
VESA 1920 x 1080	67.50	60.00	148.50	+/+
VESA 2560 x 1440	88.79	59.95	241.50	+/-
VESA 2560 x 1440	183.00	120.00	497.75	+/-
VESA 2560 x 1440	217.39	143.97	591.31	+/-

(i) **NOTE:** The monitor also supports other display resolutions that are not listed in the preset mode.

Table 11. DisplayPort / USB-C preset display modes.

Display mode	Horizontal frequency (kHz)	Vertical frequency (Hz)	Pixel clock (MHz)	Sync polarity (Horizontal/Vertical)
VESA 640 x 480	31.47	59.94	25.17	-/-
VESA 640 x 480	37.50	75.00	31.50	-/-
IBM 720 x 400	31.47	70.08	28.32	-/+
VESA 800 x 600	37.88	60.32	40.00	+/+
VESA 800 x 600	46.88	75.00	49.50	+/+
VESA 1024 x 768	48.36	60.00	65.00	-/-
VESA 1024 x 768	60.02	75.03	78.75	+/+
VESA 1152 x 864	67.50	75.00	108.00	+/+
VESA 1280 x 720	45.00	59.94	74.25	-/+
VESA 1280 x 720	56.46	74.78	95.75	-/+
VESA 1280 x 1024	63.98	60.02	108.00	+/+
VESA 1280 x 1024	79.98	75.02	135.00	+/+
VESA 1600 x 900	60.00	60.00	108.00	+/+
VESA 1920 x 1080	67.50	60.00	148.50	+/+
VESA 2560 x 1440	88.79	59.95	241.50	+/-
VESA 2560 x 1440	183.00	120.00	497.75	+/-
VESA 2560 x 1440	222.15	143.97	604.25	+/-

<sup>(</sup>i) **NOTE:** The monitor also supports other display resolutions that are not listed in the preset mode.

#### **Electrical specifications**

Table 12. Electrical specifications.

Description	Value	
Video input signals	USB-C 90 Ω input impedance per differential pair  Die Le Restriction of (TMP) and (TMP) are the second of the se	
	DisplayPort*/HDMI 2.1(TMDS)** 100 Ω input impedance per differential pair	
Input voltage/frequency/current	100 VAC to 240 VAC/50 Hz or 60 Hz ± 3 Hz/3.0 A (typical)	
Inrush current	• 120 V: 30 A (maximum) at 0°C (cold start)	
	240 V : 60 A (maximum) at 0°C (cold start)	
Power Consumption	• 0.3 W (Off mode) <sup>1</sup>	
	• 0.3 W (Standby mode) <sup>1</sup>	
	• 21.4 W (On mode) <sup>1</sup>	
	• 175 W (Max) <sup>2</sup>	
	• 19.45 W (Pon) <sup>3</sup>	
	• 61.34 kWh (TEC) <sup>3</sup>	

<sup>\*</sup> DisplayPort and USB-C (DisplayPort 1.4 Alternate mode): HBR3 is supported.

This document is informational only and reflects laboratory performance. Your product may perform differently, depending on the software, components, and peripherals you ordered, and shall have no obligation to update such information.

Accordingly, the customer should not rely upon this information in making decisions about electrical tolerances or otherwise. No warranty as to accuracy or completeness is expressed or implied.

(i) NOTE: This monitor is ENERGY STAR certified.

This product qualifies for ENERGY STAR in the factory default settings which can be restored by **Factory Reset** function in the OSD menu.



Changing the factory default settings or enabling other features may increase power consumption that could exceed the ENERGY STAR specified limit.

For more information about the ENERGY STAR program, go to **Energy Star Site**.

<sup>\*\*</sup> HDMI port (HDCP1.4) (supports up to QHD 2560 x 1440 144 Hz TMDS as per specified in HDMI 2.1).

<sup>&</sup>lt;sup>1</sup> As defined in EU 2019/2021 and EU 2019/2013.

<sup>&</sup>lt;sup>2</sup> Max Brightness and Contrast setting.

 $<sup>^{\</sup>rm 3}$   $P_{\rm on}$  : Power consumption of On Mode as defined in Energy Star 8.0 version.

TEC: Total energy consumption in kWh as defined in Energy Star 8.0 version.

# **Physical characteristics**

Table 13. Physical characteristics.

Description	Value
Signal cable type	<ul><li>DisplayPort, 20 pins (cable not included)</li><li>HDMI, 19 pins (cable not included)</li><li>USB-C, 24 pins</li></ul>
	e video cables that are shipped with your monitor. As Dell does not the type of material, connector and process used to manufacture cables that are not shipped with your Dell monitor.
Dimensions (with stand)	
Height (extended)	500.13 mm (19.69 in.)
Height (compressed)	390.13 mm (15.36 in.)
Width	611.34 mm (24.07 in.)
Depth	201.83 mm (7.95 in.)
Dimensions (without stand)	
Height	355.98 mm (14.02 in.)
Width	611.34 mm (24.07 in.)
Depth	58.87 mm (2.32 in.)
Stand dimensions	
Height (extended)	393.30 mm (15.48 in.)
Height (compressed)	352.79 mm (13.89 in.)
Width	256.00 mm (10.08 in.)
Depth	201.83 mm (7.95 in.)
Weight	
Weight with packaging	8.86 kg (19.54 lb)
Weight with stand assembly and cables	6.48 kg (14.29 lb)
Weight without stand assembly (For wall-mount or VESA mount considerations - no cables)	4.62 kg (10.18 lb)
Weight of stand assembly	1.56 kg (3.43 lb)

## **Environmental characteristics**

Table 14. Environmental characteristics.

Description	Value	
	ENERGY STAR certified monitor.	
	RoHS-compliant.	
Compliant standards	<ul> <li>BFR/PVC reduce monitor (The circuit boards are made from BFR/PVC-free laminates).</li> </ul>	
	Arsenic-free glass and Mercury-free for the panel only.	
Temperature		
Operating	0°C to 40°C (32°F to 104°F)	
Non an arating	• Storage: -20°C to 60°C (-4°F to 140°F)	
Non-operating	• Shipping: -20°C to 60°C (-4°F to 140°F)	
Humidity		
Operating	10% to 80% (non-condensing)	
Non an arating	Storage: 10% to 90% (non-condensing)	
Non-operating  • Shipping: 10% to 90% (non-condensing)		
Altitude		
Operating (maximum)	5,000 m (16,404 ft)	
Non-operating (maximum)	12,192 m (40,000 ft)	
The arms of discount of	• 597.1 BTU/hour (maximum)	
Thermal dissipation	• 73.0 BTU/hour (on mode)	

# **Pin assignments**

# **DisplayPort connector**

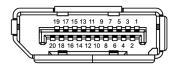


Figure 5. DisplayPort connector

Table 15. Pin assignments - DisplayPort connector.

Pin number	Signal assignment
1	ML3 (n)
2	GND
3	ML3 (p)
4	ML2 (n)
5	GND
6	ML2 (p)
7	ML1 (n)
8	GND
9	ML1 (p)
10	ML0 (n)
11	GND
12	ML0 (p)
13	GND
14	GND
15	AUX (p)
16	GND
17	AUX (n)
18	Hot Plug Detect
19	Re-PWR
20	+3.3 V DP_PWR

## **HDMI** connector

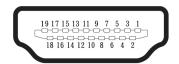


Figure 6. HDMI connector

 Table 16.
 Pin assignments - HDMI connector.

Pin number	Signal assignment
1	TMDS DATA 2+
2	TMDS DATA 2 SHIELD
3	TMDS DATA 2-
4	TMDS DATA 1+
5	TMDS DATA 1 SHIELD
6	TMDS DATA 1-
7	TMDS DATA 0+
8	TMDS DATA 0 SHIELD
9	TMDS DATA 0-
10	TMDS CLOCK+
11	TMDS CLOCK SHIELD
12	TMDS CLOCK-
13	CEC
14	Reserved (N.C. on device)
15	DDC CLOCK (SCL)
16	DDC DATA (SDA)
17	DDC/CEC Ground
18	+5 V POWER
19	HOT PLUG DETECT

# **USB 5Gbps Type-A downstream connector**

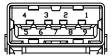


Figure 7. USB 5Gbps Type-A downstream connector

Table 17. Pin assignments - USB 5Gbps Type-A downstream connector.

Pin number	Signal assignment
1	VCC
2	D-
3	D+
4	GND
5	SSRX-
6	SSRX+
7	GND
8	SSTX-
9	SSTX+

## **USB-C upstream and downstream connector**



Figure 8. USB-C connector

Table 18. Pin assignments - USB-C connector.

Pin number	Signal assignment	Pin number	Signal assignment
A1	GND	B1	GND
A2	TX1+	B2	TX2+
A3	TX1-	В3	TX2-
A4	VBUS	B4	VBUS
A5	CC1	B5	CC2
A6	D+	В6	D+
A7	D-	B7	D-
A8	SBU1	B8	SBU2
A9	VBUS	B9	VBUS
A10	RX2-	B10	RX1-
A11	RX2+	B11	RX1+
A12	GND	B12	GND

## **Universal Serial Bus (USB) interface**

This section provides information about the USB ports that are available on the monitor.

#### Rear

One USB-C 5Gbps upstream

#### Table 19. USB-C 5Gbps upstream

USB-C	Description
Video	DisplayPort 1.4*
Data	5Gbps
Power Delivery (PD)	Up to 65 W

<sup>\*</sup>HBR3 is supported.

• One USB 5Gbps Type-A downstream

#### Table 20. USB 5Gbps Type-A downstream

Transfer speed	Data rate	Maximum power supported
USB 5Gbps	5Gbps	4.5 W
USB 2.0	480 Mbps	4.5 W
USB 1.0	12 Mbps	4.5 W

#### Quick access (bottom left)

One USB 5Gbps Type-A downstream

#### Table 21. USB 5Gbps Type-A downstream

Fransfer speed Data rate		Maximum power supported (each port)
USB 5Gbps	5Gbps	4.5 W
USB 2.0	480 Mbps	4.5 W
USB 1.0	12 Mbps	4.5 W

One USB-C 5Gbps downstream

#### Table 22. USB 5Gbps Type-A downstream

Transfer speed	Data rate	Maximum power supported (each port)
USB 5Gbps	5Gbps	15 W
USB 2.0	480 Mbps	15 W
USB 1.0	12 Mbps	15 W

- (i) NOTE: SuperSpeed USB 5Gbps (USB 3.2 Gen1) functionality requires a SuperSpeed USB 5Gbps (USB 3.2 Gen1)-capable computer.
- (i) **NOTE:** The USB ports on the monitor work only when the monitor is turned on or is in standby mode. If you turn off the monitor and then turn it on, the attached peripherals may take a few seconds to resume normal functionality.

## Video bandwidth

Table 23. Video bandwidth

Host	Video cable	DSC	Color depth	USB-C prioritization	Max resolution and refresh rate
USB-C (DP 1.4 Alt Mode)	USB-C cable	DSC ON	8 Bit	High Data Speed	2560 x 1440 at 144 Hz
		DSC ON	8 Bit	High Resolution	2560 x 1440 at 144 Hz
		DSC OFF	8 Bit	High Data Speed	2560 x 1440 at 60 Hz
		DSC OFF	8 Bit	High Resolution	2560 x 1440 at 144 Hz
HDMI 2.1	HDMI 2.1 cable	N/A	8 Bit	N/A	2560 x 1440 at 144 Hz
DisplayPort 1.4	DP 1.4 cable	DSC ON	8 Bit	N/A	2560 x 1440 at 144 Hz
		DSC OFF	8 Bit	N/A	2560 x 1440 at 144 Hz

<sup>(</sup>i) **NOTE:** Color depth and resolution may change depending on the behavior of the host.

## **USB** speed bandwidth

Table 24. USB speed bandwidth

Host	USB upstream cable	USB-C prioritization	Maximum data rate supported
USB-C (DP 1.2 Alt Mode)	USB-C cable (included with your	High Data Speed	5 Gbps
	monitor)	High Resolution	480 Mbps
USB-C (DP 1.4 Alt Mode)	USB-C cable (included with your	High Data Speed	5 Gbps
	monitor)	High Resolution	480 Mbps
USB 2.0 Type-A	USB Type-C to Type-A cable	N/A	480 Mbps
USB 5Gbps Type-A	USB Type-C to Type-A cable	N/A	5 Gbps
USB-C 5Gbps (data only)	USB-C cable (included with your monitor)	N/A	5 Gbps
USB-C 10Gbps (data only)  USB-C cable (included with your monitor)		N/A	5 Gbps

# Plug-and-play capability

You can connect the monitor to any Plug-and-Play compatible computer. The monitor automatically provides the computer with its Extended Display Identification Data (EDID) using Display Data Channel (DDC) protocols so that the computer can configure itself and optimize the monitor settings. Most monitor installations are automatic; you can select different settings as required. For more information about changing the monitor settings, see <a href="Operating your monitor">Operating your monitor</a>.

# LCD monitor quality and pixel policy

During the LCD monitor manufacturing process, it is normal for one or more pixels to become fixed in an unchanging state, which are hard to see and do not affect the display quality or usability. For more information about Dell Monitor Quality and Pixel Policy, see <u>Dell Display Pixel Guidelines</u>.

# **Ergonomics**

△ CAUTION: Improper or prolonged usage of keyboard may result in injury.

△ CAUTION: Viewing the monitor screen for extended periods of time may result in eye strain.

For comfort and efficiency, observe the following guidelines when setting up and using your computer workstation:

- Position your computer so that the monitor and keyboard are directly in front of you as you work. Special shelves are commercially available to help you correctly position your keyboard.
- To reduce the risk of eye strain and neck, arm, back, or shoulder pain from using the monitor for long periods of time, we recommend you to:
  - Set the distance of the screen between 20 to 28 in. (50 70 cm) from your eyes.
  - o Blink frequently to moisten your eyes or wet your eyes with water after prolonged usage of the monitor.
  - o Take regular and frequent breaks for 20 minutes every two hours.
  - o Look away from your monitor and gaze at a distant object at 20 feet away for at least 20 seconds during the breaks.
  - o Perform stretches to relieve tension in the neck, arm, back, and shoulders during the breaks.
- Ensure that the monitor screen is at eye level or slightly lower when you are sitting in front of the monitor.
- Adjust the tilt of the monitor, its contrast, and brightness settings.
- Adjust the ambient lighting around you (such as overhead lights, desk lamps, and the curtains or blinds on nearby windows) to minimize reflections and glare on the monitor screen.
- Use a chair that provides good lower-back support.
- Keep your forearms horizontal with your wrists in a neutral, comfortable position while using the keyboard or mouse.
- Always leave space to rest your hands while using the keyboard or mouse.
- Let your upper arms rest naturally on both sides.
- Ensure that your feet are resting flat on the floor.
- When sitting, make sure that the weight of your legs is on your feet and not on the front portion of your seat. Adjust your chair's height or use a footrest if necessary to maintain a proper posture.
- Vary your work activities. Try to organize your work so that you do not have to sit and work for extended periods of time. Try to stand or get up and walk around at regular intervals.
- Keep the area under your desk clear of obstructions and cables or power cords that may interfere with comfortable seating or present a potential trip hazard.

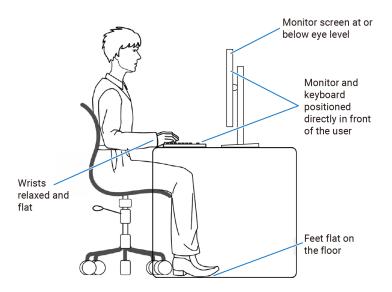


Figure 9. Ergonomics

# Handling and moving your display

To ensure the monitor is handled safely when lifting or moving it, follow the guidelines that are mentioned below:

- Before moving or lifting the monitor, turn off your computer and the monitor.
- Disconnect all cables from the monitor.
- Place the monitor in the original box with the original packing materials.
- Hold the bottom edge and the side of the monitor firmly without applying excessive pressure when lifting or moving the monitor.



Figure 10. Handling the display

• When lifting or moving the monitor, ensure the screen is facing away from you and do not press on the display area to avoid any scratches or damage.

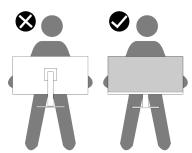


Figure 11. Ensure that the screen is facing away from you

- When transporting the monitor, avoid any sudden shock or vibration to it.
- When lifting or moving the monitor, do not turn the monitor upside down while holding the stand base or stand riser. This may result in accidental damage to the monitor or cause personal injury.

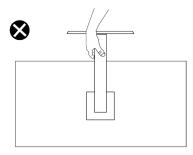


Figure 12. Do not turn the monitor upside down

# Maintenance guidelines

#### Cleaning your monitor

- △ CAUTION: Read and follow the <u>Safety instructions</u> before cleaning the monitor.
- WARNING: Before cleaning the monitor, unplug the monitor power cable from the electrical outlet.

For best practices, follow the instructions in the list below when unpacking, cleaning, or handling your monitor:

- Use a clean cloth that is slightly dampened with water to clean the stand assembly, the screen, and the chassis of your Dell monitor. If available, use a screen-cleaning tissue or solution suitable for cleaning Dell monitors.
- After cleaning the surface of the table, ensure that it is thoroughly dry and free from any moisture or cleaning agent before
  placing your Dell monitor on it.
  - △ CAUTION: Do not use detergents or other chemicals such as benzene, thinner, ammonia, abrasive cleaners, alcohol, or compressed air.

  - MARNING: Do not spray the cleaning solution or even water directly on the surface of the monitor. Doing so will allow liquids to accumulate at the bottom of the display panel and corrode the electronics resulting in permanent damage. Instead, apply the cleaning solution or water to a soft cloth and then clean the monitor.
  - (i) NOTE: Monitor damage due to improper cleaning methods and the use of benzene, thinner, ammonia, abrasive cleaners, alcohol, compressed air, detergent of any kind will lead to a Customer Induced Damage (CID). CID is not covered under the standard Dell warranty.
- If you notice white residual powder when you unpack your monitor, wipe it off with a cloth.
- Handle your monitor with care as a darker-colored monitor may get scratched and show white scuff marks more than a lighter-colored monitor.
- To help maintain the best image quality on your monitor, use a dynamically changing screen saver and turn off your monitor when not in use.

# **Setting up the monitor**

# **Attaching the stand**

- (i) **NOTE:** The stand is not attached when the monitor is shipped from the factory.
- (i) **NOTE:** The following instructions are applicable only for the stand that was shipped with your monitor. If you are attaching a stand that you purchased from any other source, follow the setup instructions that were included with the stand.
- 1. Remove the VESA cover, the stand riser and the stand base from the cushion.

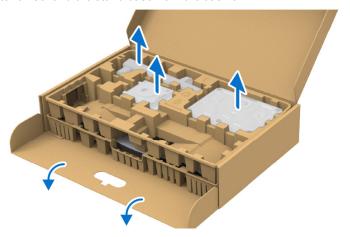


Figure 13. Remove the VESA cover, the stand riser and the stand base

- 2. Align and place the stand riser on the stand base. Insert the stand base blocks fully into the stand slot.
- 3. Open the screw handle at the bottom of the stand base and turn it clockwise to secure the stand assembly.
- 4. Close the screw handle.

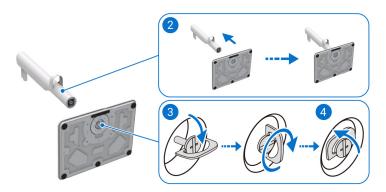


Figure 14. Install the stand riser and stand base

- 5. Align and place the VESA cover to the stand riser. Insert the VESA cover blocks fully into the stand riser slot.
- 6. Check that the VESA plate is tilted back to flush with thumbscrew for ease of tightening.
- 7. Open the screw handle at the front of the VESA cover and turn it clockwise to secure the hinge assembly.
- 8. Close the screw handle.

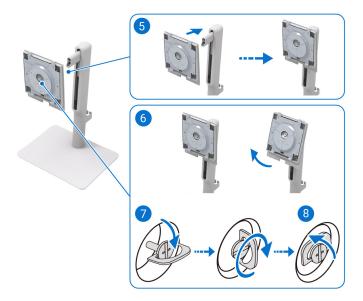


Figure 15. Install the VESA cover and stand riser

9. Open the protective cover, as shown, to access the VESA area for stand assembly.



Figure 16. Open the protective cover

- 10. Attach the stand assembly to the display.
  - **a.** Fit the two tabs on the upper part of the stand to groove on the back of the display.
  - **b.** Press the stand down till it snaps into place.
- (i) NOTE: Before attaching the stand assembly to the display, ensure that the front flap is opened to allow space for assembly.

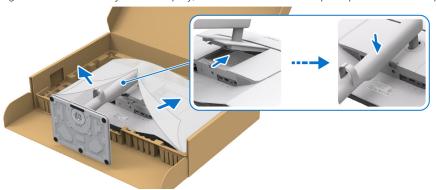


Figure 17. Attach the stand assembly to the display

11. Hold the stand riser and lift the monitor carefully, then place it on a flat surface.

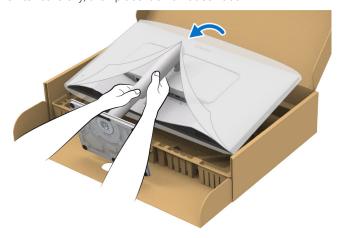


Figure 18. Lift the monitor

- △ CAUTION: Lift the monitor carefully to prevent it from slipping or falling.
- **12.** Remove the protective cover from the monitor.

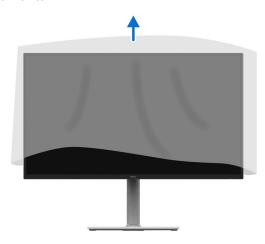


Figure 19. Remove the protective cover from the monitor

# Using the quick access ports

When you want to use the monitor's built-in quick access ports, press on the quick access port module and then release. The quick access port module will slide down.

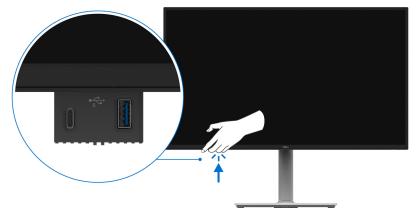


Figure 20. Using the quick access ports

# **Connecting your monitor**

- MARNING: Before you begin any of the procedures in this section, follow the Safety instructions.
- MARNING: For your safety, be sure that the grounded power outlet you plug the power cable into is easily accessible to the operator and located as close to the equipment as possible.

  To disconnect power from the equipment, unplug the power cable from the power outlet by grasping the plug firmly. Never

To disconnect power from the equipment, unplug the power cable from the power outlet by grasping the plug firmly. Never pull on the cord.

- MARNING: A certified power supply cable has to be used with this equipment. The relevant national installation and/or equipment regulations shall be considered. A certified power supply cable not lighter than ordinary polyvinyl chloride flexible cord according to IEC 60227 (designation H05VV-F 3G 0.75 mm² or H05VVH2-F2 3G 0.75 mm²) shall be used. An alternative flexible cord is synthetic rubber.
- (i) NOTE: Do not connect all cables to the computer at the same time. It is recommended to route the cables through the cablemanagement guide before you connect them to the monitor.
- (i) **NOTE:** Dell monitors are designed to work optimally with Dell-supplied inbox cables. Dell does not guarantee the video quality and performance if non-Dell cables are used.
- (i) NOTE: The graphics are used for the purpose of illustration only. The appearance of the computer may vary.

To connect your monitor to the computer:

- 1. Turn off your computer and disconnect the power cable.
- 2. Connect the USB-C, HDMI or DisplayPort cable (purchased separately) from your monitor to the computer.
- 3. Switch on your monitor.
- **4.** Select the correct input source at the monitor OSD Menu and turn on your computer.

#### Connecting the USB-C to USB-C cable

The USB-C port on your monitor:

- Can be used as USB-C or DisplayPort 1.4, alternatively.
- Supports USB Power Delivery (PD), with profiles up to 65 W.

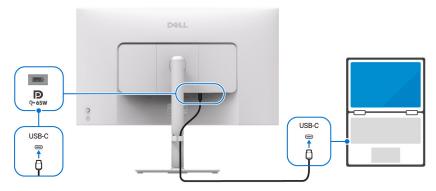


Figure 21. Connecting the USB-C to USB-C cable

#### Connecting the HDMI cable (purchased separately)

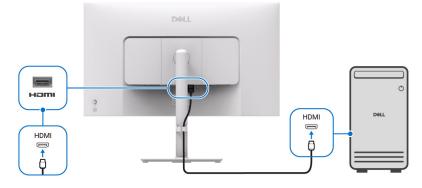


Figure 22. Connecting the HDMI cable

## **Connecting the DisplayPort cable (purchased separately)**

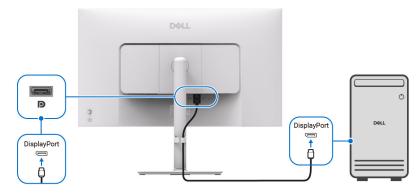


Figure 23. Connecting the DisplayPort cable

## Connecting the power cable

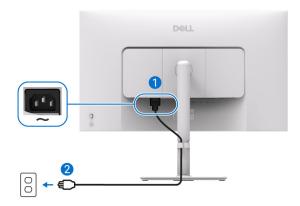


Figure 24. Connecting the power cable

## Organizing your cables

After attaching all necessary cables to your monitor and computer, organize all cables through the cable management guide as shown below. (See <u>Connecting your monitor</u> for cable attachment)



Figure 25. Organizing cables

### **Securing your monitor using Kensington lock (optional)**

The security-lock slot is at the bottom of the monitor (see <u>Security-lock slot</u>). Secure your monitor to a table using the Kensington security lock.

For more information about using the Kensington lock (sold separately), see the documentation that is shipped with the lock.

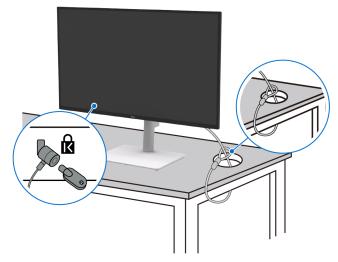


Figure 26. Using Kensington lock

(i) NOTE: The image is of illustration purpose only. The appearance of the lock may vary.

### Removing the monitor stand

- (i) NOTE: To prevent scratches on the LCD screen when removing the stand, ensure that the monitor is placed on a soft surface and handle it carefully.
- (i) **NOTE:** The following steps are specifically for removing the stand that is shipped with your monitor. If you are removing a stand that you purchased from any other source, follow the setup instructions that are included with the stand.
- (i) NOTE: Before removing the stand, ensure that you have disconnected all the cables from the monitor.

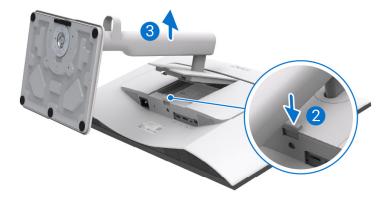


Figure 27. Removing the monitor stand

To remove the stand:

- 1. Place the monitor on a soft cloth or cushion.
- 2. Press and hold the stand release button.
- **3.** Lift the stand up and away from the monitor.

## **VESA** wall-mounting (optional)



Figure 28. VESA wall-mounting

(i) NOTE: Use M4 x 10 mm screws to connect the monitor to the wall-mounting kit.

See the instructions that come with the VESA-compatible wall-mounting kit.

- 1. Place the monitor panel on a soft cloth or cushion on a stable flat table.
- 2. Remove the stand. For more information, see Removing the monitor stand.
- 3. Use a screwdriver to remove the four screws securing the plastic cover.
- **4.** Attach the mounting bracket from the wall-mounting kit to the monitor.
- 5. Mount the monitor on the wall. For more information, see the documentation that is shipped with the wall-mounting kit.
- (i) **NOTE:** For use only with UL or CSA or GS-listed wall-mount bracket with minimum weight/load bearing capacity of 18.48 kg (40.73 lb).

## Using the tilt, swivel, pivot and height adjustment

(i) **NOTE:** The following instructions are applicable only for attaching the stand that was shipped with your monitor. If you are attaching a stand that you purchased from any other source, follow the setup instructions that were included with the stand.

#### Tilt and swivel adjustment

With the stand that is attached to the monitor, you can tilt and swivel the monitor for the most comfortable viewing angle.

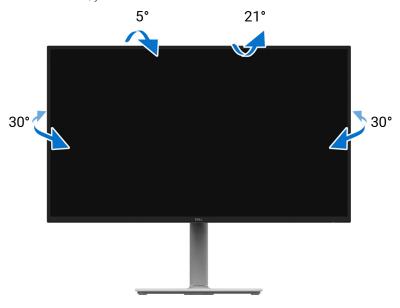


Figure 29. Tilt and swivel adjustment

(i) **NOTE:** The stand is not installed at the factory when shipped.

#### Height adjustment

(i) NOTE: The stand extends vertically up to 110 mm. The figure below illustrates how to extend the stand vertically.

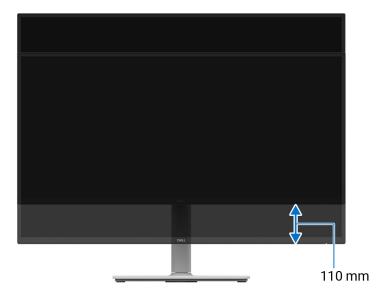


Figure 30. Height adjustment

### Pivot adjustment

Before you rotate the display, ensure it is completely extended vertically and completely tilted up to avoid hitting the bottom edge of the monitor.



Figure 31. Pivot adjustment

#### Rotate clockwise



Figure 32. Rotate clockwise

#### Rotate counterclockwise



Figure 33. Rotate counterclockwise

- (i) **NOTE:** To use the Display Rotation function (Landscape versus Portrait view) with your Dell computer, you require an updated graphics driver that is not included with this monitor. To download the graphics driver, go to <u>Dell Support Site</u> and see the Download section for Video Drivers for latest driver updates.
- (i) **NOTE:** When in the Portrait View Mode, you may experience performance degradation in graphic-intensive applications (3D Gaming and so on.).
- (i) **NOTE:** Ensure that cables have enough slack for smooth rotation.

#### Adjusting the rotation display settings of your system

After you have rotated your monitor, you need to complete the procedure below to adjust the Rotation Display Settings of your computer.

(i) **NOTE:** If you are using the monitor with a non-Dell computer, go to the graphics driver website or your computer manufacturer website for information about rotating the 'contents' on your display.

To adjust the Rotation Display Settings:

- 1. Right-click the desktop and click **Properties**.
- 2. Select the Settings tab and click Advanced.
- 3. If you have an ATI graphics card, select the **Rotation** tab and set the preferred rotation.
- 4. If you have an NVIDIA graphics card, click the **NVIDIA** tab, in the left-hand column select **NVRotate**, and then select the preferred rotation.
- **5.** If you have an Intel® graphics card, select the **Intel** graphics tab, click **Graphic Properties**, select the **Rotation** tab, and then set the preferred rotation.
- (i) **NOTE:** If you do not see the rotation option or it is not working correctly, go to <u>Dell Support Site</u> and download the latest driver for your graphics card.

# **Operating your monitor**

## **Turn on the monitor**

Press the power button to turn on the monitor.

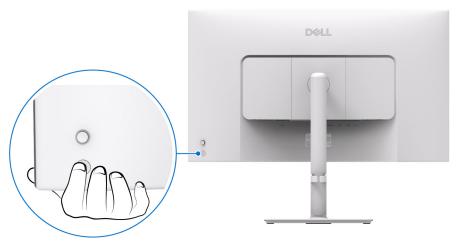


Figure 34. Turn on the monitor

## Using the joystick control

Use the joystick control on the rear of the monitor to make On-Screen Display (OSD) adjustments.



Figure 35. Joystick control

- 1. Press the joystick to launch the Menu Launcher.
- 2. Move the joystick up, down, left, or right to switch through the options.
- **3.** Press the joystick again to confirm the selection.

Table 25. Joystick control description.

Joystick	Description		
P	<ul> <li>When there is no OSD on the screen, press the joystick to launch the Menu Launcher. See Accessing the Menu Launcher.</li> <li>When the OSD is displayed, press the joystick to confirm the selection or save the settings.</li> </ul>		
<b>+</b> ) <b>+</b>	<ul> <li>For 2-way (right and left) directional navigation.</li> <li>Move right to enter the submenu.</li> <li>Move left to the upper-level menu or exit from the current menu.</li> </ul>		
<b>†</b>	<ul> <li>For 2-way (up and down) directional navigation.</li> <li>Toggle between the menu items.</li> <li>Increases (up) or decreases (down) the parameters of the selected menu item.</li> </ul>		

## Using the On-Screen Display (OSD) menu

#### **Accessing the Menu Launcher**

When you toggle or press the joystick, the Menu Launcher appears to let you access the OSD main menu and shortcut functions. To select a function, move the joystick.

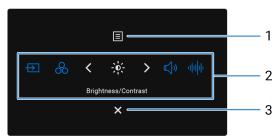


Figure 36. Accessing the Menu Launcher

The following table describes the Menu Launcher functions:

Table 26. Menu Launcher functions.

Table 26.	Menu Launcher functions.			
Label	lcon	Description		
1		To launch the On-Screen Display (OSD) main menu. See Accessing the menu system.		
	Menu			
		the left or right to switch through the shortcut functions, the selected item is highlighted and shifted e joystick to enter its submenu.		
(i) NOTE	You can set your p	referred shortcut keys. For more information, see <u>Personalize</u> .		
2	$\rightarrow$	Input Source: To choose an input source from the listed video signals.		
	Shortcut key 1			
	00	Preset Modes: To choose a preferred color mode from the list of preset modes.		
	Shortcut key 2			
		Brightness/Contrast: To access the adjustment sliders of brightness and contrast.		
	Shortcut key 3			
	<b>(</b> ))	Volume: To access the adjustment slider of Volume.		
	Shortcut key 4			
	դիի	Audio Profiles: To choose a preferred audio mode from the list of audio profiles.		
	Shortcut key 5			
i NOTE or exit		ne settings, follow the navigation keys to confirm the changes before proceeding to another function		
3	×	To exit the Menu Launcher.		
	Exit			

#### Using the navigation keys

When the OSD main menu is active, move the joystick to configure the settings, following the navigation keys displayed below the OSD.



Figure 37. Navigation keys

Table 27. Control buttons and descriptions.

Co	ontrol Buttons	Description
1 Use the <b>Up</b> navigation key to adjust (increase ranges) items in the OSD menu.		Use the <b>Up</b> navigation key to adjust (increase ranges) items in the OSD menu.
2	<b>V</b> Down	Use the <b>Down</b> navigation key to adjust (decrease ranges) items in the OSD menu.
3	<b>&lt;</b> Left	For the first level in the Menu list, use the <b>Left</b> navigation key to exit/close the OSD menu.
4	> Right	For all other levels except the first level in the Menu list, the <b>Right</b> navigation key goes to the next level.
5	<b>✓</b> OK	Press the joystick to confirm your selection.

(i) NOTE: To exit the current menu item and return to the previous menu, move the joystick to the left until you exit.

## **Direct Key functions**

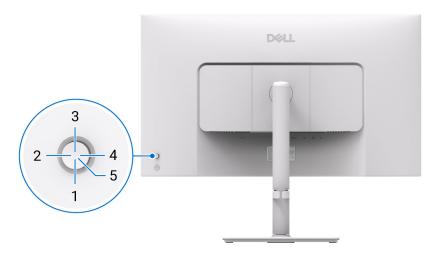


Figure 38. Direct Key

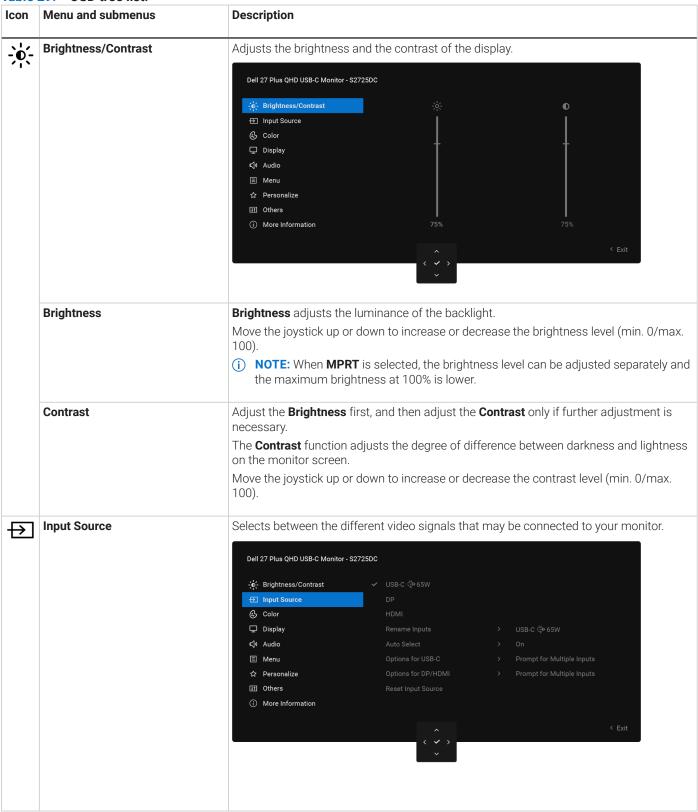
Table 28. Control buttons and descriptions.

(	Control Buttons	Description	
1	Direct Key 1	Allows you to choose a feature from <b>Off, Menu Launcher, Preset Modes, Brightness, Contrast, Input Source, Aspect Ratio, Rotation, Volume, Display Info or Audio Profiles</b> and set it as a Direct Key 1.	
2	> Direct Key 2	Allows you to choose a feature from <b>Off, Menu Launcher, Preset Modes, Brightness, Contrast, Input Source, Aspect Ratio, Rotation, Volume, Display Info or Audio Profiles</b> and set it as a Direct Key 2.	
3	Direct Key 3	Allows you to choose a feature from <b>Off, Menu Launcher, Preset Modes, Brightness, Contrast, Input Source, Aspect Ratio, Rotation, Volume, Display Info or Audio Profiles</b> and set it as a Direct Key 3.	
4	<b>&lt;</b> Direct Key 4	Allows you to choose a feature from <b>Off, Menu Launcher, Preset Modes, Brightness, Contrast, Input Source, Aspect Ratio, Rotation, Volume, Display Info or Audio Profiles</b> and set it as a Direct Key 4.	
5	✓ Menu Launcher	To access the Menu Launcher.	

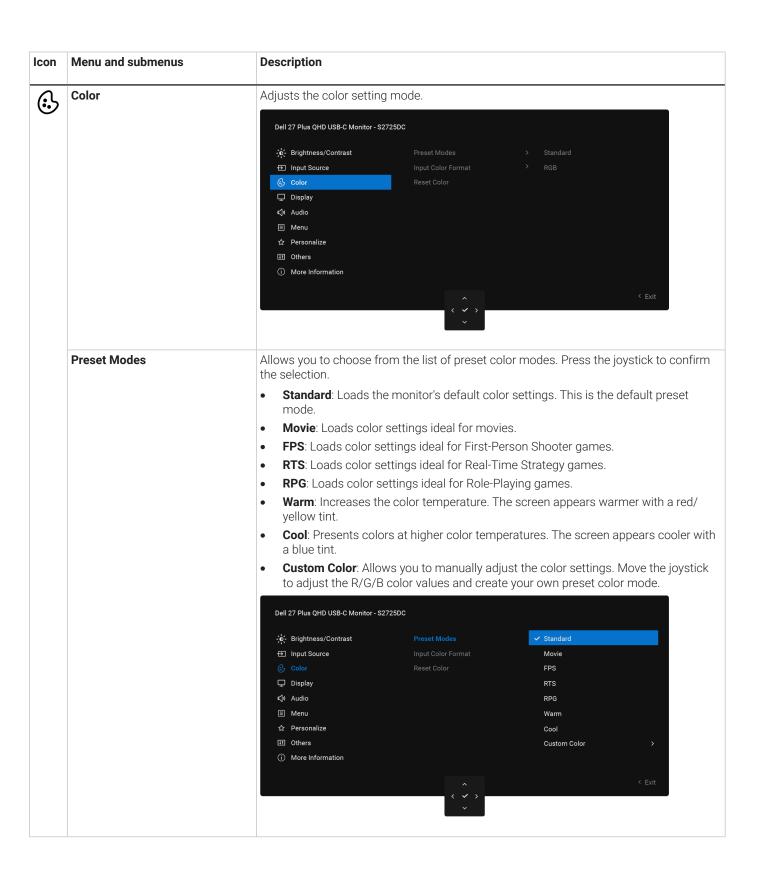
#### Accessing the menu system

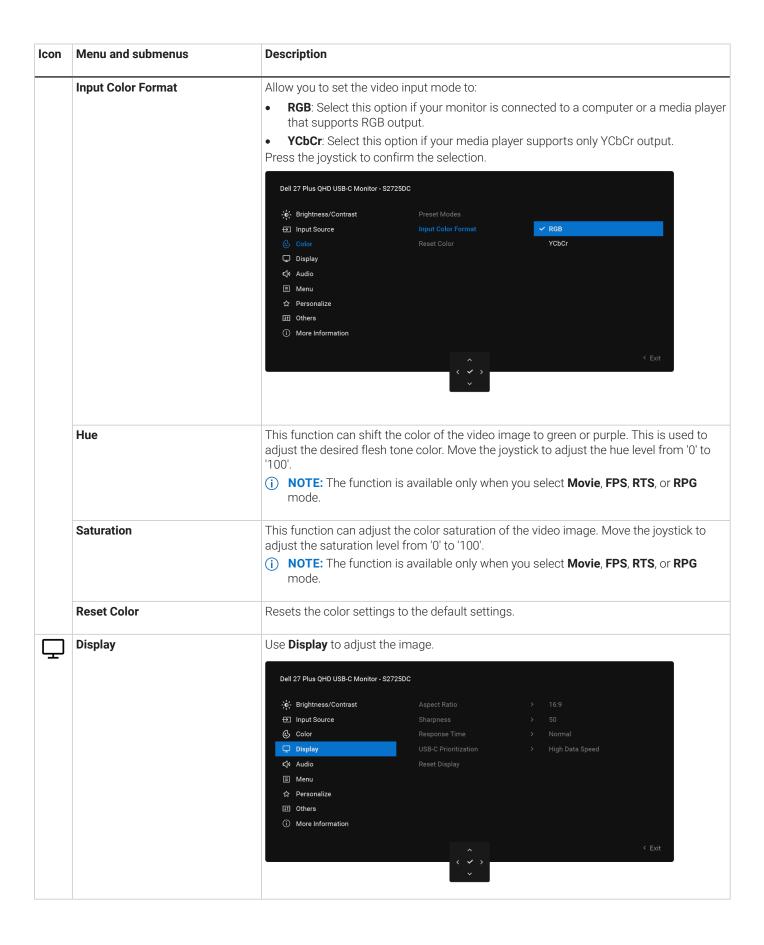
(i) NOTE: After you change the settings, press the joystick to save the changes before exiting or proceeding to another menu.

Table 29. OSD tree list.



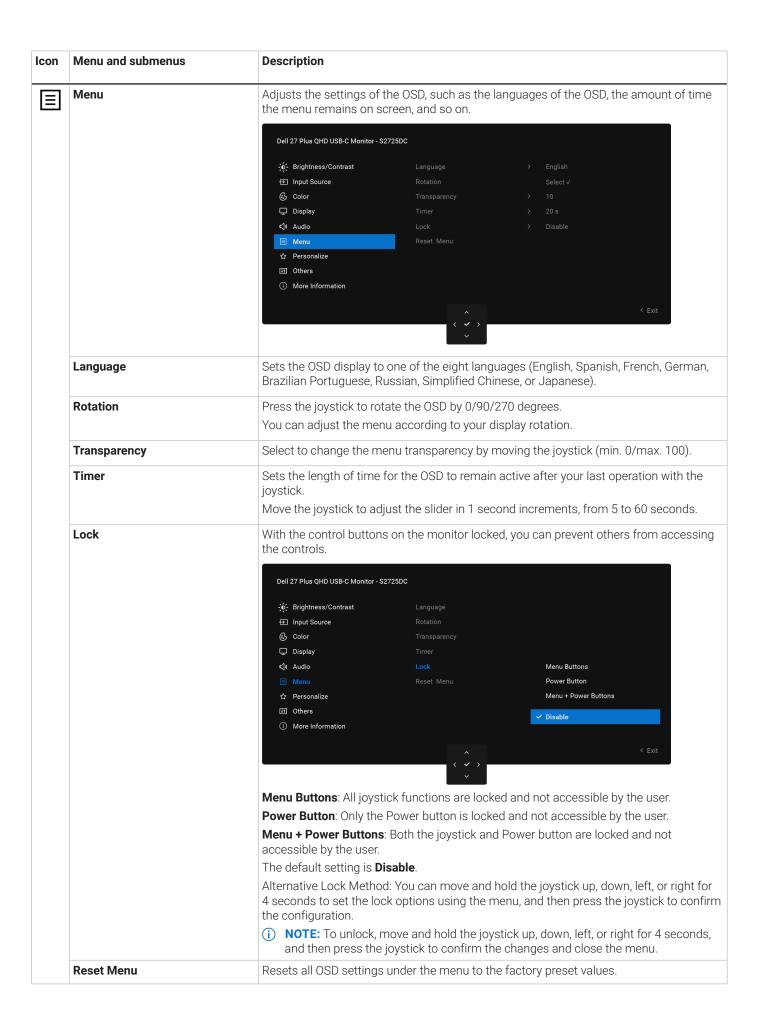
on	Menu and submenus	Description			
	USB-C ⇔ 65W	Select the <b>USB-C 65W</b> input when you are using the USB-C connector. Press the joystick to confirm the selection.			
	DP	Select the <b>DP</b> input when you are using the DisplayPort (DP) connector. Press the joystick to confirm the selection.			
	HDMI	Select the <b>HDMI</b> input when you are using the HDMI connector. Press the joystick to confirm the selection.			
	Rename Inputs	Allows you to specify a preset input name for the selected input source. The preset options are <b>PC</b> , <b>PC 1</b> , <b>PC 2</b> , <b>Laptop</b> , <b>Laptop 1</b> , and <b>Laptop 2</b> . The default setting is <b>Off</b> .			
		(i) <b>NOTE:</b> When you perform a rename for the USB-C input, the wattage value remains after the specified option, for example, <b>PC 1</b> ⇔ <b>65W</b> .			
		NOTE: It is not applicable for the input names that are shown in the warning messages and Display Info.			
	Auto Select	Allows you to scan for available input sources. The default is <b>On</b> .			
	Options for USB-C	Allows you to set Auto Select for USB-C to:			
		Prompt for Multiple Inputs: Always displays the "Switch to USB-C Video Input" message for you to choose whether to switch or not.			
		Always Switch: Automatically switches to USB-C video input (without prompting) when the USB-C cable is connected.			
		Off: Never automatically switches to USB-C video input when the USB-C (C-C) cable is connected.			
		Press the joystick to confirm the selection.			
		NOTE: The option is available only when <b>Auto Select</b> is <b>On</b> .			
	Options for DP/HDMI	Allows you to set Auto Select for DP/HDMI to:			
		Prompt for Multiple Inputs: Always displays the "Switch to DP/HDMI Video Input" message for you to choose whether to switch or not.			
		<ul> <li>Always Switch: Automatically switches to DP/HDMI video input (without prompting) when the DisplayPort or HDMI cable is connected.</li> </ul>			
		Off: Never automatically switches to DP/HDMI video input when the DP/HDMI cable is connected.			
		Press the joystick to confirm the selection.			
		i NOTE: The option is available only when <b>Auto Select</b> is <b>On</b> .			
	Reset Input Source	Resets your monitor input settings to the factory settings.			

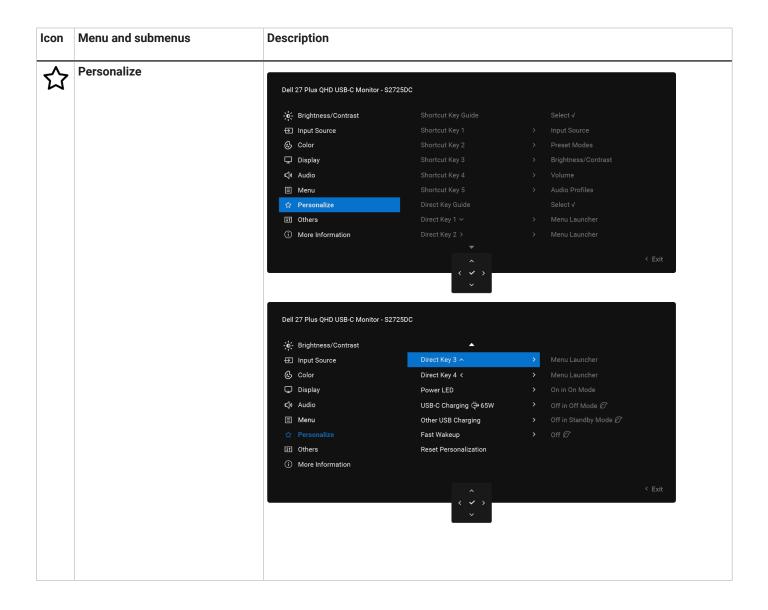




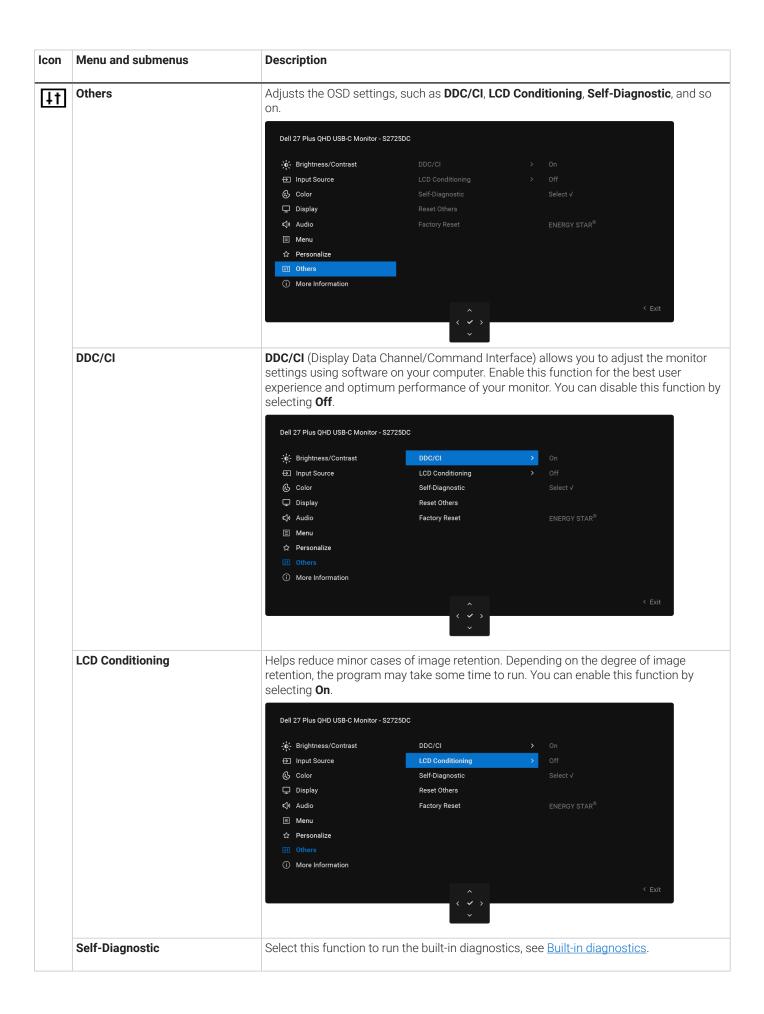
Icon	Menu and submenus	Description					
	Aspect Ratio	Adjusts the image ratio to <b>16:9</b> , <b>4:3</b> or <b>5:4</b> .					
	Sharpness	This function can make the image look sharper or softer. Move the joystick to adjust the sharpness level from '0' to '100'.					
	Response Time	Allows you to set the response time to <b>Normal</b> , <b>Fast</b> , <b>Extreme</b> or <b>MPRT</b> .					
		<ul> <li>NOTE: MPRT helps to reduce visible motion blur. Some users may notice slight brightness flicker. AMD FreeSync will not be supported.</li> <li>NOTE: To turn on MPRT, source refresh rate needs to be 120 Hz or higher.</li> <li>NOTE: When MPRT is turned on, FreeSync will be turned off. MPRT and FreeSync feature cannot be both turned on at the same time.</li> </ul>					
	USB-C Prioritization	Allows you to specify the priority to transfer the data with high resolution ( <b>High Resolution</b> ) or high speed ( <b>High Data Speed</b> ) when using the USB-C port/ DisplayPort.					
	Reset Display	Resets all display settings to the factory preset values.					
<b>((</b> )	Audio	Uses the display to adjust audio.					
		Dell 27 Plus QHD USB-C Monitor - S2725DC					
		We brightness/Contrast Volume > 50   ★ Input Source Speaker > On   ★ Color Audio Profiles > Standard   ➡ Display Reset Audio    ### Menu					
		☆ Personalize  ☑ Others  ③ More Information  < Exit					
	Volume	Volume adjusts the volume level of audio output.					
		Move the joystick up to increase the volume and move the joystick down to decrease the volume (minimum 0% / maximum 100%).					
	Speaker	Allows you to turn on or off the speaker function.					

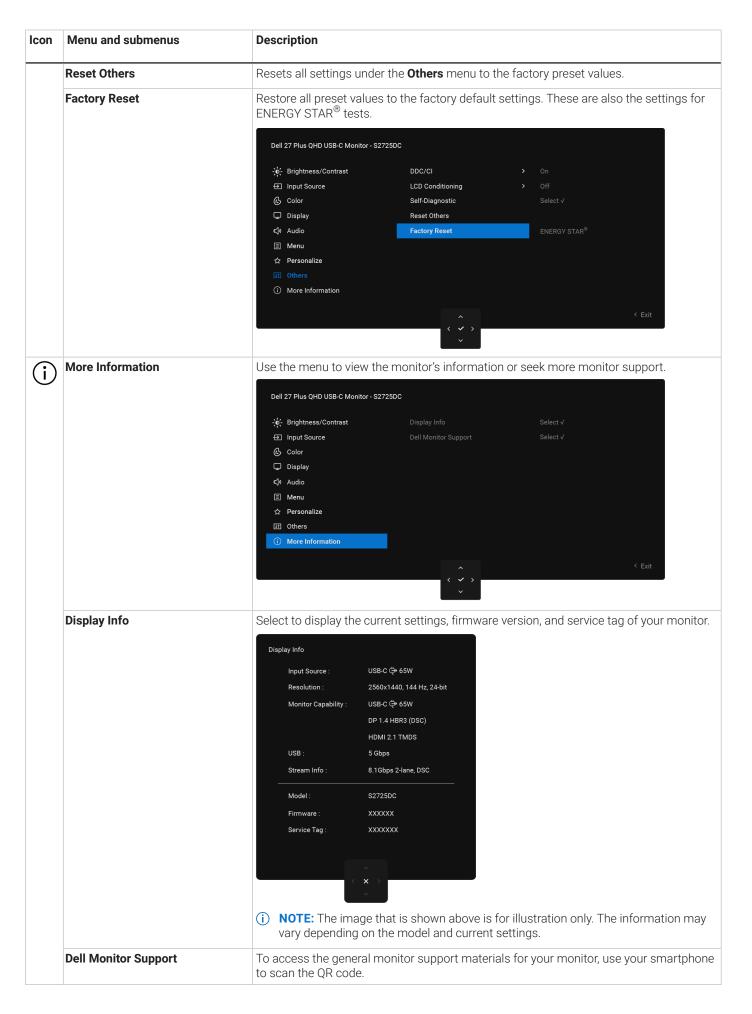
Menu and submenus	Description				
Audio Profiles	Expand to show the val	Expand to show the various audio profiles.			
	Dell 27 Plus QHD USB-C Monitor - S	32725DC			
	••• Brightness/Contrast				
	Ð Input Source				
	€ Color		✓ Standard		
	Display	Reset Audio	Movie		
	≰्]∌ Audio		Game		
	<b>■</b> Menu		Music		
	☆ Personalize		Voice		
	① Others		Custom Audio >		
	(i) More Information				
			< Exit		
		< <b>&gt;</b> >			
	Standard: Default a	audio setting.			
	Movie: For motion	picture viewing.			
	Game: For game.				
	Music: For listening	a to music.			
	Voice: For speech.	=			
	·		divist the approach Mayor the aliquetical visible		
	Custom Audio: Allo and left to adjust the second seco		djust the sound. Move the joystick righ		
Reset Audio	Resets all audio setting	Resets all audio settings to the factory preset values.			





Menu and submenus	Description			
Shortcut Key Guide	Shortcut key setting guide.			
Shortcut Key 1	Select a function from Preset Modes, Brightness/Contrast, Input Source, Aspect Ratio			
Shortcut Key 2	Rotation, Volume, Display Info or Audio Profiles and set it as a Shortcut Key in the menu launcher.			
Shortcut Key 3				
Shortcut Key 4				
Shortcut Key 5	Brightness/Contrast   NOTE: To reduce to 4 Shortcut Keys, go to Shortcut Key 5, and select '-'. Once the '			
Direct Key Guide	in Shortcut Key 5 is selected, the '-' in Shortcut Key 4 will appear.  Select this option for entering <b>Direct Key Guide</b> .			
·	Allows you to choose a feature from <b>Off, Menu Launcher, Preset Modes, Brightness,</b>			
Direct Key 1 V	Contrast, Input Source, Aspect Ratio, Rotation, Volume, Display Info or Audio Profiles and set it as a Direct Key.			
Direct Key 3 ^	and secretas a birestricy.			
Power LED	Allows you to set the state of the power light to save energy.			
USB-C Charging ⇔ 65W	Allows you to enable or disable the <b>USB-C Charging</b> $\Leftrightarrow$ <b>65W</b> function during monitor off mode. If <b>On in Off Mode</b> is selected, you can charge your laptop or mobile devices through the USB-C cable even when the monitor is powered Off.			
	(i) <b>NOTE:</b> Enabling this option on the monitor allows you to charge your notebook through the USB-C cable (C to C) even when the monitor is powered off.			
Other USB Charging	Allows you to enable or disable the USB Type-A and USB-C Downstream Ports charging function during monitor standby mode.			
	(i) <b>NOTE:</b> This function is available when the USB-C cable is unplugged from the upstream port. If the USB-C cable is connected, <b>Other USB Charging</b> follows the USB host power status, and the function is not accessible.			
Fast Wakeup	Speeds up recovery time from standby mode.			
Fast Wakeup	Speeds up recovery time from standby mode.  (i) NOTE: In the case of incompatibility arising from use of this setting, please refer to the Common problems to assist in troubleshooting.			





## **OSD** messages

### **Initial Setup**

When  $\textbf{Factory}\ \textbf{Reset}$  is selected, the following message appears:



Figure 39. Factory Reset warning message

If you select **Yes** to reset to default settings, or you first turn on the monitor, the following message appears:



Figure 40. The message of pressing the joystick

If you press the joystick, the following message appears:



Figure 41. The message of selecting language

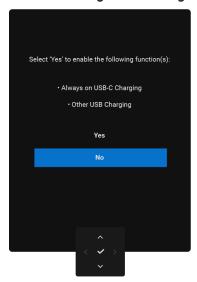


Figure 42. The message of selecting USB-C Charging setting

#### **OSD** warning messages

When the monitor does not support a particular resolution mode, you see the following message:

The current input timing is not supported by the monitor display. Please change your input timing to 2560x1440, 60Hz or any other monitor listed timing as per monitor specifications.

Figure 43. Resolution mode warning message

This means that the monitor cannot synchronize with the signal that it is receiving from the computer. See <u>Monitor specifications</u> for the Horizontal and Vertical frequency ranges addressable by this monitor. The recommended mode is **2560 x 1440**.

When you adjust the **Brightness** level above the default level for the first time, the following message appears:



Figure 44. Power warning message

(i) **NOTE:** If you select Yes, the message will not appear the next time that you change the Brightness setting.

You see that the following message before the Lock function is activated:



Figure 45. Lock function warning message

(i) NOTE: The message may be slightly different according to the selected settings.

When you change the default **USB Charging** setting for the first time, the following message appears:

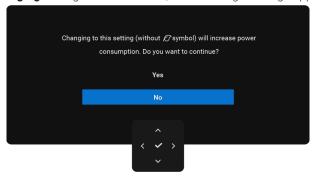


Figure 46. USB Charging setting warning message

(i) **NOTE:** If you select Yes, the message will not appear the next time that you change the USB Charging setting. When you perform the factory reset (see <u>Factory Reset</u>), the message appears again.

You see that the following message before the DDC/CI function is disabled:



Figure 47. DDC/CI warning message

When the monitor goes into Standby mode, the following message appears:



Figure 48. Standby mode warning message

Activate the computer and wake up the monitor to gain access to the OSD.

The OSD functions only in the normal operation mode. If you press the joystick during the Standby mode, the following message appears depending on the selected input:



Figure 49. Normal operation mode warning message

Activate the computer and the monitor to gain access to the OSD.

(i) NOTE: The message may be slightly different according to the connected input signal.

If DisplayPort, HDMI, or USB input is selected and the corresponding cable is not connected, the following message appears:

No DP Cable The display will go into Standby mode in 4 minutes. www.dell.com/support/S2725DC

Figure 50. DisplayPort cable disconnected warning message

(i) **NOTE:** The message may be slightly different according to the selected input signal. For more information, see <u>Troubleshooting</u>.

#### Locking the control buttons

You can lock the monitor control buttons to prevent access to the OSD menu and/or power button.

1. Move and hold the joystick up, down, left, or right for about 4 seconds until a pop-up menu appears.

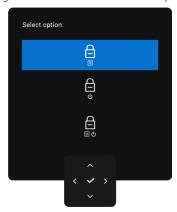


Figure 51. Lock menu

- **2.** Move the joystick to select one of the following options:

- **3.** Press the joystick to confirm the configuration.

To unlock, move and hold the joystick up, down, left, or right for about 4 seconds until a menu appears, and then select to unlock and close the menu.

## **Setting the maximum resolution**

(i) NOTE: The steps may vary slightly depending on the version of Windows you have.

To set the maximum resolution for the monitor:

In Windows 10 and Windows 11:

- 1. Right-click the desktop and click **Display settings**.
- 2. If you have more than one monitor connected, ensure that you select S2725DC.
- 3. Click the **Display Resolution** drop-down list and select **2560 x 1440**.
- 4. Click Keep changes.

If you do not see **2560 x 1440** as an option, you must update your graphics driver to the latest version. Depending on your computer, complete one of the following procedures:

If you have a Dell desktop or laptop:

- Go to <u>Dell Support Site</u>, enter your service tag, and download the latest driver for your graphics card.
- If you are using a non-Dell computer (laptop or desktop):
- Go to the support site for your non-Dell computer and download the latest graphics card drivers.
- Go to the graphics card's website and download the latest graphics card drivers.

## **Troubleshooting**

MARNING: Before you begin any of the procedures in this section, follow the Safety instructions.

#### **Self-test**

Your monitor provides a self-test feature that allows you to check if your monitor is functioning properly. If your monitor and computer are properly connected but the monitor screen remains dark, run the monitor self-test by performing the following steps:

- 1. Turn off both your computer and the monitor.
- 2. Disconnect all video cables from the monitor. To ensure proper self-test operation, remove all digital cables from the back of the computer.
- 3. Turn on the monitor.

If the monitor cannot sense a video signal and is working correctly, the following message appears:



Figure 52. DisplayPort cable disconnected warning message



Figure 53. HDMI cable disconnected warning message

- (i) **NOTE:** The message may be slightly different according to the connected input signal.
- (i) **NOTE:** A dialog box should appear on-screen (against a black background), if the monitor cannot sense a video signal and is working correctly. While in self-test mode, the power LED remains white.
- (i) NOTE: This message also appears during normal operation, when the video cable is disconnected or damaged.
- **4.** Turn off your monitor and reconnect the video cable; then turn on your computer and the monitor.

If your monitor screen remains blank after performing the above steps, it indicates that the monitor is functioning properly. Check the video controller and computer.

## **Built-in diagnostics**

Your monitor has a built-in diagnostic tool that helps you determine if any screen abnormality you experience is an inherent problem with your monitor, or with your computer and video card.

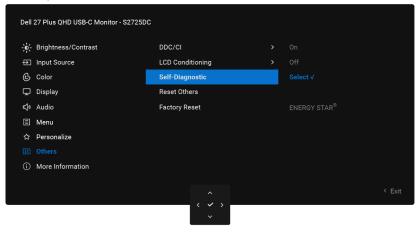


Figure 54. Built-in diagnostics function buttons

To run the built-in diagnostics:

- 1. Ensure that the screen is clean (no dust particles on the surface of the screen).
- 2. Move or press the joystick to launch the Menu Launcher.
- 3. Move the joystick up to select 

  and open the Main Menu.

  □ and open the Main Menu.
- 4. Move the joystick to navigate and select Others and then Self-Diagnostic.
- 5. Press the joystick to initiate the built-in diagnostics. A gray screen is displayed.
- 6. Observe if the screen has any defects or abnormalities.
- 7. Switch the joystick once again until a red screen is displayed.
- 8. Observe if the screen has any defects or abnormalities.
- 9. Repeat steps 7 and 8 until the screen displays green, blue, black, and white colors. Note any abnormalities or defects.

The test is completed when a text screen is displayed. To exit, switch the joystick control again.

If your monitor screen remains blank after you perform the previous procedure, your monitor is functioning properly. Check your video controller and computer.

## **Common problems**

The following table provides general information about common monitor problems that you might encounter and the possible solutions:

Table 30. Common problems and solutions.

Common symptoms	What you experience	Possible solutions
No video/power LED off	No picture	Ensure that the video cable connecting the monitor and the computer is properly connected and secure.
		Verify that the power outlet is functioning properly using any other electrical equipment.
		Ensure that the power button is pressed fully.
		Ensure that the correct input source is selected in the <u>Input Source</u> menu.
No video/power LED on	No picture or no brightness	Increase brightness and contrast controls using the OSD.
		Perform monitor self-test feature check.
		Check for bent or broken pins in the video cable connector.
		Run the built-in diagnostics. For more information, see <u>Built-in diagnostics</u> .
		Ensure that the correct input source is selected in the <u>Input Source</u> menu.
Poor focus	The picture is fuzzy, blurry, or	Disconnect video extension cables.
	ghosting	Reset the monitor to Factory Settings (Factory Reset).
		Change the video resolution to the correct aspect ratio.
Shaky/jittery video	Wavy picture or fine	Reset the monitor to Factory Settings (Factory Reset).
	movement	Check environmental factors.
		Relocate the monitor and test in another room.
Missing pixels	LCD screen has spots	Cycle power On-Off.
		A pixel that is permanently Off is a natural defect that can occur in LCD technology.
		For more information about Dell Monitor Quality and Pixel Policy, see Dell Display Pixel Guidelines.
Stuck-on pixels	LCD screen has bright spots	Cycle power On-Off.
		A pixel that is permanently Off is a natural defect that can occur in LCD technology.
		For more information about Dell Monitor Quality and Pixel Policy, see Dell Display Pixel Guidelines.
Brightness problems	Picture too dim or too bright	Reset the monitor to factory settings (Factory Reset).
		Adjust brightness and contrast controls using OSD.
Horizontal/vertical lines	Screen has one or more	Reset the monitor to factory settings (Factory Reset).
	lines	Perform a monitor self-test feature check (see <u>Self-test</u> ) and determine if these lines are also in self-test mode.
		Check for bent or broken pins in the video cable connector.
		Run the <u>Built-in diagnostics</u> .
Synchronization problems	Screen is scrambled or	Reset the monitor to factory settings (Factory Reset).
	appears torn	Perform a monitor self-test feature check to determine if the
		scrambled screen appears in self-test mode.
		Check for bent or broken pins in the video cable connector.
		Restart the computer in safe mode.
Safety-related issues	Visible signs of smoke or	Do not perform any troubleshooting steps.
	sparks	Contacting Dell immediately.

Common symptoms	What you experience	Possible solutions
Intermittent problems	Monitor malfunctions on and off	<ul> <li>Ensure that the video cable connecting the monitor to the computer is connected properly and is secure.</li> <li>Reset the monitor to Factory Settings (Factory Reset).</li> <li>Perform a monitor self-test feature check to (see <u>Self-test</u>) determine if the intermittent problem occurs in self-test mode.</li> </ul>
Missing color	Picture missing color	<ul> <li>Perform monitor self-test feature check (see <u>Self-test</u>).</li> <li>Ensure that the video cable connecting the monitor to the computer is connected properly and is secure.</li> <li>Check for bent or broken pins in the video cable connector.</li> </ul>
Wrong color	Picture color is not good	<ul> <li>Try different Preset Modes in Color settings OSD. Adjust R/G/B value in Custom Color in Color settings OSD.</li> <li>Change the Input Color Format to RGB or YCbCr in the Color settings OSD.</li> <li>Run the Built-in diagnostics.</li> </ul>
Image retention from a static image left on the monitor for a long period of time	A faint shadow from the static image that is displayed appears on the screen	<ul> <li>Set the screen to turn off after a few minutes of screen idle time.         These can be adjusted in the Windows Power Options or Mac Energy Saver setting.     </li> <li>Alternatively, use a dynamically changing screensaver.</li> </ul>
Video ghosting or overshooting	Video ghosting, shadows, or color smear while scrolling	Change the <b>Response Time</b> in the <b>Display</b> OSD to <b>Extreme</b> , <b>Fast</b> or <b>Normal</b> depending on your application and usage.
The display remains in standby mode or unable to resume from suspend with an attached device(s), for example external streaming dongle	Power LED breathing	<ul> <li>Press Monitor Joystick button on the remote to wake up from sleep mode.</li> <li>And then enable the Fast Wakeup in the Personalize menu OSD.</li> </ul>

## **Product-specific problems**

Table 31. Product-specific problems and solutions.

Specific symptoms	What you experience		Possible solutions		
The screen image is too small	The image is centered on the screen, but does not fill the entire viewing area	•	Check the <b>Aspect Ratio</b> setting in the <b>Display</b> settings OSD.  Reset the monitor to factory settings ( <b>Factory Reset</b> ).		
Cannot adjust the monitor settings with the joystick	OSD does not appear on the screen	•	Turn off the monitor, unplug the power cable, plug it back, and then turn on the monitor.		
, ,		•	Check whether the OSD menu is locked. If yes, move and hold the joystick up/down/left/right for 4 seconds to unlock (for more information, see <u>Locking the control buttons</u> ).		
No input signal when user controls are pressed	No picture, the LED light is white	•	Check the signal source. Ensure that the computer is not in Standby Mode by moving the mouse or pressing any key on the keyboard.		
		•	Check if the video cable is plugged in properly.  Disconnect and reconnect the video cable if necessary.		
		•	Reset the computer or video player.		
The picture does not fill the entire screen	The picture cannot fill the height or width of the screen	•	Due to different video formats (aspect ratio) of DVDs, the monitor may display in full screen.		
		•	Run the built-in diagnostics. For more information, see <u>Built-in diagnostics</u> .		
No video at HDMI/ DisplayPort/ USB-C port	When connected to some dongle/ docking device at the port, there is no video when unplugging/plugging the cable from the computer	•	Unplug the HDMI/DisplayPort/USB-C cable from dongle/docking device, then plug the docking HDMI/DisplayPort/USB-C cable to the notebook.		
When a PS console is connected, the monitor is not compatible with the 1080i (interlaced) video timing	A message appears to notify you that the monitor does not support the current input timing	•	Change the resolution of the PS console in Safe Mode. For the information about setting up the resolution, go to the official website of PlayStation.		
No image when using USB-C connection to computer, laptop,	Black screen	•	Verify if the USB-C interface of the device can support DP Alternate mode.		
and so on		•	Verify if the device requires more than 65 W power charging.		
		•	USB-C interface of the device cannot support DP Alternate mode.		
		•	Set Windows to Projection mode.		
		•	Ensure that the USB-C cable is not damaged.		
No charging when using USB-C connection to computer, laptop,	No charging	•	Verify if the device can support one of the 5 V/9 V/15 V/20 V charging profiles.		
and so on		•	Verify if the Notebook requires a > 65 W power adapter.		
		•	If the Notebook requires a > 65 W power adapter, it may not charge with the USB-C connection.		
		•	Ensure that you use only the Dell approved adapter or the adapter that comes with the product.		
		•	Ensure that the USB-C cable is not damaged.		
Intermittent charging when using USB-C connection to a computer,	Intermittent charging	•	Check if the maximum power consumption of the device is over $65\ \mathrm{W}.$		
laptop, and so on		•	Ensure that you use only the Dell approved adapter or the adapter that comes with the product.		
		•	Ensure that the USB-C cable is not damaged.		
No image when using DP connection to the personal computer	Black screen	•	Verify which DP standard (DP 1.1a or DP 1.2 or DP 1.4) is your graphics card is certified for. Download and install the latest graphics card driver.		

## Universal Serial Bus (USB) specific problems

Table 32. Universal Serial Bus (USB) specific problems and solutions.

Specific symptoms	What you experience	Possible solutions
USB interface is not working	USB peripherals are not working	<ul> <li>Check that your monitor is turned on.</li> <li>Reconnect the upstream cable to your computer.</li> <li>Reconnect the USB peripherals (downstream connector).</li> <li>Turn off the monitor and turn it on again.</li> <li>Reboot the computer.</li> <li>Certain USB devices such as portable hard drive require a higher power source; connect the drive to the computer directly.</li> </ul>
USB-C port does not supply power	USB peripherals cannot be charged	<ul> <li>Check that the connected device is compliant with the USB-C specification. The USB-C port supports USB 5Gbps and an output of 65 W.</li> <li>Check that you use the USB-C cable that is shipped with your monitor.</li> </ul>
USB 5Gbps interface is slow	USB 5Gbps peripherals working slowly or not working at all	<ul> <li>Check that your computer is USB 5Gbps-compatible.</li> <li>Check OSD setting USB-C Prioritization set to High Data Speed.</li> <li>Some computers have USB 5Gbps, USB 10Gbps, USB 2.0, and USB 1.1 ports. Ensure that the correct USB port is used.</li> <li>Reconnect the upstream cable to your computer.</li> <li>Reconnect the USB peripherals (downstream connector).</li> <li>Reboot the computer.</li> </ul>
Wireless USB peripherals stop working when a USB 5Gbps, USB 10Gbps device is plugged in	Wireless USB peripherals responding slowly or only working as the distance between itself and its receiver decreases	<ul> <li>Increase the distance between the USB 5Gbps, USB 10Gbps peripherals, and the wireless USB receiver.</li> <li>Position your wireless USB receiver as close as possible to the wireless USB peripherals.</li> <li>Use a USB-extender cable to position the wireless USB receiver as far away as possible from the USB 5Gbps, USB 10Gbps port.</li> </ul>
Wireless USB mouse does not work properly	When plugged into one of the USB ports on the rear side of the monitor, the Wireless USB mouse lags or freezes during use	Unplug the Wireless USB Mouse receiver and plug it into one of the Quick Access USB ports at the bottom of the monitor.

## **Regulatory information**

## FCC notices (U.S. only) and other regulatory information

For FCC notices and other regulatory information, see the regulatory compliance website at <u>Dell Regulatory Compliance Home Page</u>.

## EU product database for energy label and product information sheet

For regulations with regard to energy labeling on S2725DC, see the European Product Registry for Energy Labeling.

# **Contacting Dell**

To contact Dell for sales, technical support, or customer service issues, see Contact Support at Dell Support Site.

- (i) NOTE: Availability varies by country and product, and some services may not be available in your country.
- (i) **NOTE:** If you do not have an active internet connection, you can find contact information in your purchase invoice, packing slip, bill, or Dell product catalog.

# **Revision History**

The following table provides the revision history of this document:

#### Table 33. Revision history

Revision	Date	Description
A00	August 2025	Original publish date
A01	September 2025	Revised the fonts, and updated all illustration artifacts and hyperlinks to meet Accessibility Compliance guidelines.